Harrisonville Happenings

Volume 14, No. 3 March 2019 http://www.harrisonville.com

New procedures for reporting power outages —

In an effort to improve response times and get a better grasp of an outage area, the City of Harrisonville is announcing a change to its procedures for reporting "major" power outages. Currently, customers are asked to call the Harrisonville Police Department dispatch line to report an outage. This process does not cause issues during small outages but in major outage situations it can tie up the incoming lines for the department, causing emergency callers to sit on hold, or get a busy signal, residents needing immediate assistance to be kept on hold or for either call to be dropped entirely.



Several of these issues were seen during the major power outage that followed the snow storm on Jan. 11-12. From now on, the Police Department will be placing a recorded

message at the front of their dispatch phone lines, informing residents that the Harrisonville Electric Department is aware of the outage and has begun efforts to restore power. From here, the message will direct callers in one of two ways. Those needing to report an outage will be asked to email their specific address to outage@harrisonville.com. Those looking for assistance with a police emergency will be asked to remain on the line and will then be able to speak with a dispatcher. Once again, these procedures will only be put into place during a "major" power outage. During smaller outages, residents are asked to call police dispatch (816) 380-8940 to report their outage.

The City hopes these changes will allow officials to better assist residents who are without power, target specific issues and areas during major outages and keep police department phone lines open for those in need of emergency assistance.

UPCOMING CALENDAR OF EVENTS

All meetings are subject to change or cancellation. Meetings are held in Council Chambers at City Hall, unless otherwise noted.

Feb. 19.....Public Safety Committee, 6 p.m. Board of Aldermen, 7 p.m. Feb. 21.....Planning & Zoning Commission, 6 p.m. Feb. 27......Municipal Court, 5:30 p.m. March 4.....Board of Aldermen, 7 p.m. March 5Public Works Committee, 6 p.m. March 9......Harrisonville FD Open House, 10 a.m. March 10 Daylight Saving Time Begins Set clocks ahead one hour! March 12.....Board of Zoning Adjustments, 6 p.m. Park Board, 6 p.m., Community Center March 13.....Municipal Court, 3 p.m. March 18Board of Aldermen, 7 p.m. March 19.....Community Dev Committee, 6 p.m. March 20First Day of Spring! VVV March 21.....Planning & Zoning Commission, 6 p.m. March 27 Municipal Court, 5:30 p.m.

Harrisonville is planning to hold a brush collection event after hundreds of limbs fell from trees during recent storms. The drop off will be held at 2400 S Jefferson Parkway at the lot Cass County owns, across from the Community Center. City officials have not yet set a time or date for the event due to the current, wet soil conditions at the location and the need to staff the location. The event will be limited to Harrisonville residents and businesses. No contractors or developers will be allowed to use the drop off site. Tree limbs and sticks will be the only items accepted. No paper or plastic bags will be allowed, as well as no plant waste or trash. No limbs may be dropped off without a City representative present. There will be no

limit to the amount of limbs allowed at the site.

Brush collection event in the works — The City of



Harrisonville EMS hosts 2019 Open House —

Harrisonville Emergency Services would like to invite you to the Fire Department Open House on March 9! The fun starts at 10 a.m. and will include a tour of the fire station, including trucks and ambulances, opportunities to learn about fire safety in your own home, a free health screening and fun firefighter activities for all ages!

<u>Utility deadlines</u> — These are the dates you need to remember when paying your March utility bills.

Penalties applied — March 15, at 5 p.m.

Shutoff date — March 25, at 5 p.m.

If your bill is not paid before the March 25 date, a fee of at least \$50 will be applied to the account. If you have questions about the city's utility payment policy, please call City Hall, 380-8900.

Keeping you informed — The City's Utilities
Department has an exciting announcement for all City of
Harrisonville utility customers! The City recently began
using a messaging service to keep citizens aware of the
current status of their bill. Messages are currently being
sent as phone calls but citizens are able to change the
format to receive notifications via text message. To opt
in or out of the service or to change the format with
which you receive your message, please visit,
www.harrisonville.com and click Online Payments.

Purchase Boat & Fishing Permits – Starting on February 19, Harrisonville residents will be able to purchase boat permits and fishing licenses to use when enjoying Lake Harrisonville. To purchase a permit, residents will need to present a paid 2018 Personal Property Tax receipt, boat registration and a fishing license or drivers license. For complete information, please call City Hall at 380-8900.



Boys & Girls Youth Baseball/Softball

Register at HCC thru March 10.
Leagues start the week of April 15.
Cost is \$80 for T-ball, \$90 for 1st-8th grade.
\$5 discount for each additional child.
Volunteer sponsors & coaches are needed!
Contact Vincent Shroeder (380-8980) ext
5998 for more information.

Competitive Softball League

Register at HCC through March 10. 12 game season. Cost \$800 per team.

Competitive Baseball League

Register at HCC through March 10. 12 game season.

Cost \$1,000 per team for age 8 and under and \$1,200 per team for age 9 and up.

Youth Volleyball

Register at HCC thru March 3. Cost is \$65 per player.

Practices begin in late March.

Volunteer sponsors & coaches needed.

Contact Vincent Shroeder (380-8980) ext
5998 for more information.

For complete information on all the classes and program offer-ings at the Harrisonville Community Center, please call 380-8980 or visit our website at www.harrisonville.com/parks