

2012 City of Harrisonville Community Survey *Appendix A - GIS Maps*



Submitted to:

The City of Harrisonville

January 2013

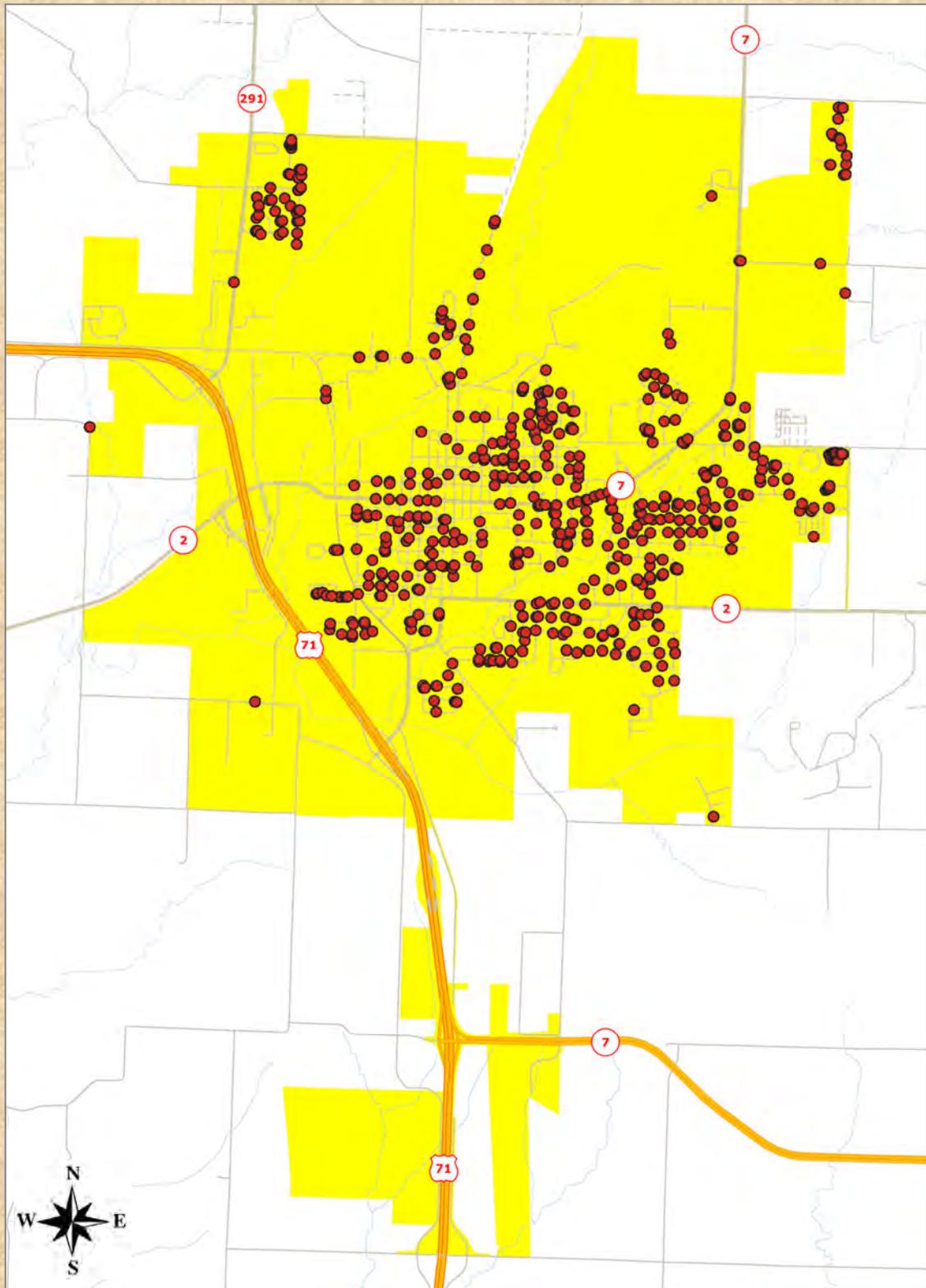
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66061

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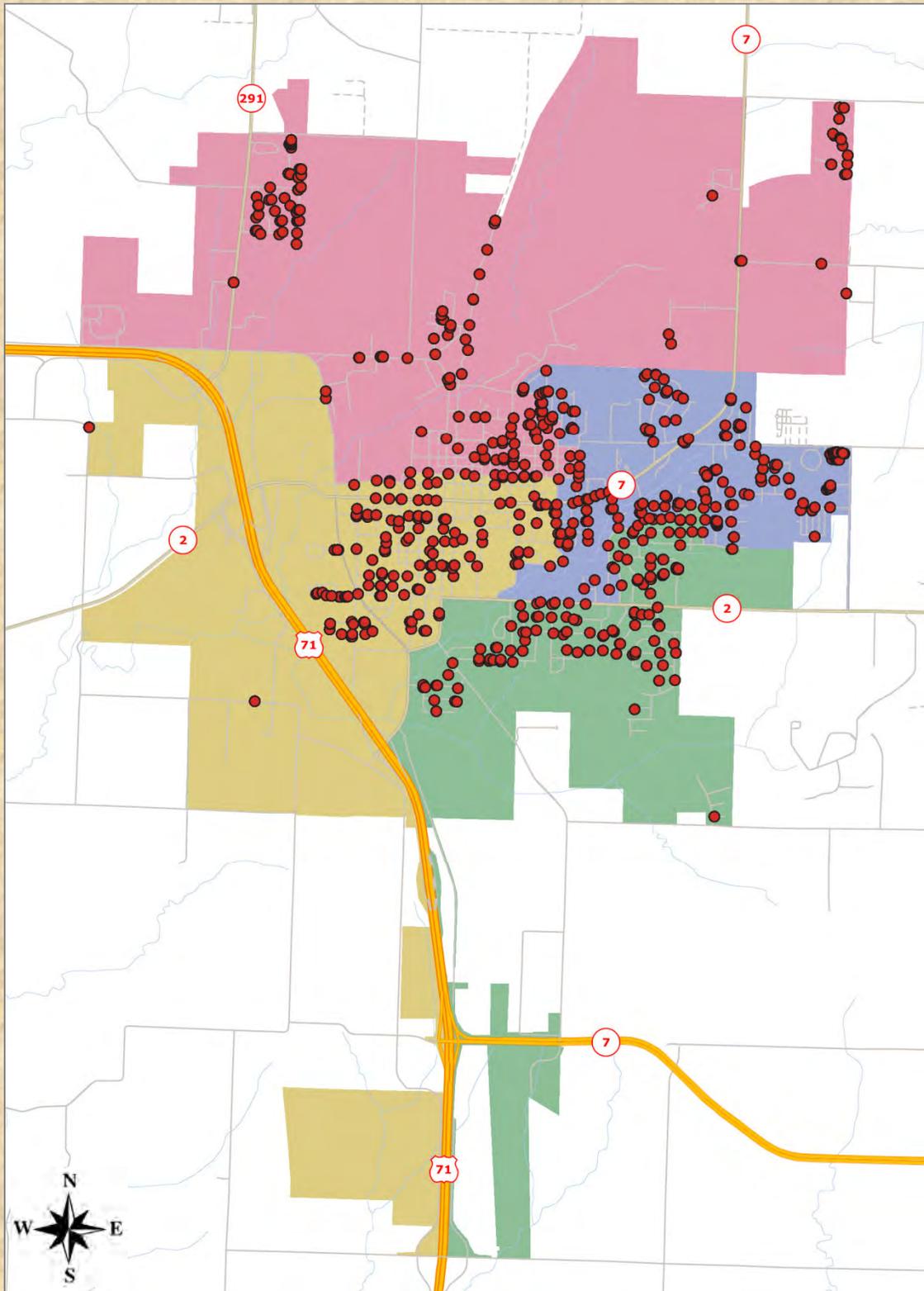
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Location of Survey Respondents



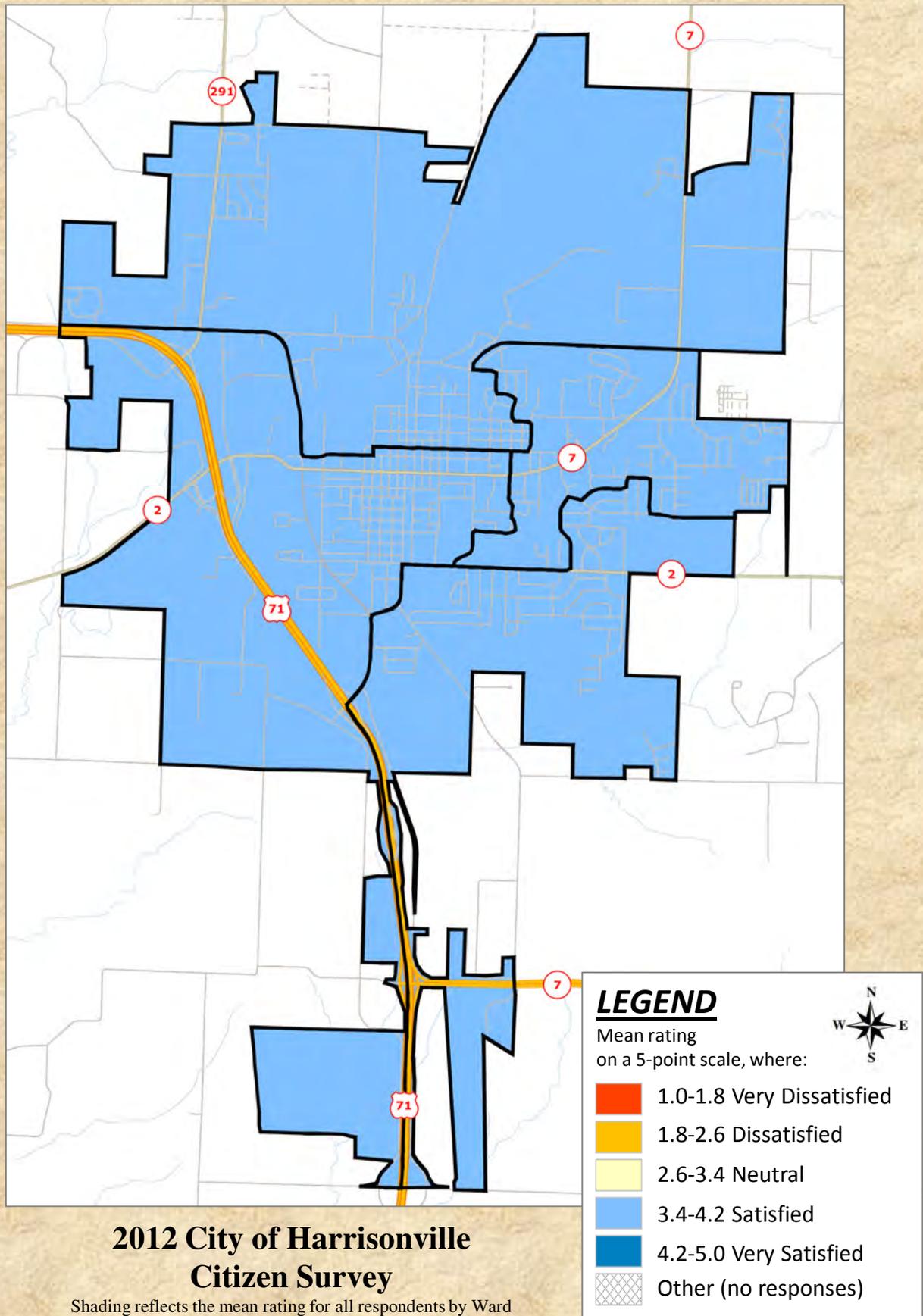
2012 City of Harrisonville Citizen Survey

Location of Survey Respondents *by Ward*

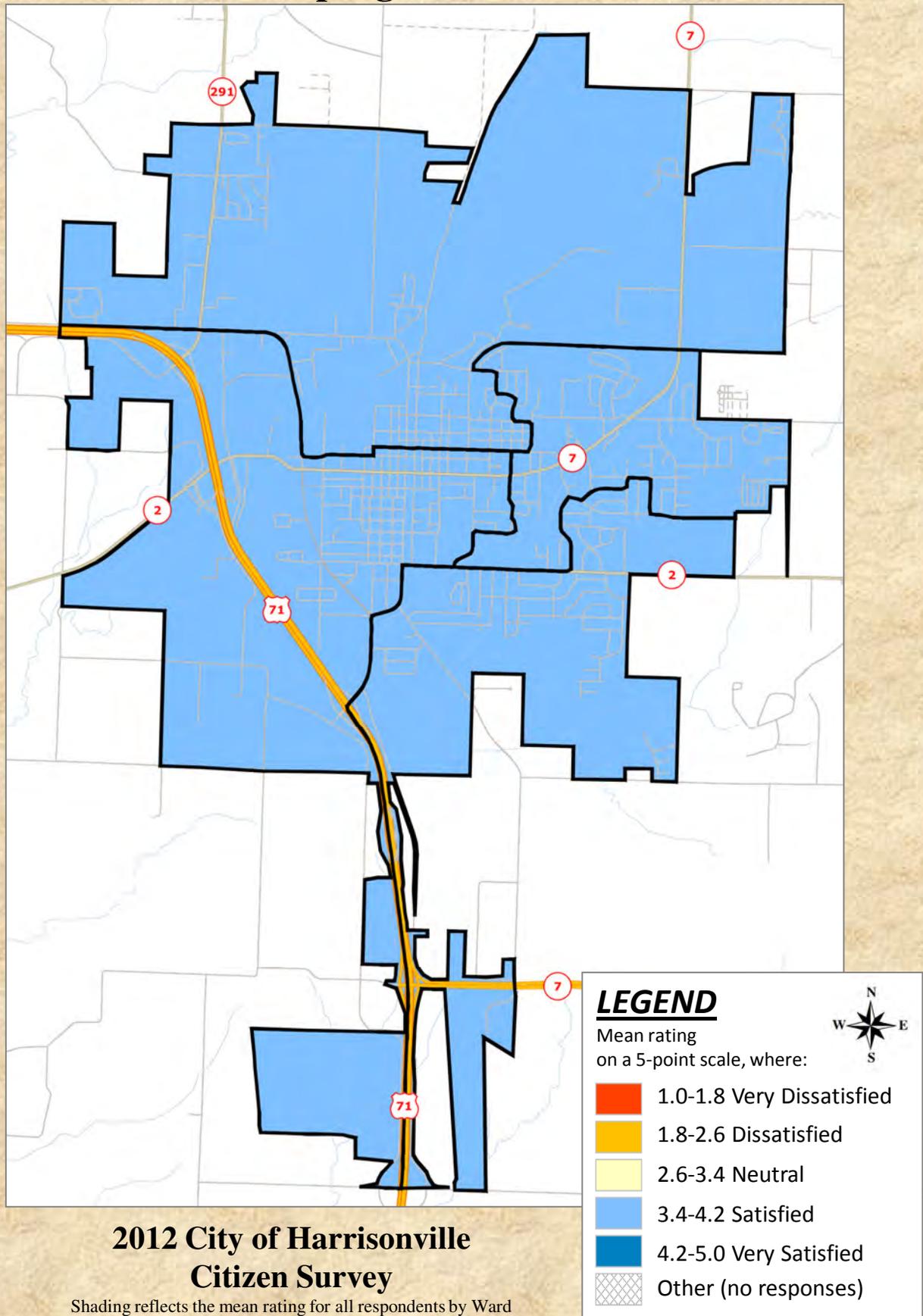


2012 City of Harrisonville Citizen Survey

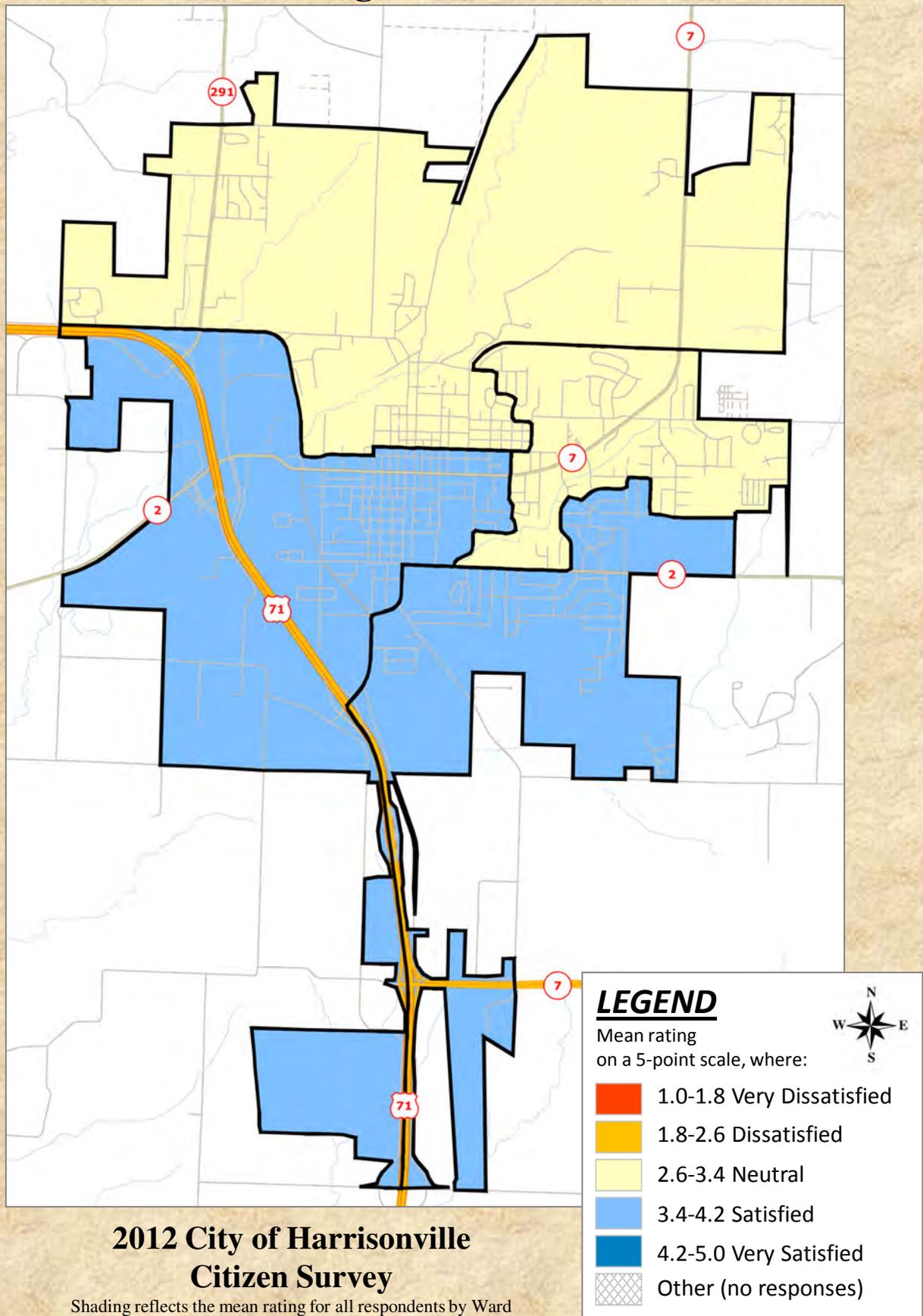
Q1A Satisfaction with the quality of police, fire and ambulance services



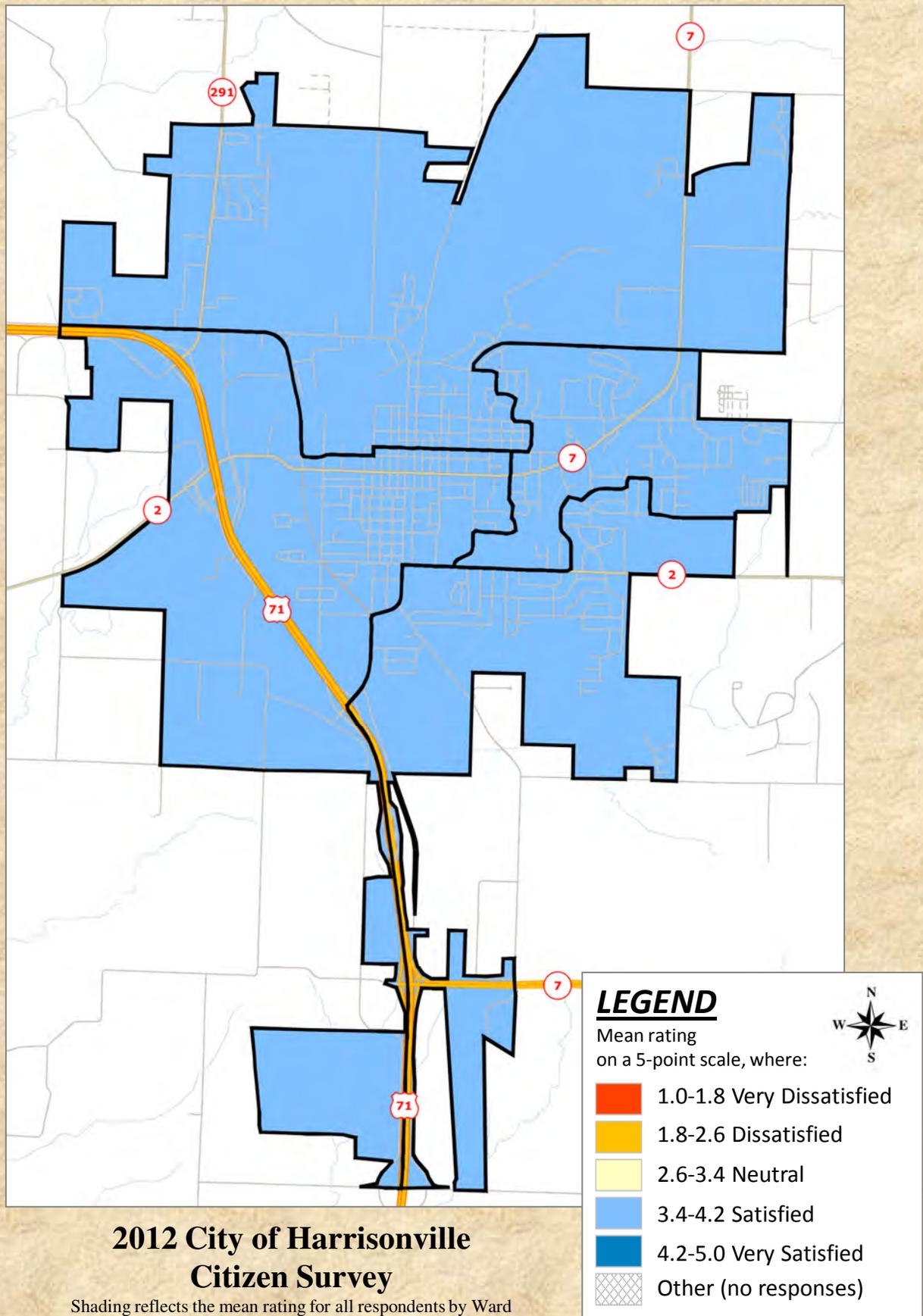
Q1B Satisfaction with the quality of city parks and recreation programs and facilities



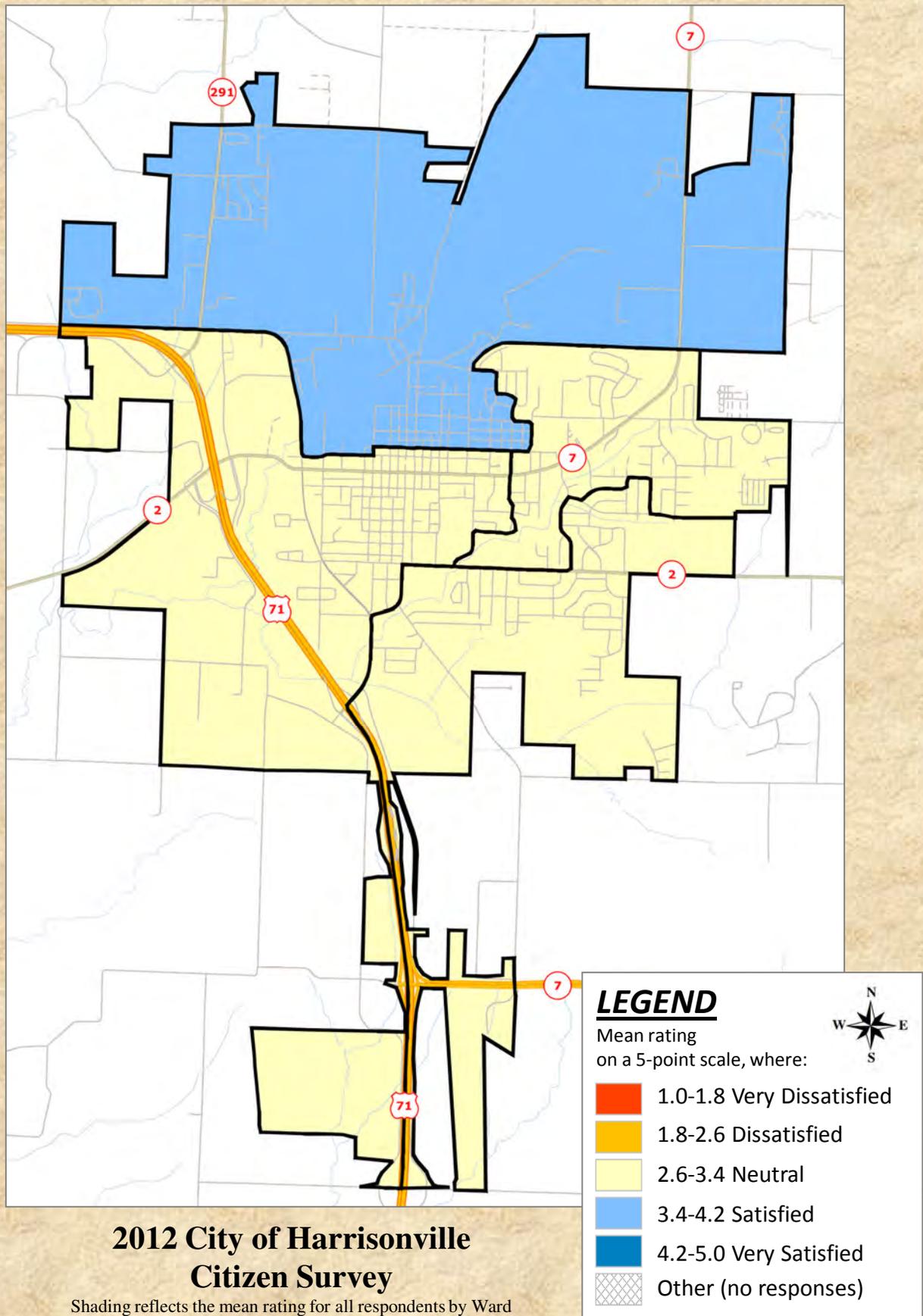
Q1C Satisfaction with the maintenance of city streets, buildings and facilities



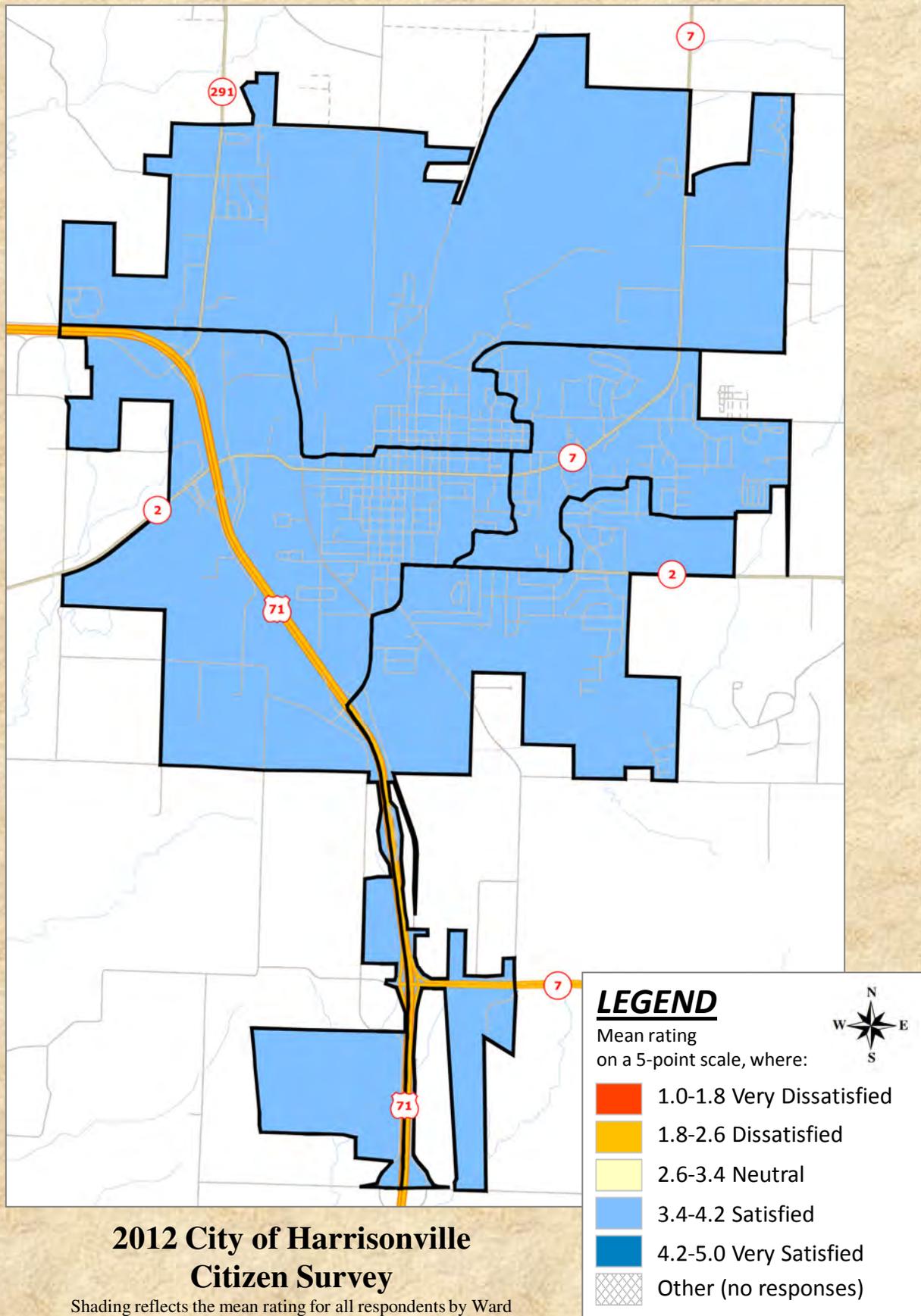
Q1D Satisfaction with the quality of water and sewer utilities



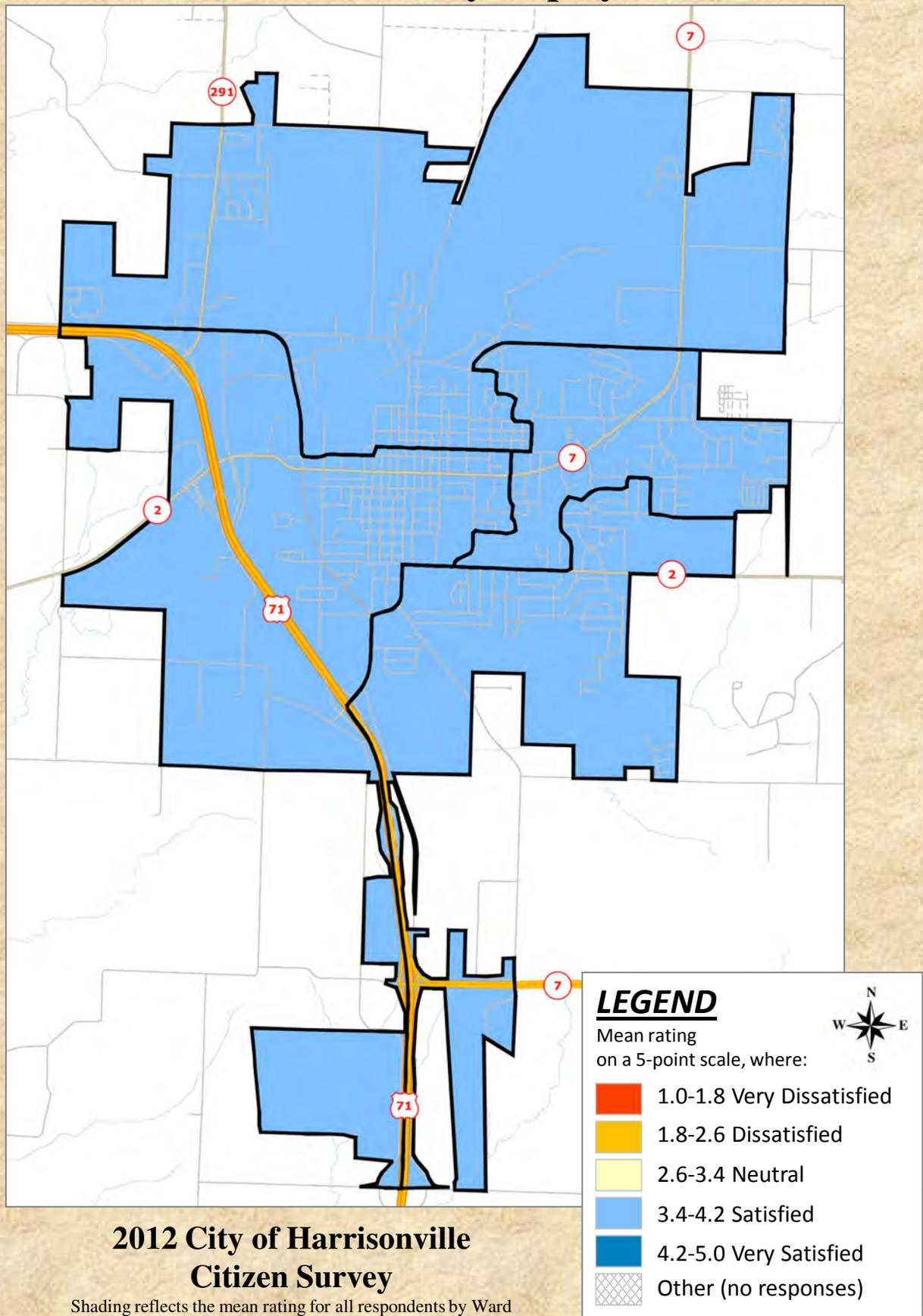
Q1E Satisfaction with the enforcement of codes and ordinances



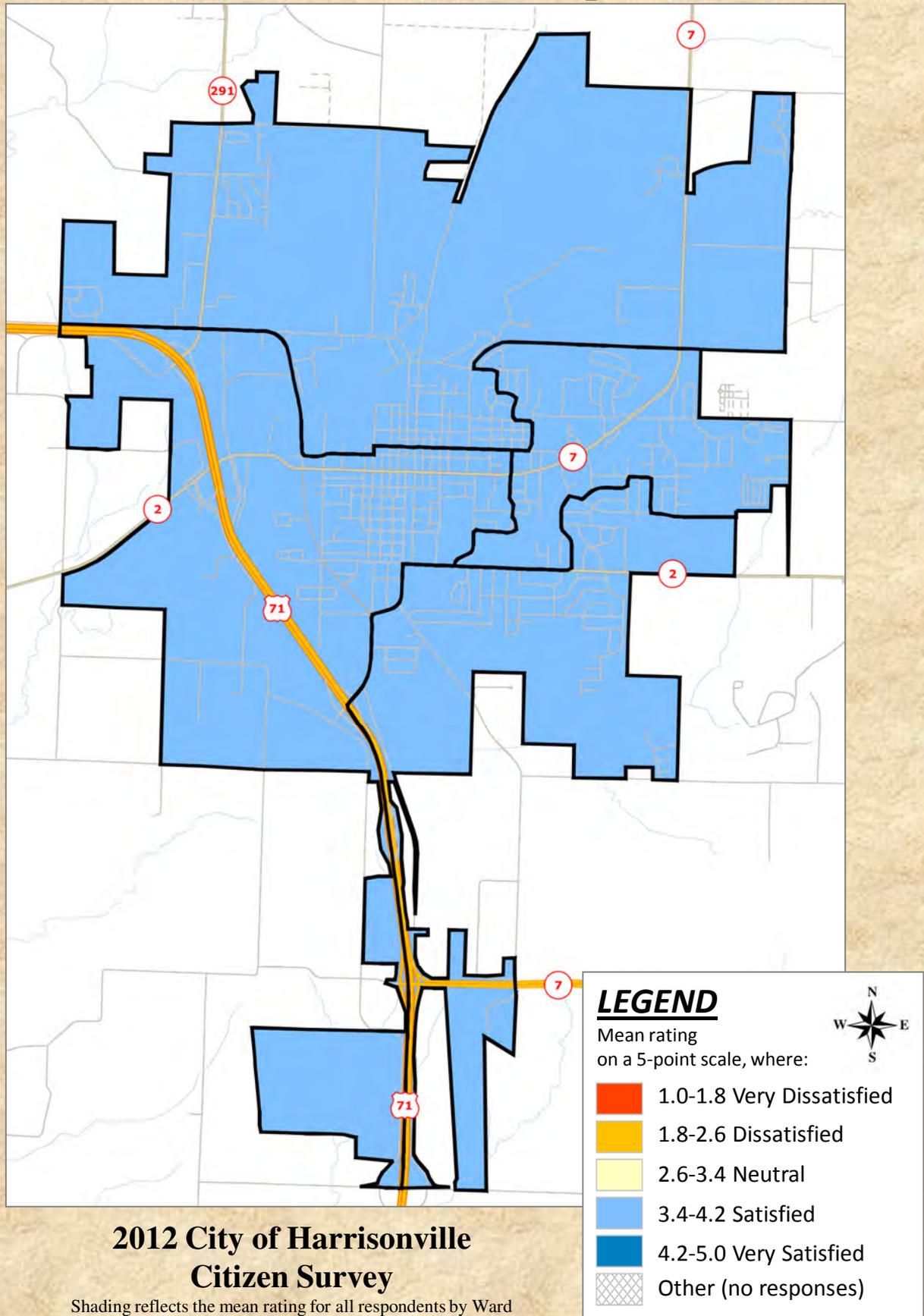
Q1F Satisfaction with the quality of building inspections



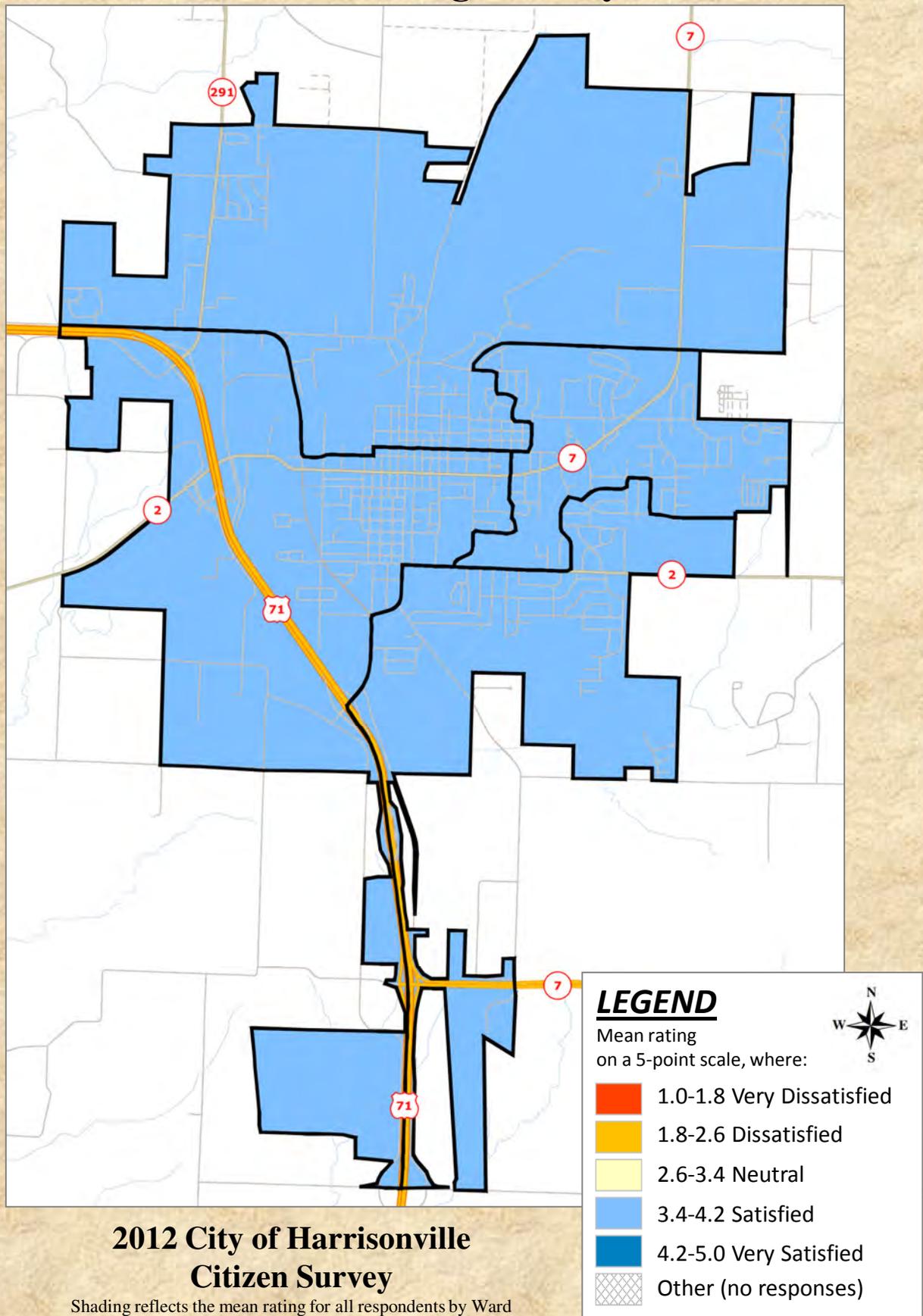
Q1G Satisfaction with the quality of customer service received from city employees



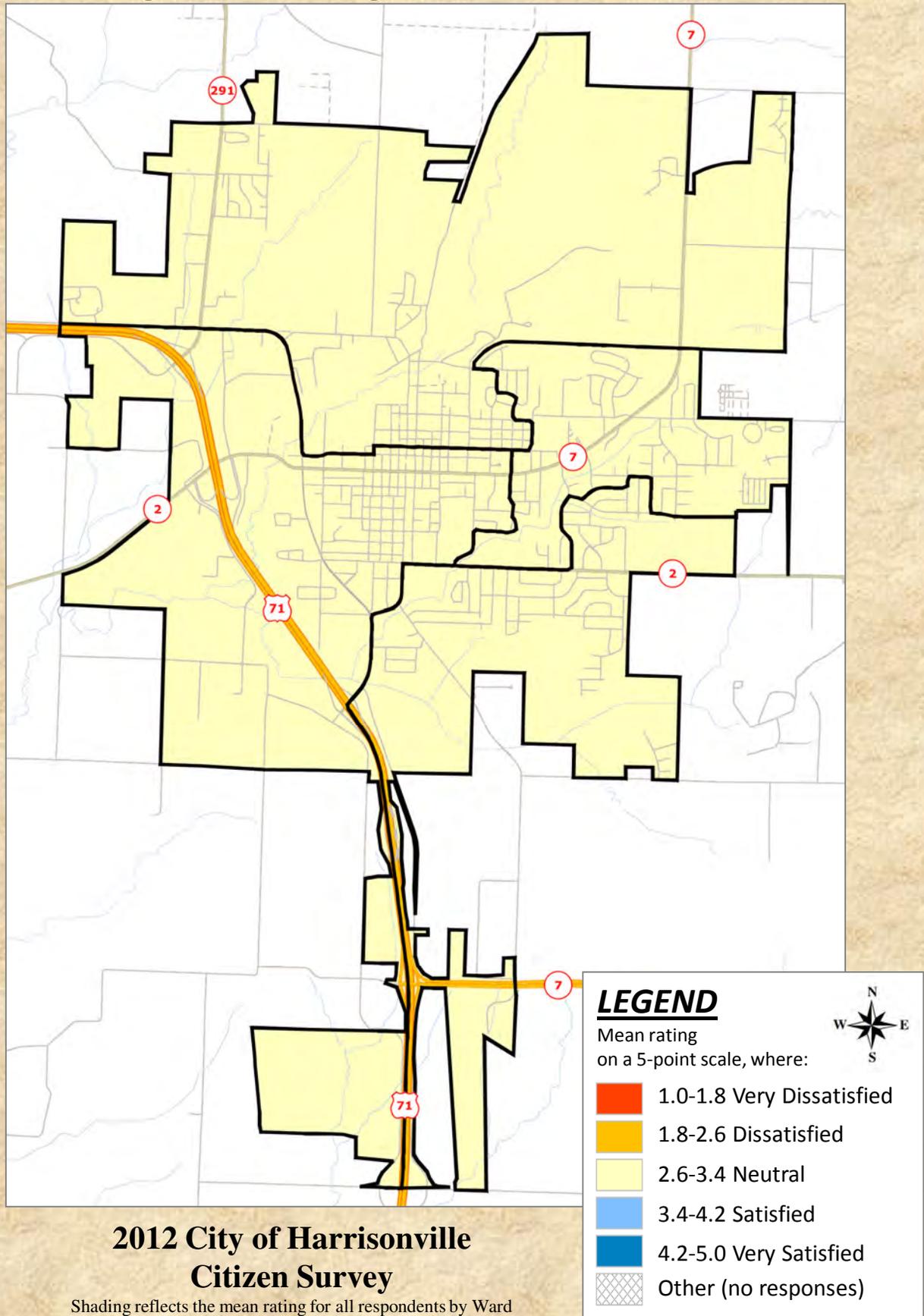
Q1H Satisfaction with the effectiveness of communication with the public



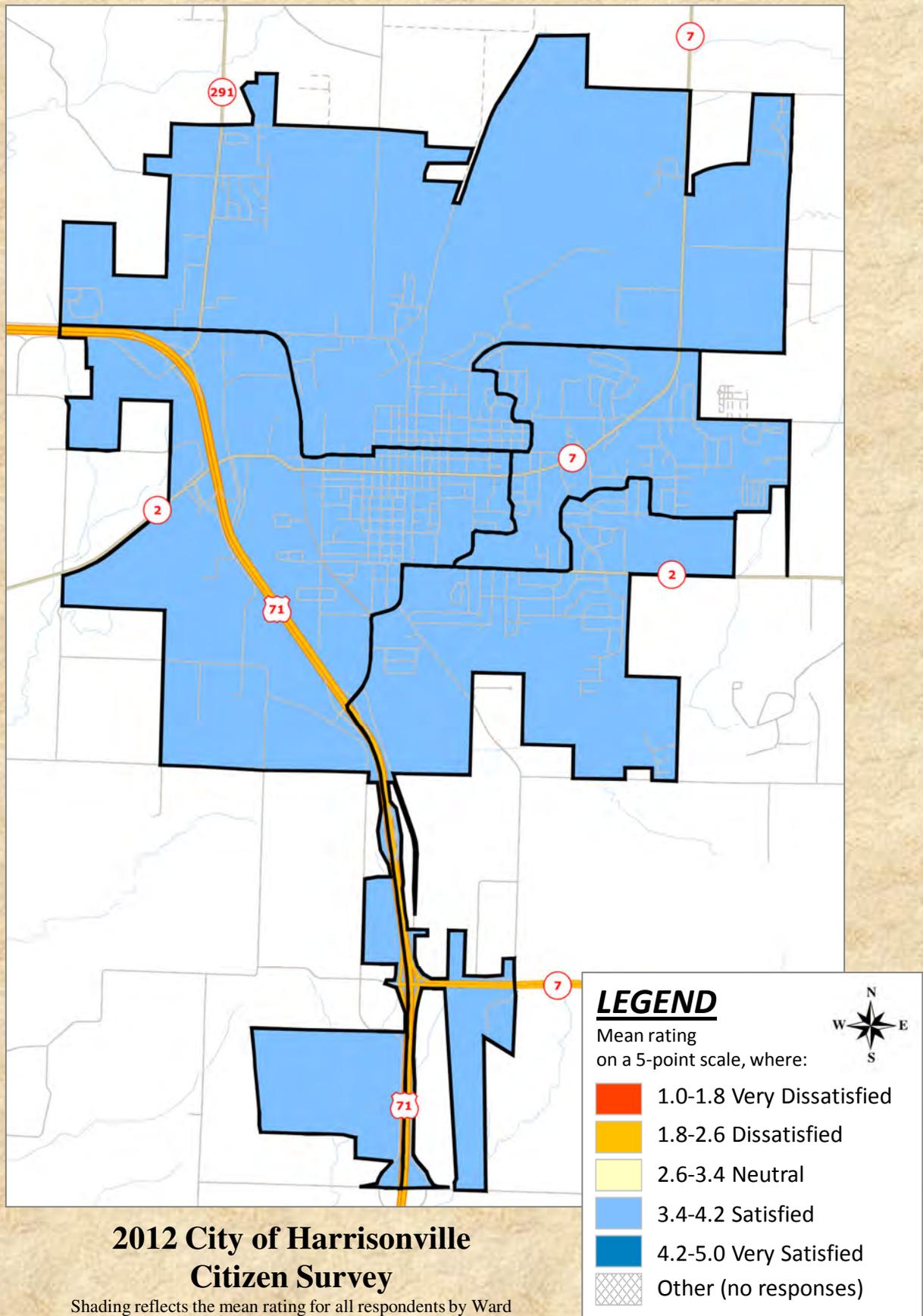
Q1I Satisfaction with the quality of the stormwater runoff/ stormwater management system



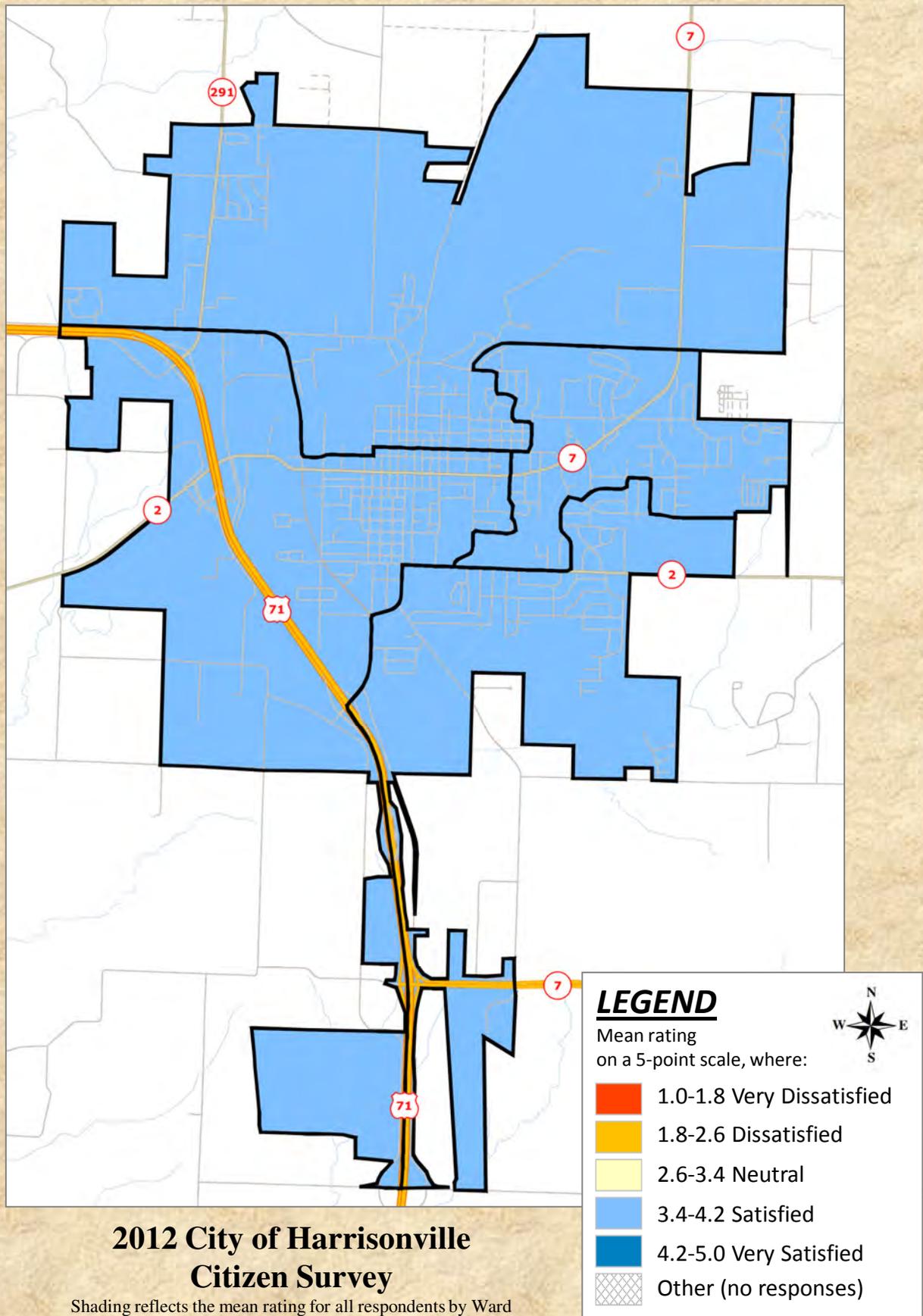
QLJ Satisfaction with the overall flow of traffic and congestion management in Harrisonville



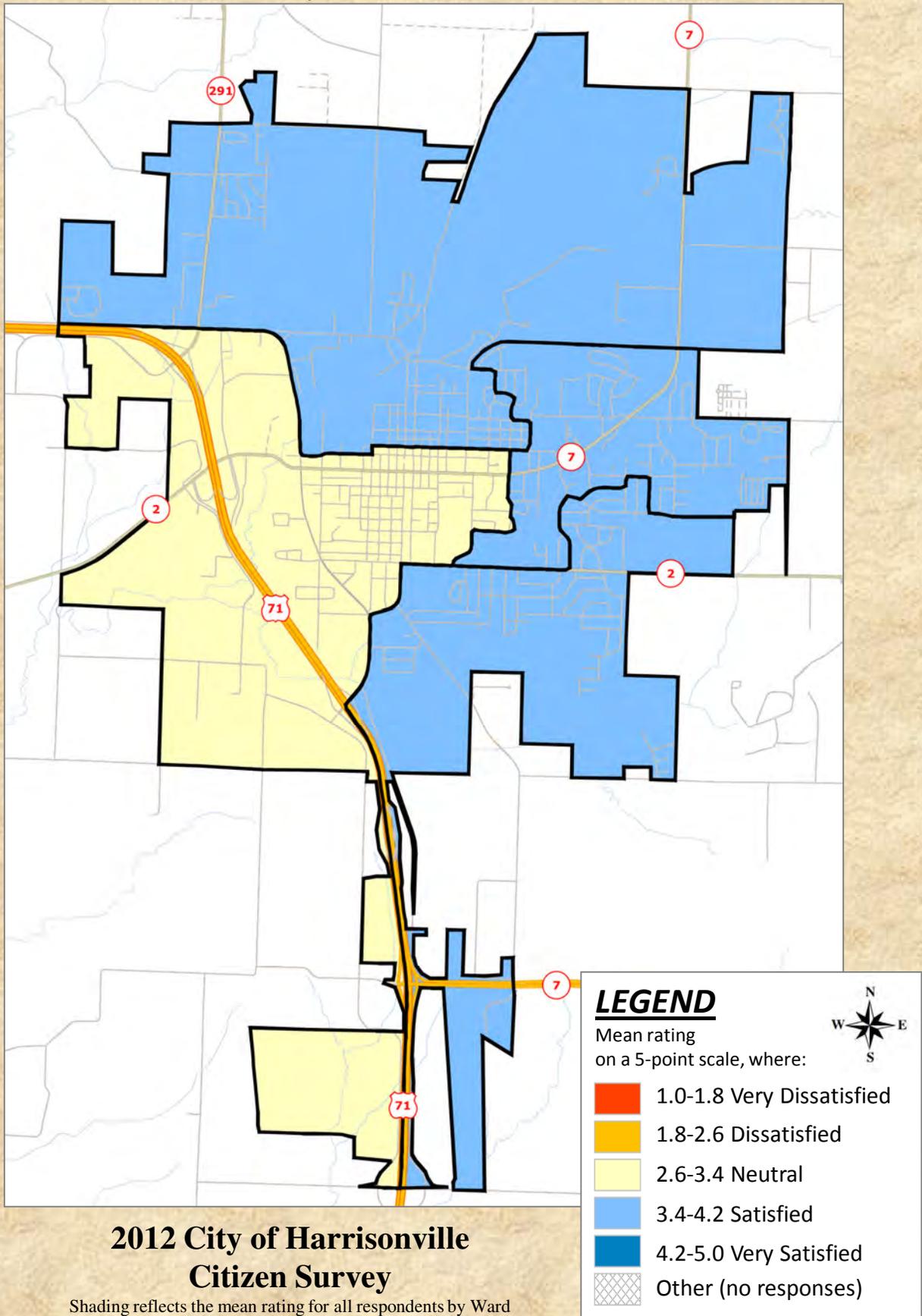
Q1K Satisfaction with the quality solid waste service



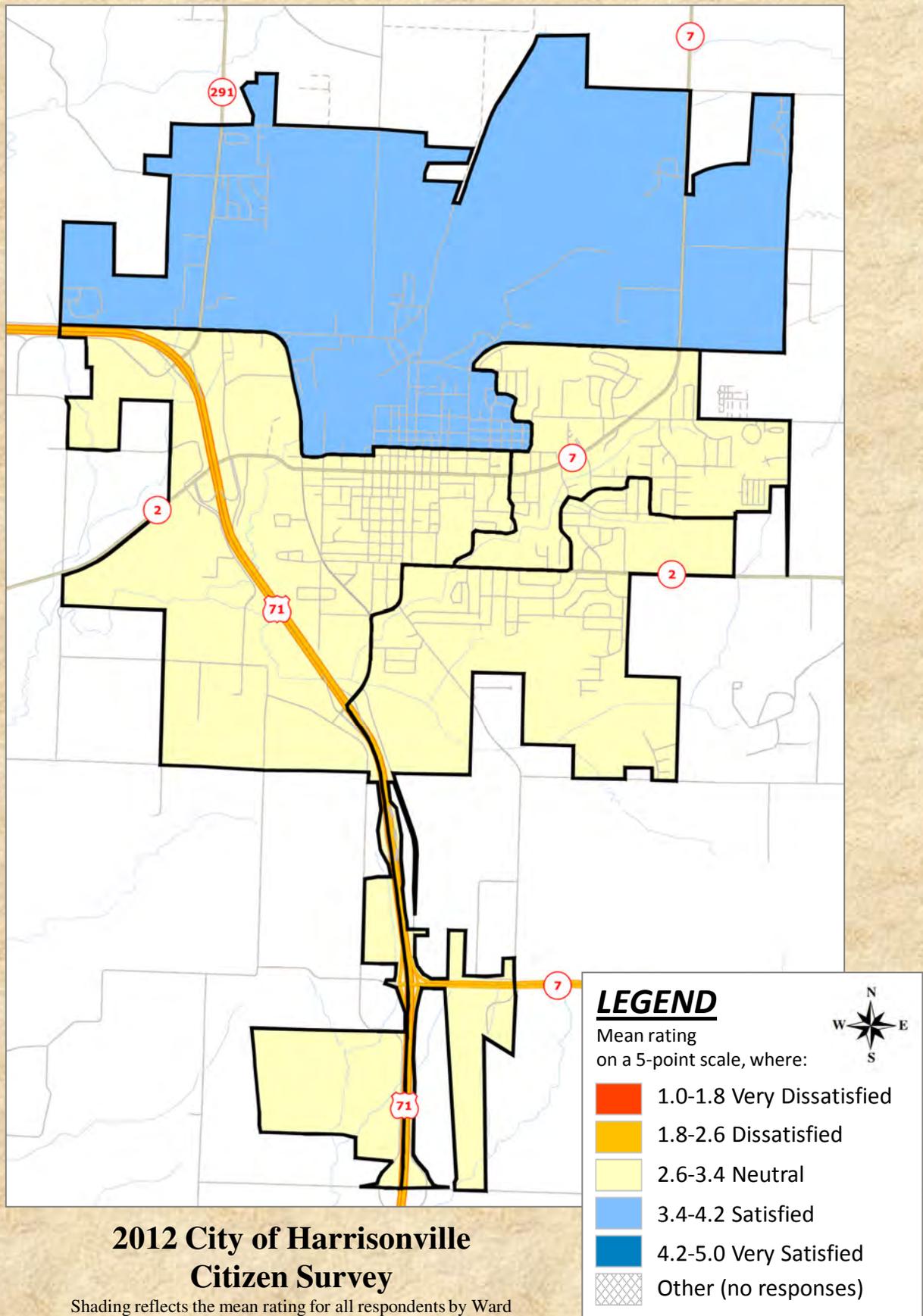
Q1L Satisfaction with the quality of City Electric service



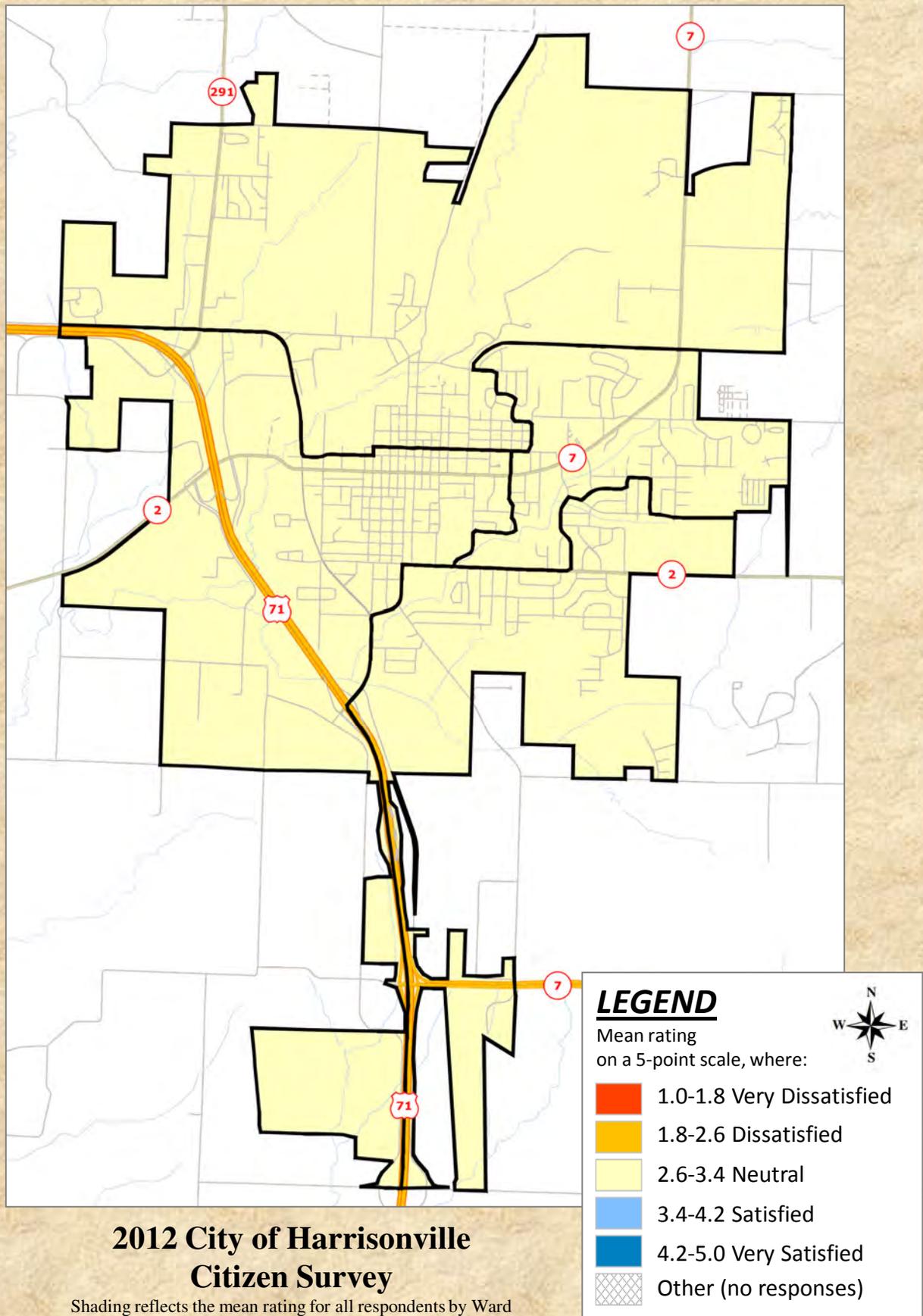
Q3A Satisfaction with the overall value received for City tax dollars and fees



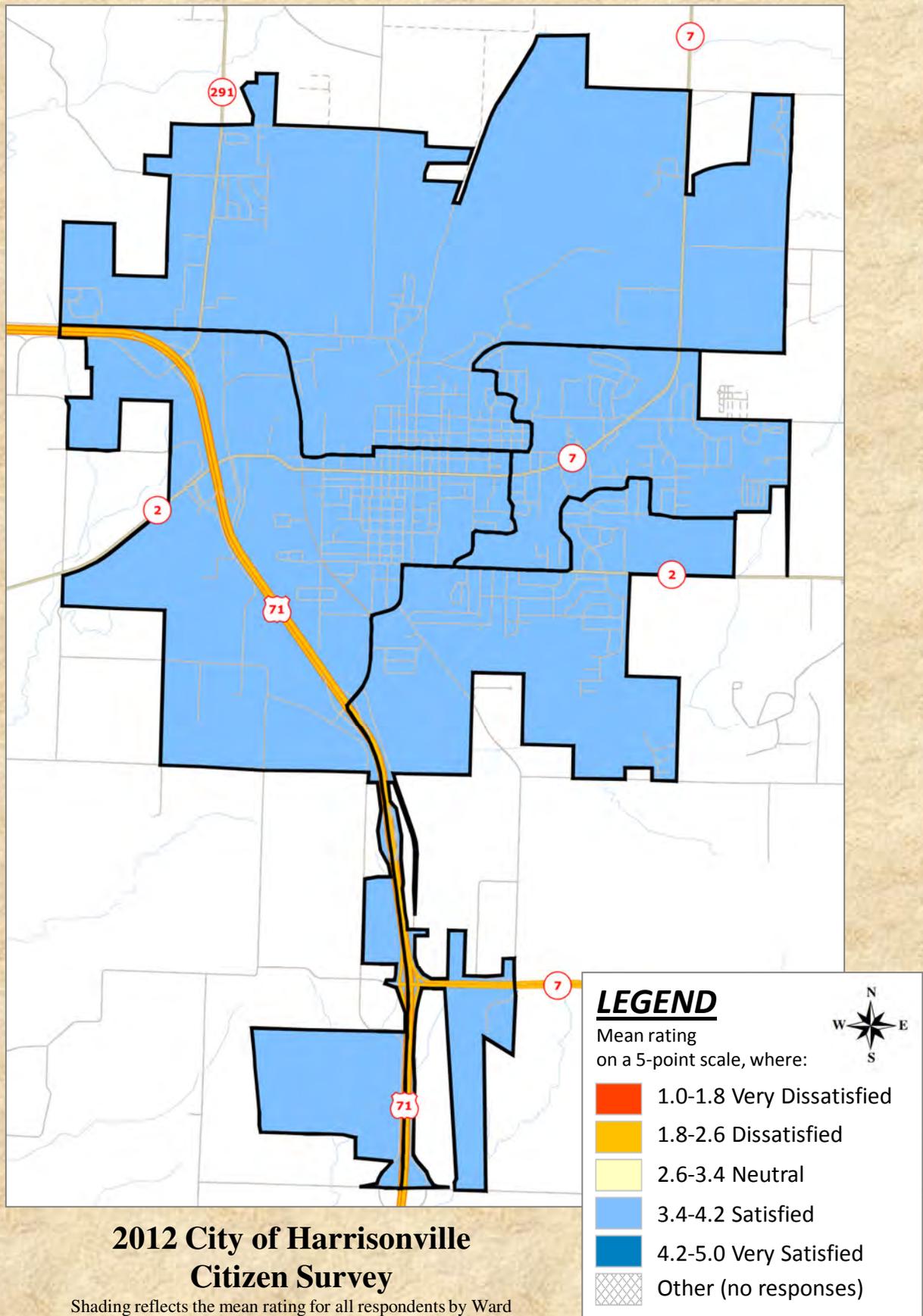
Q3B Satisfaction with the overall image of the City



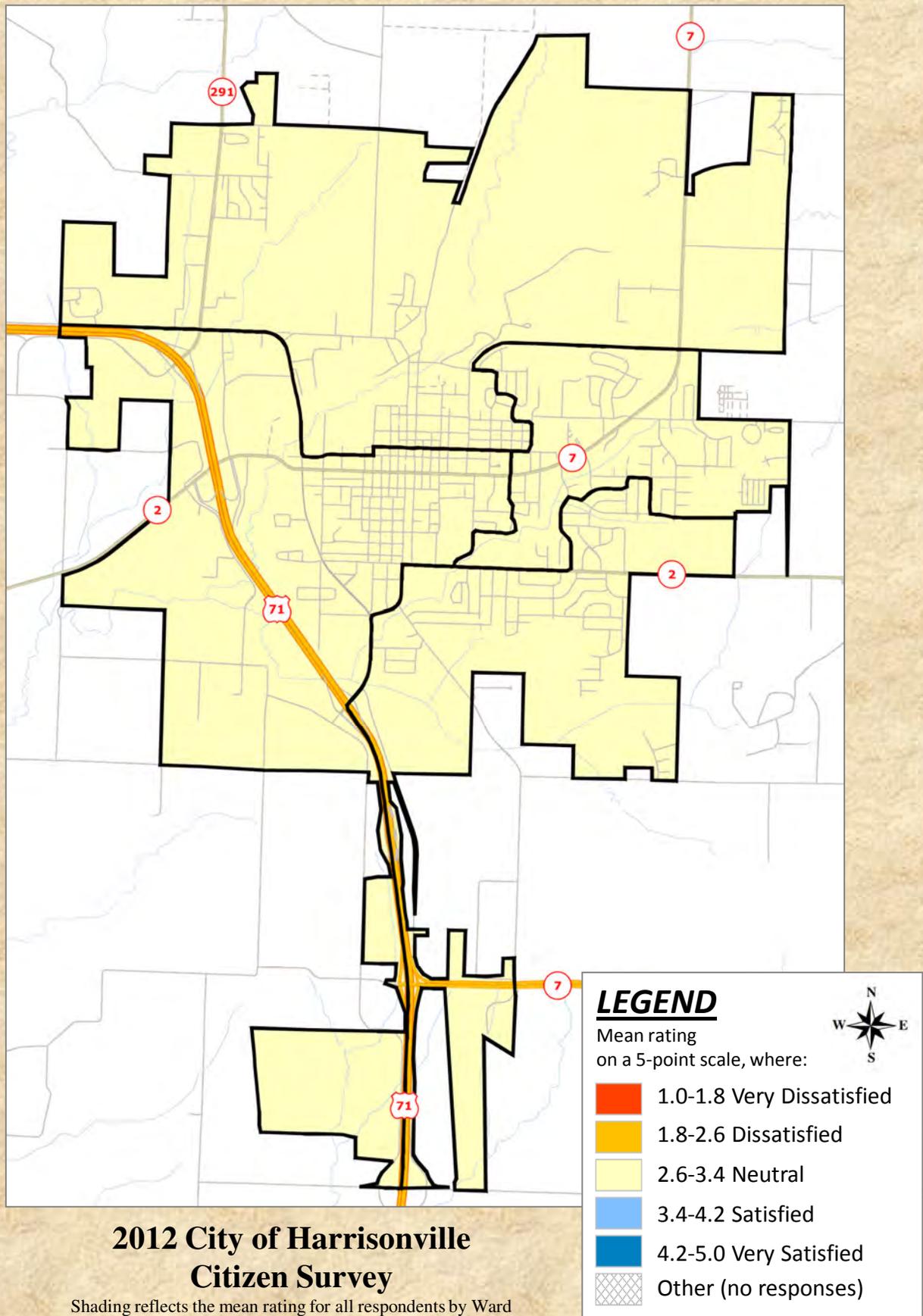
Q3C Satisfaction with how well the City is planning growth



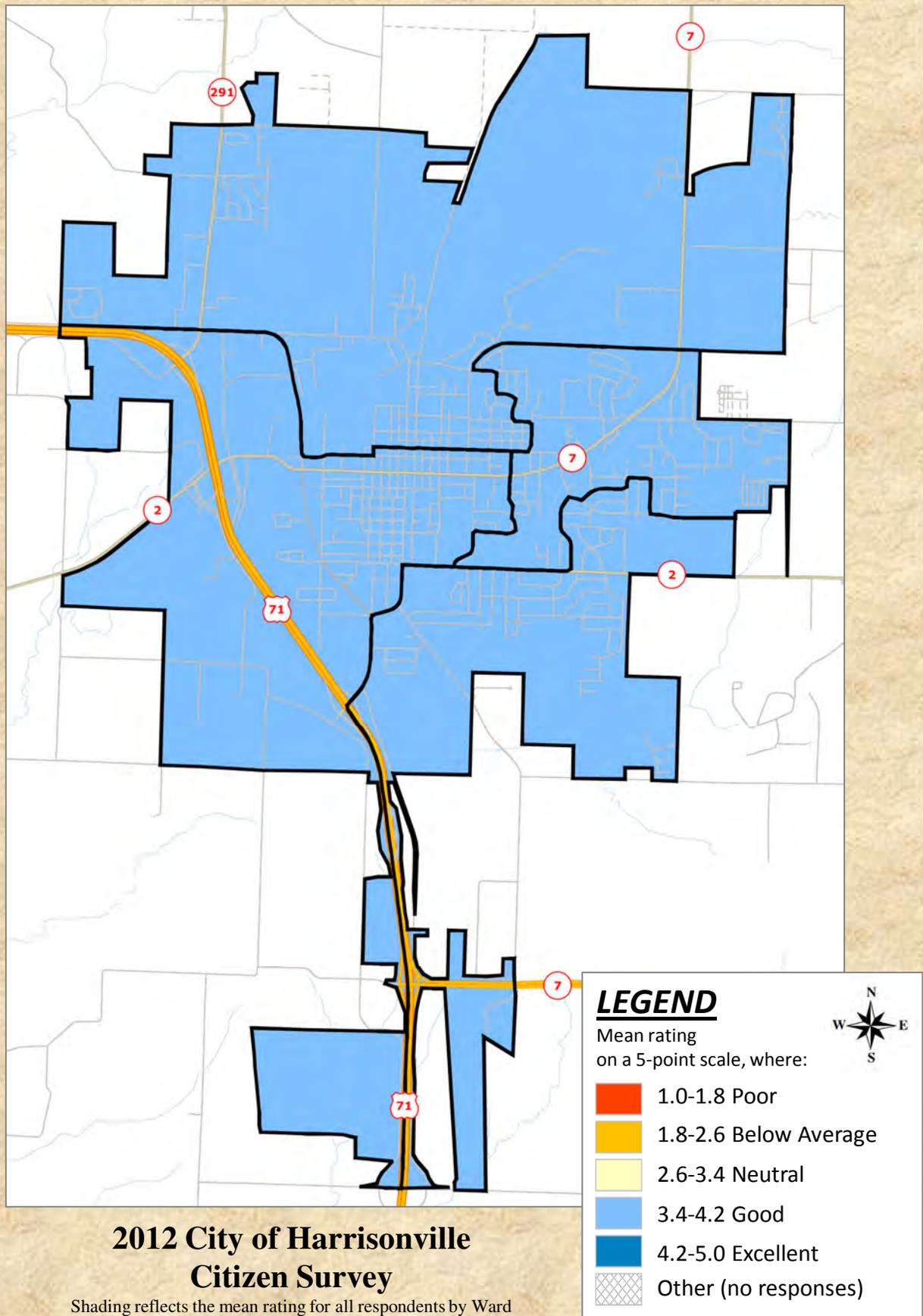
Q3D Satisfaction with the quality of life in the City



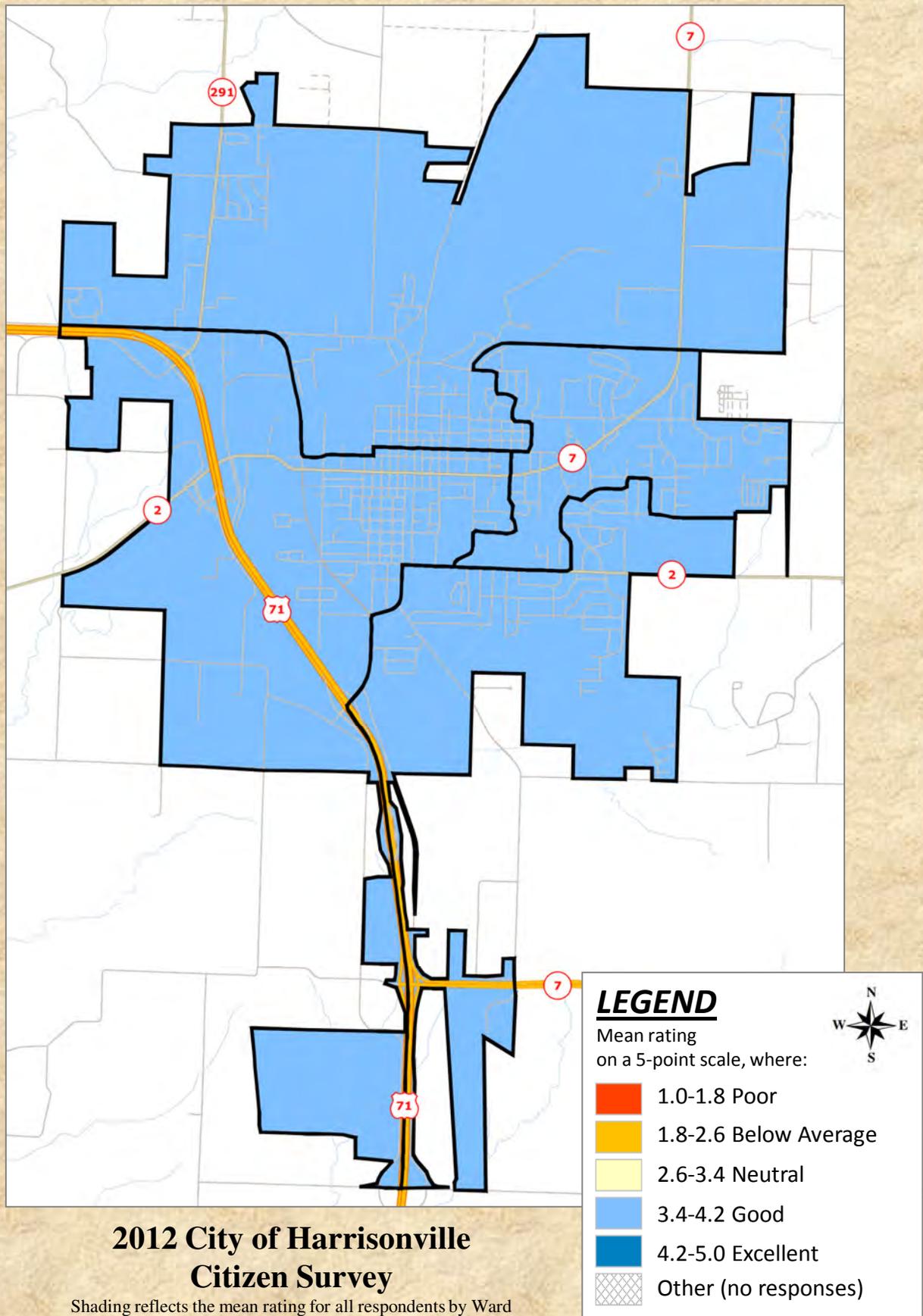
Q3E Satisfaction with the appearance of the City



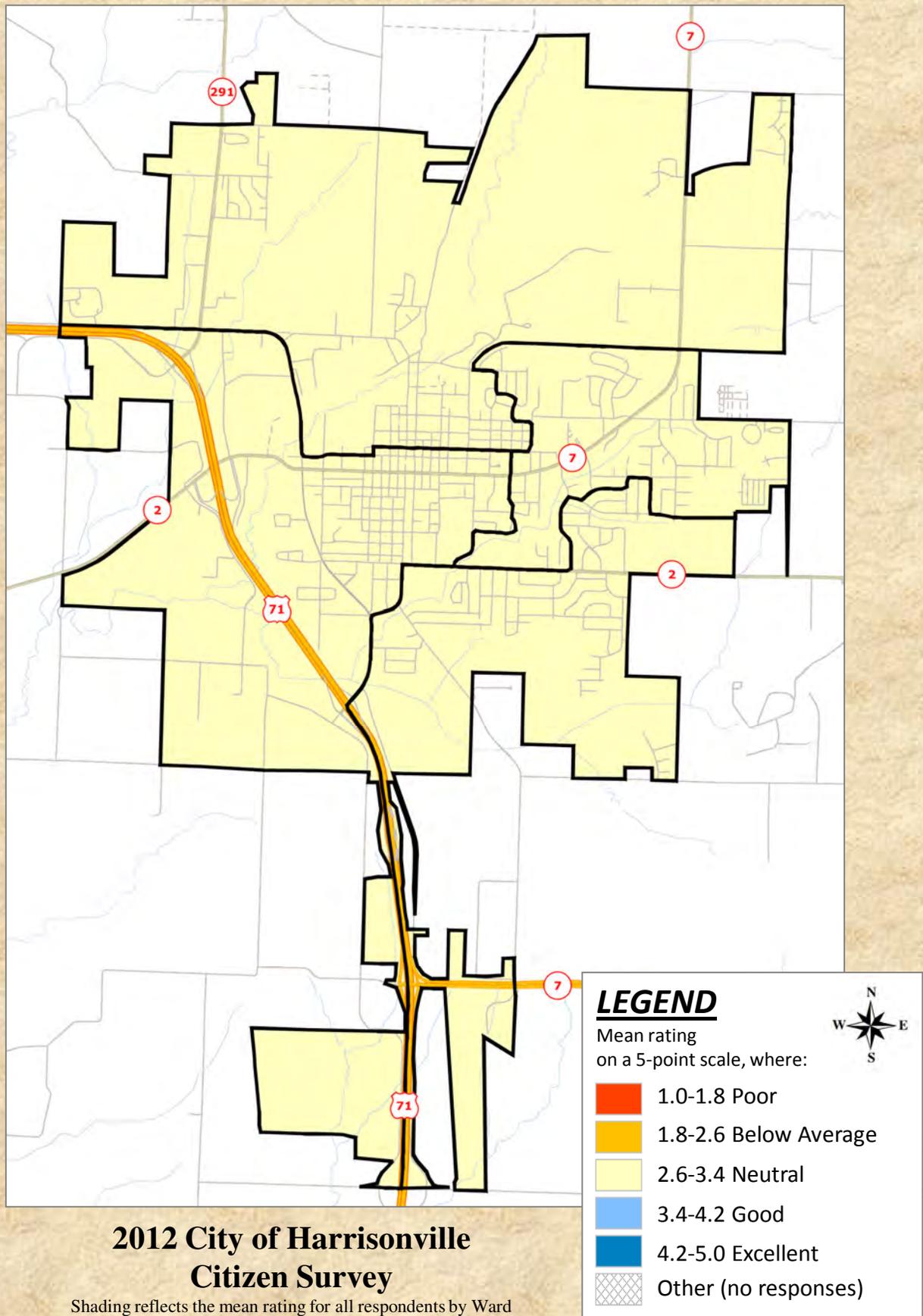
Q4A Rating of Harrisonville as a place to live



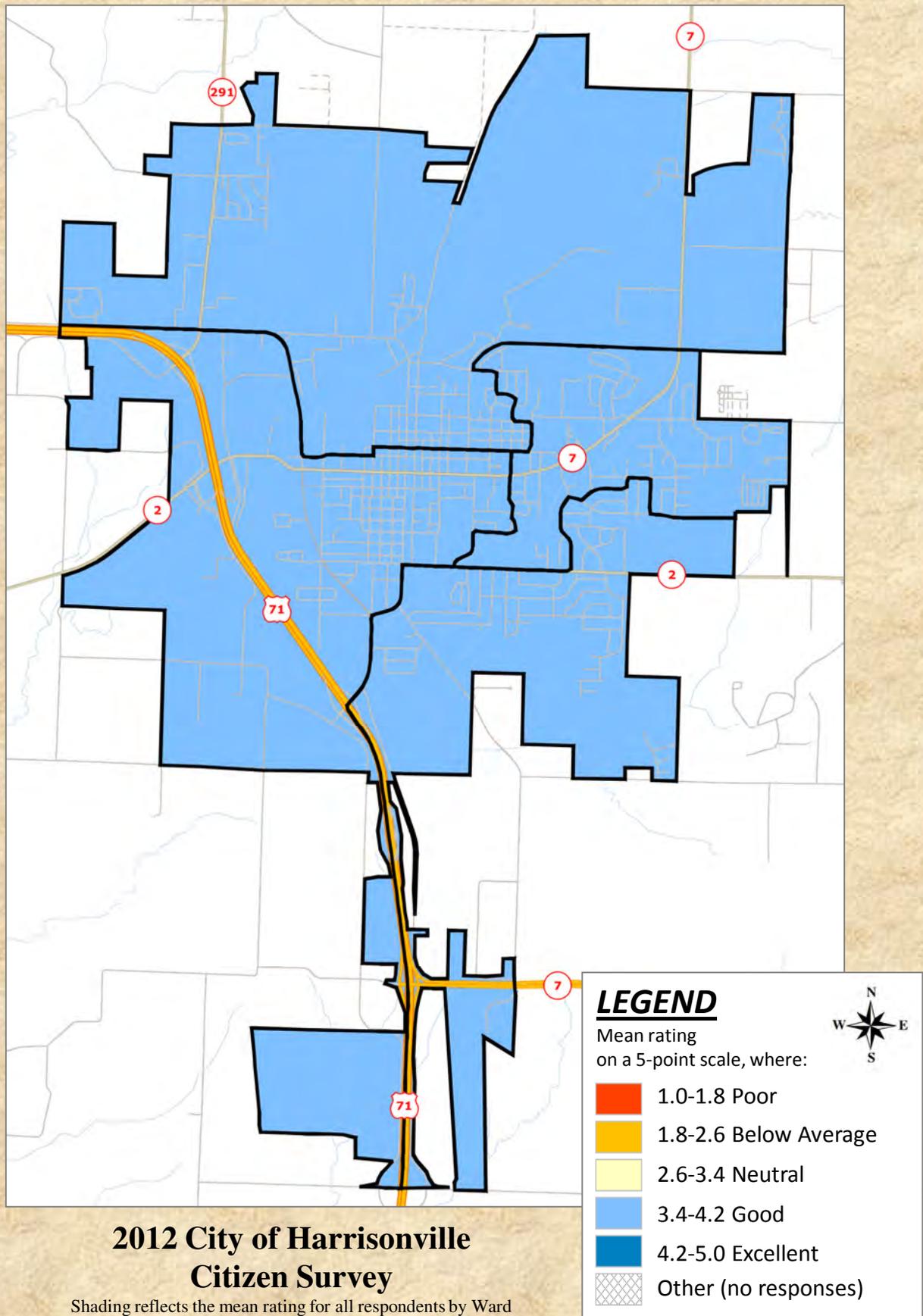
Q4B Rating of Harrisonville as a place to raise children



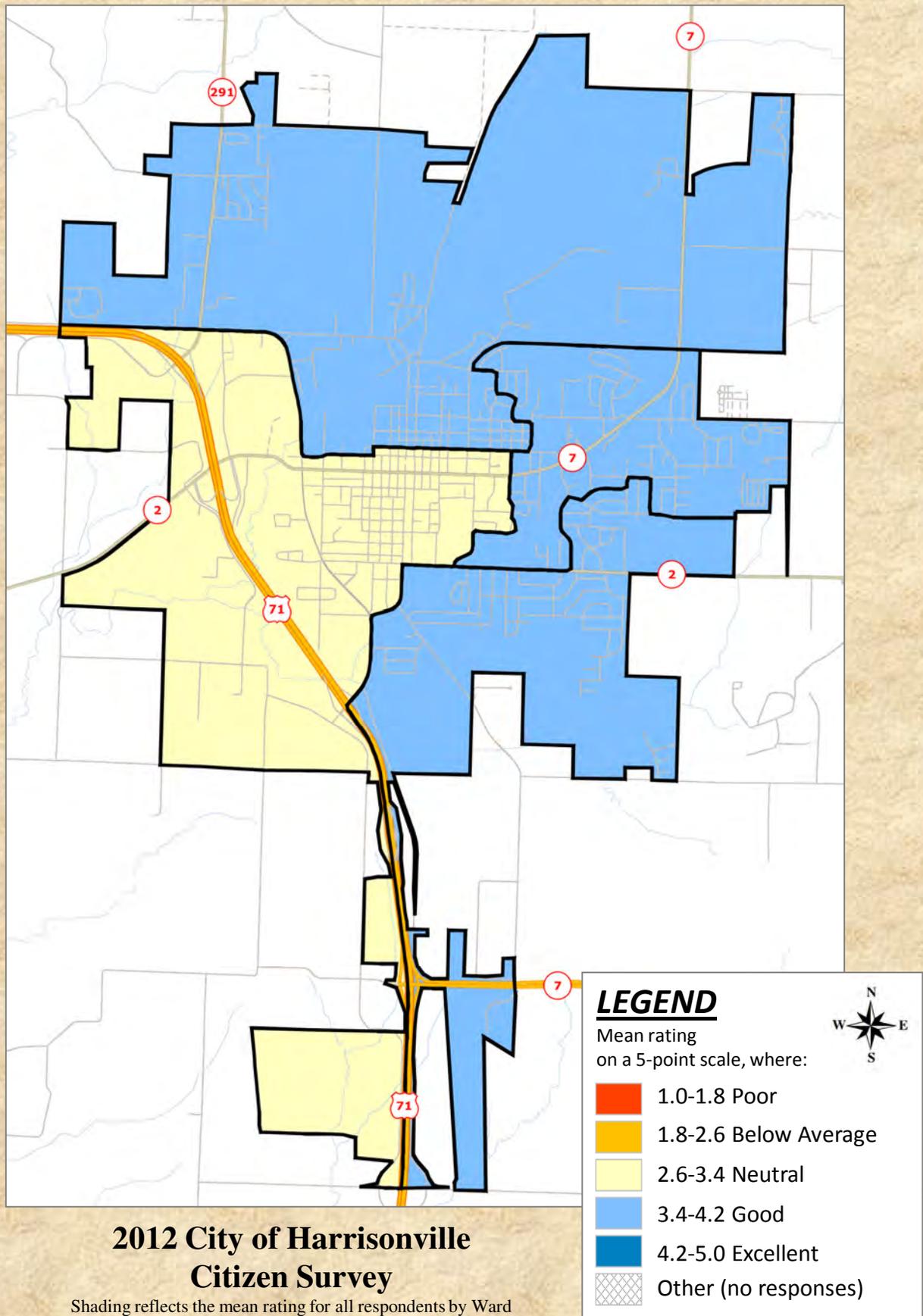
Q4C Rating of Harrisonville as a place to work



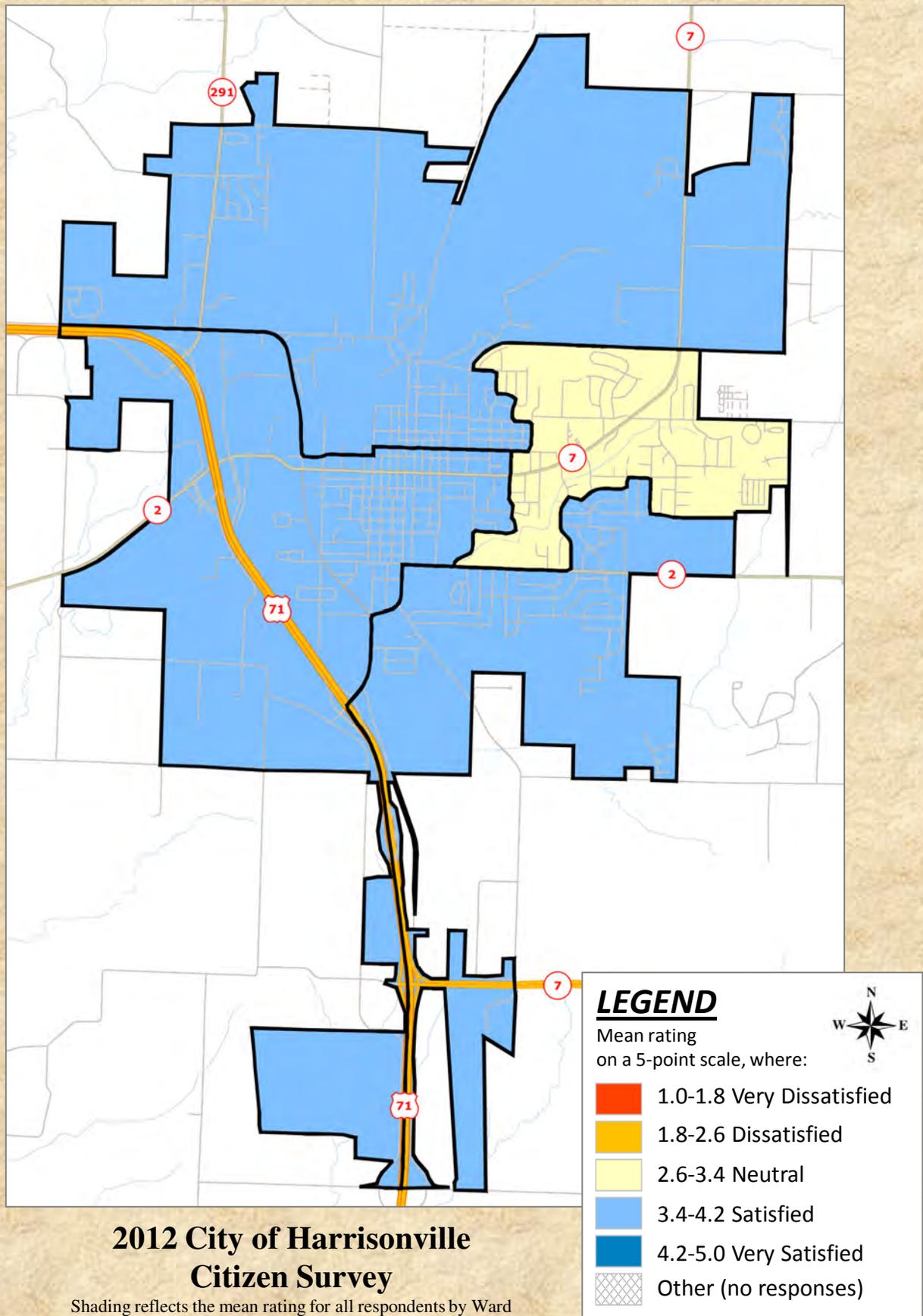
Q4D Rating of Harrisonville as a place to buy your next home



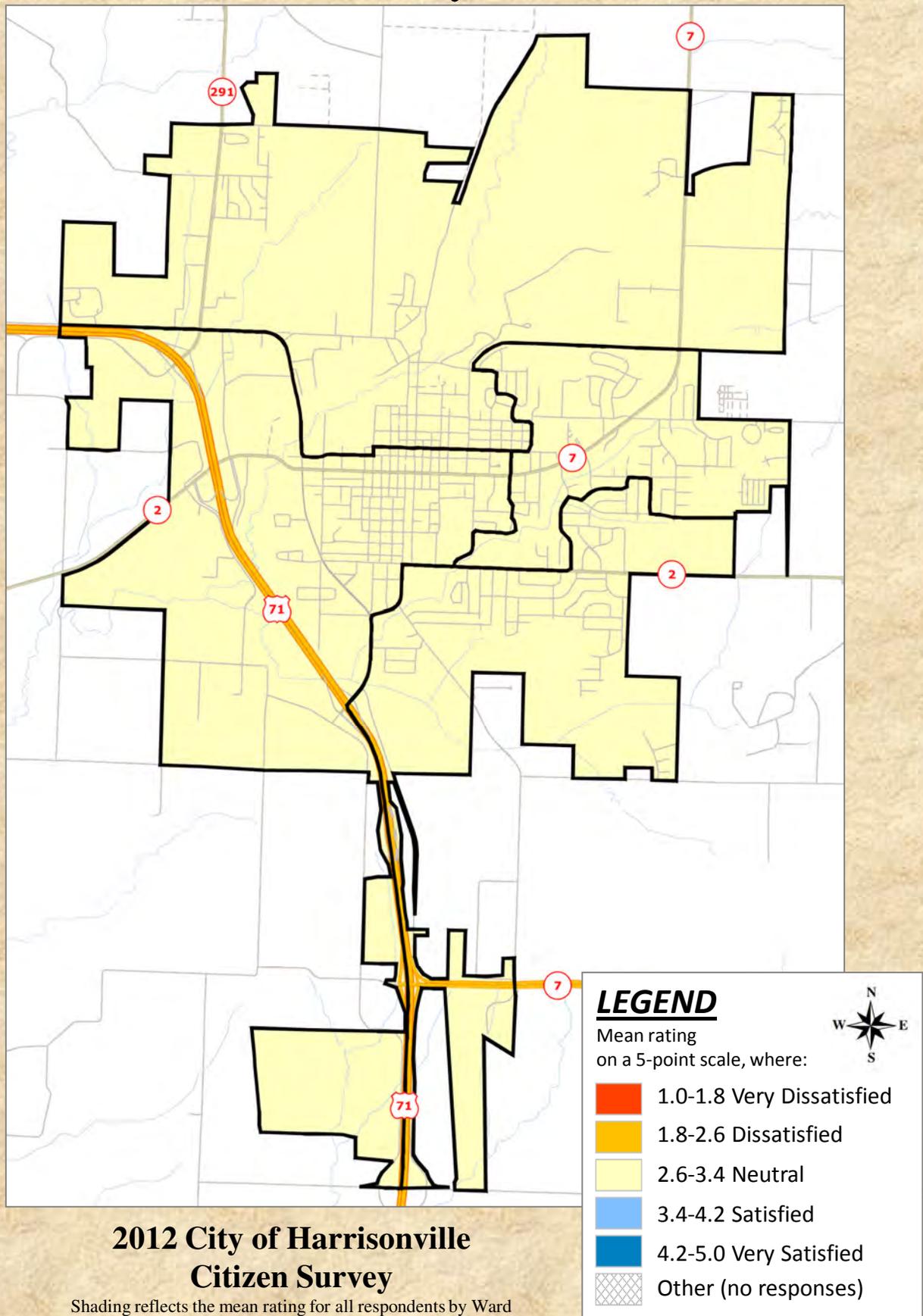
Q4E Rating of Harrisonville as a place to retire



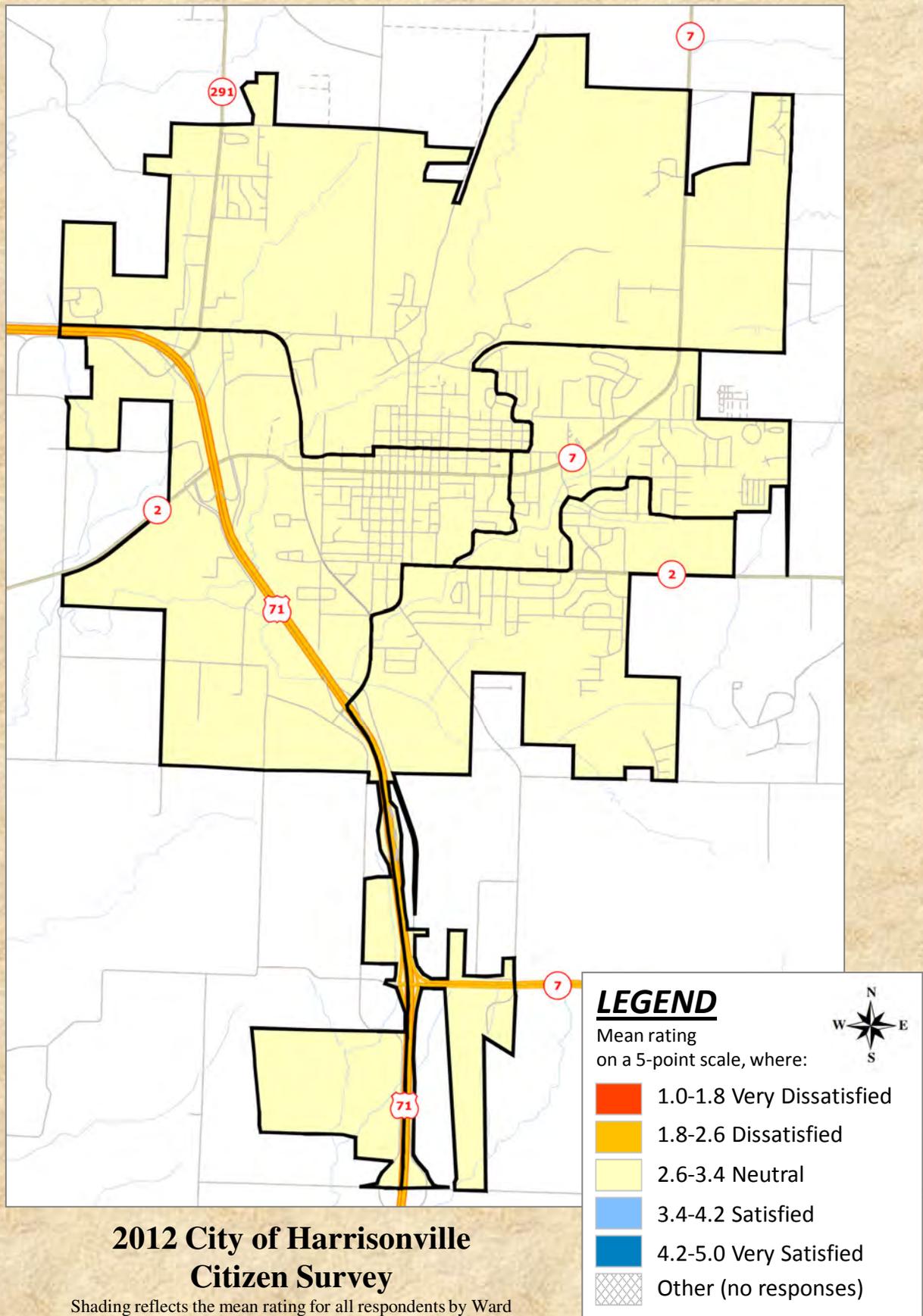
Q5A Satisfaction with the maintenance of city streets



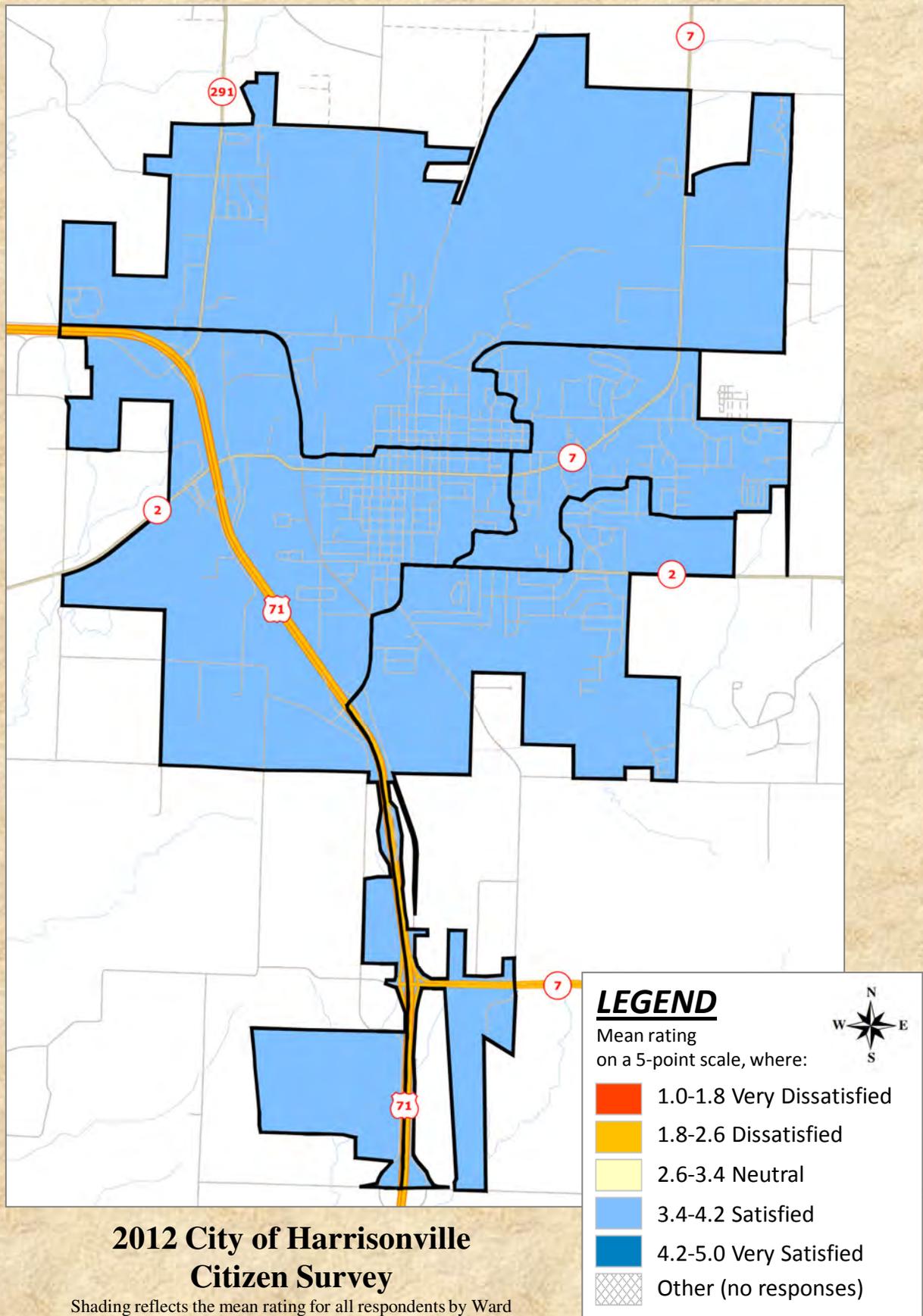
Q5B Satisfaction with the maintenance of highways maintained by MoDOT



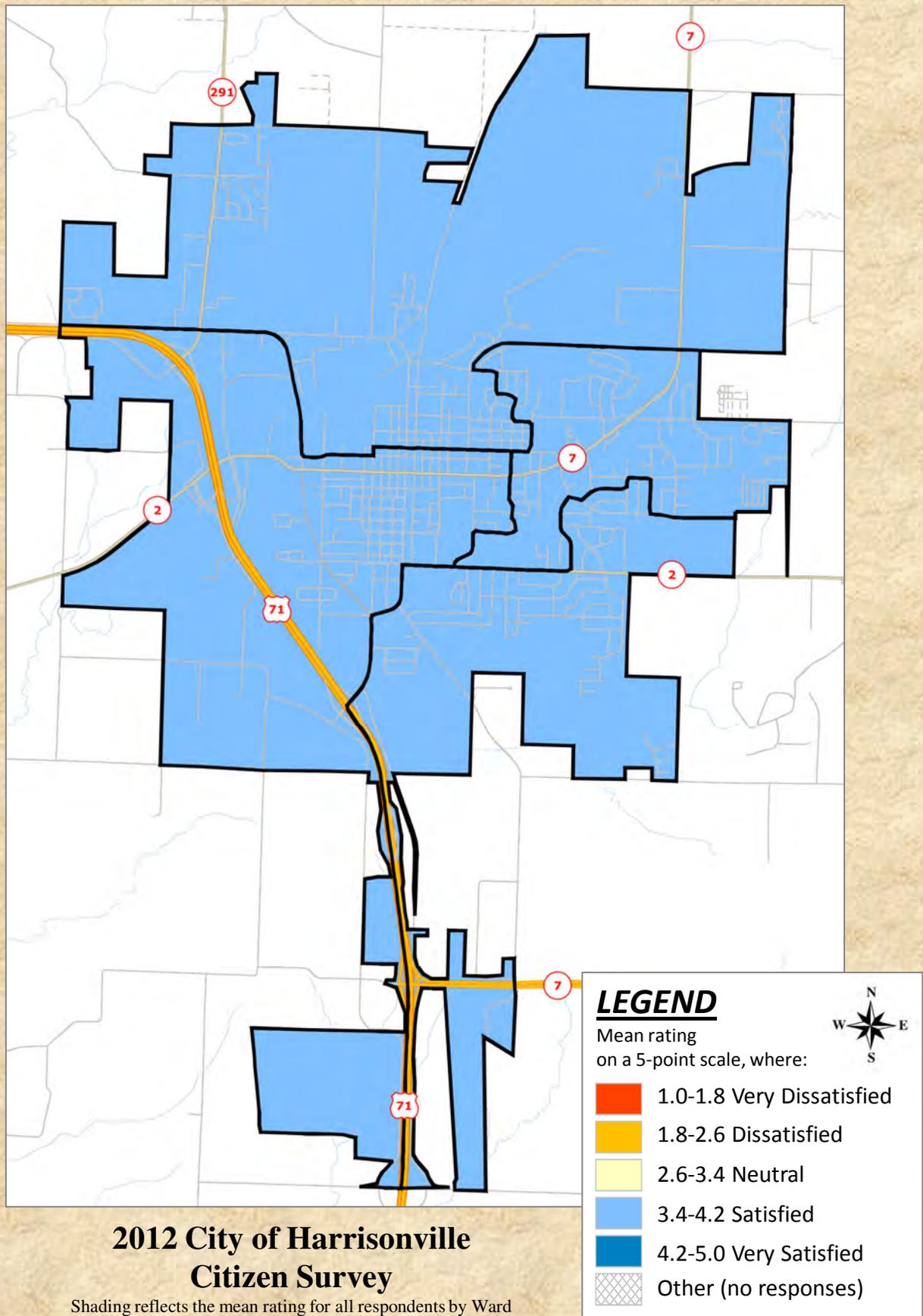
Q5C Satisfaction with the maintenance of sidewalks



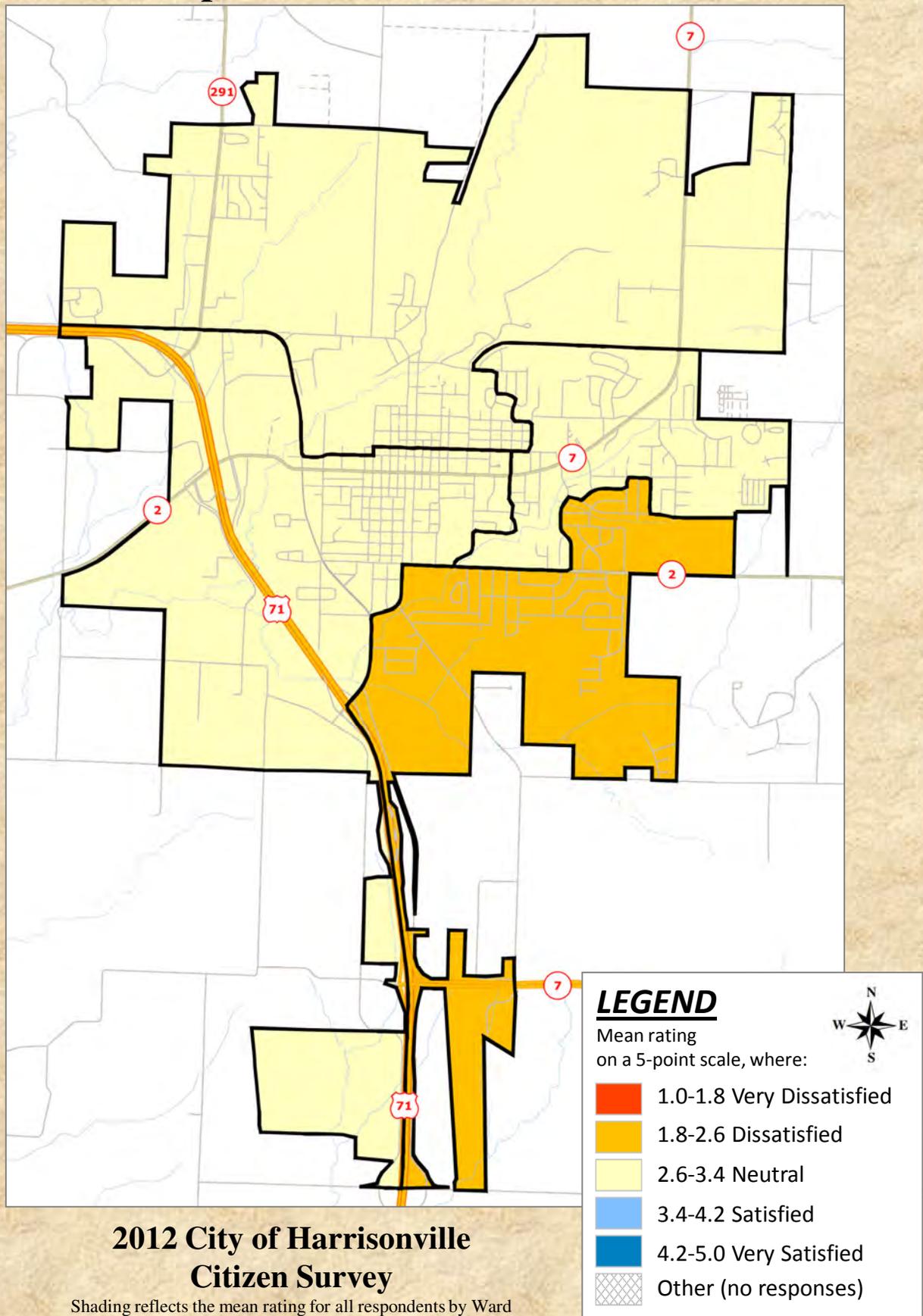
Q5D Satisfaction with the maintenance of street signs



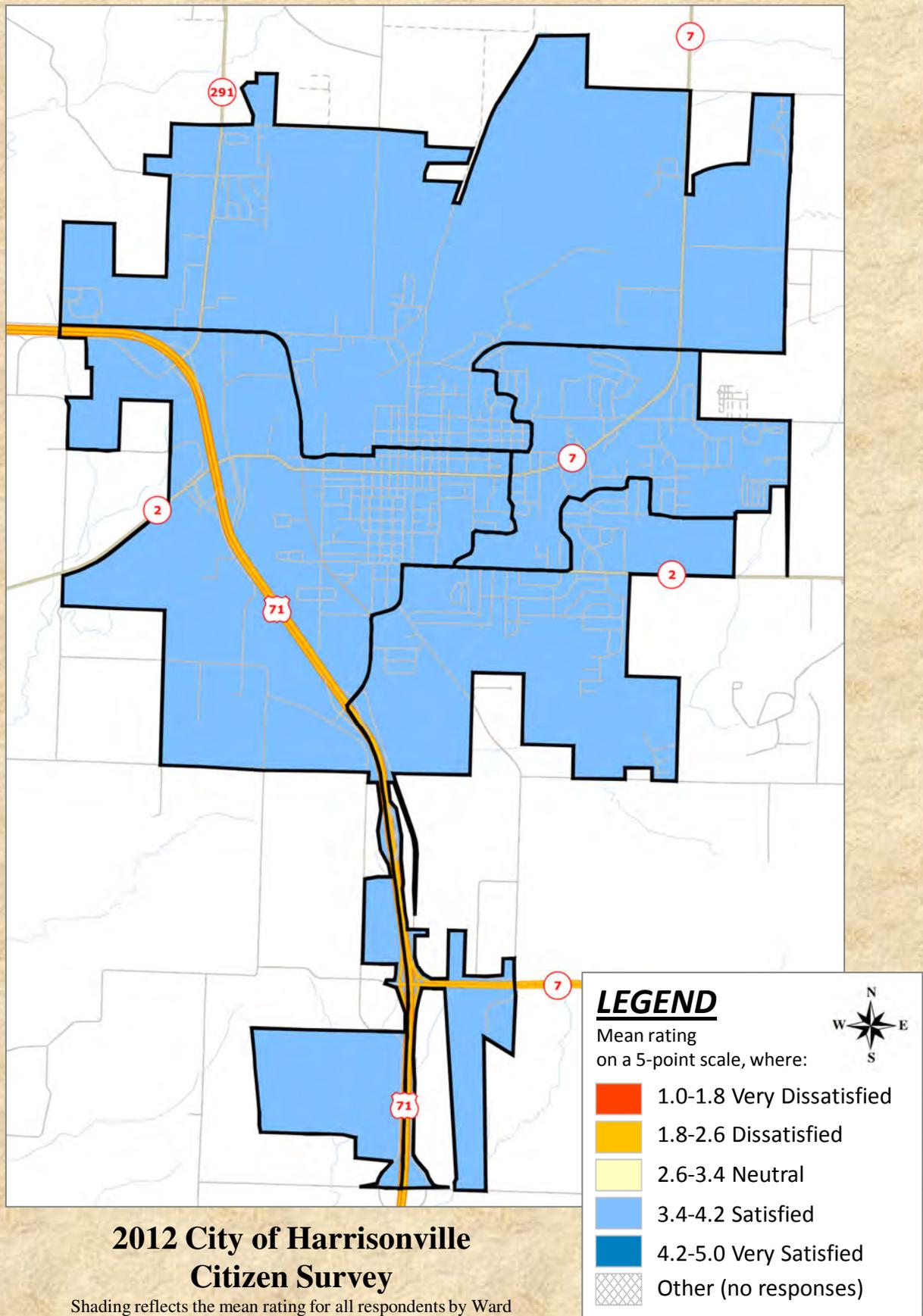
Q5E Satisfaction with the maintenance of traffic signals



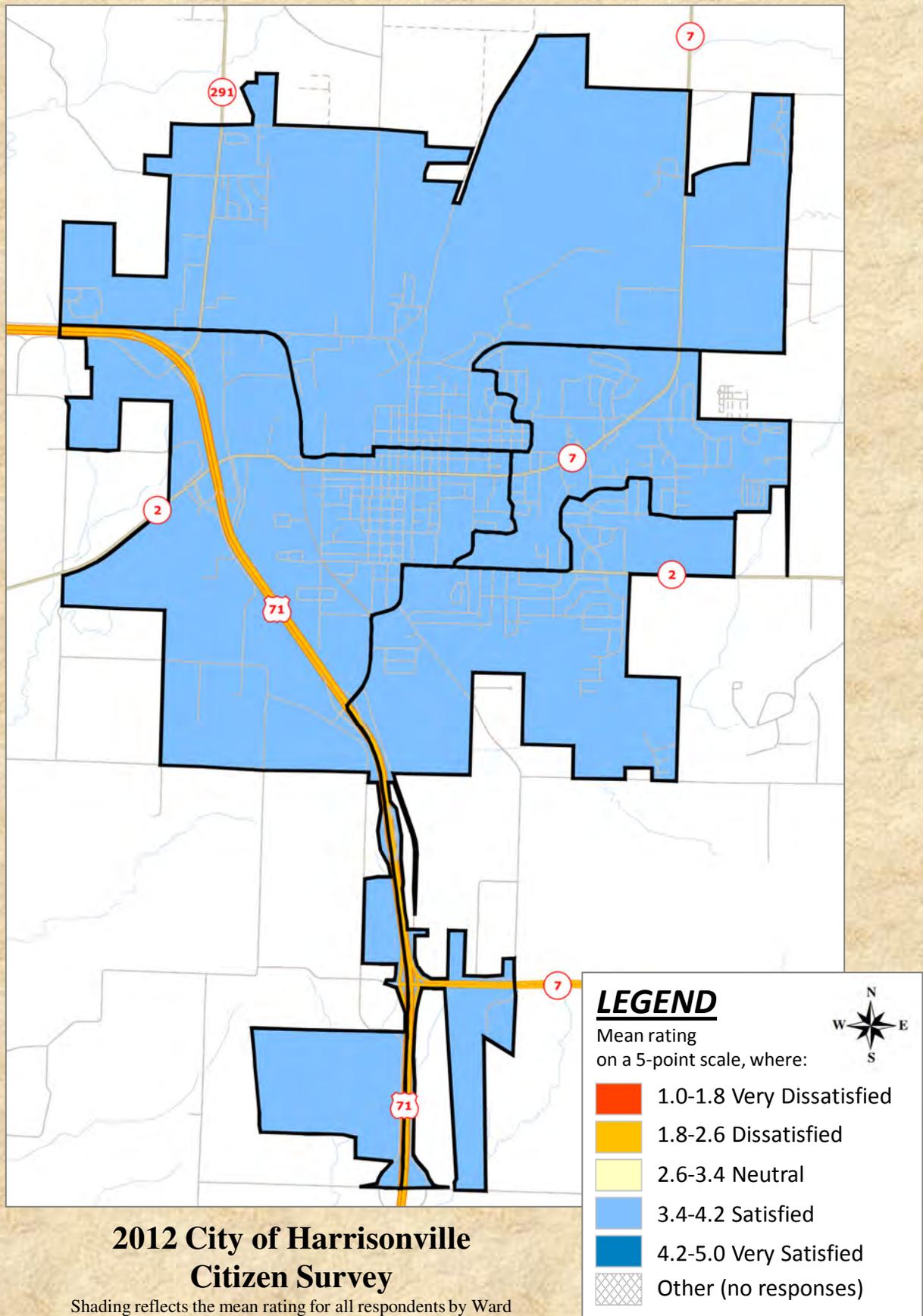
Q5F Satisfaction with the maintenance and preservation of downtown



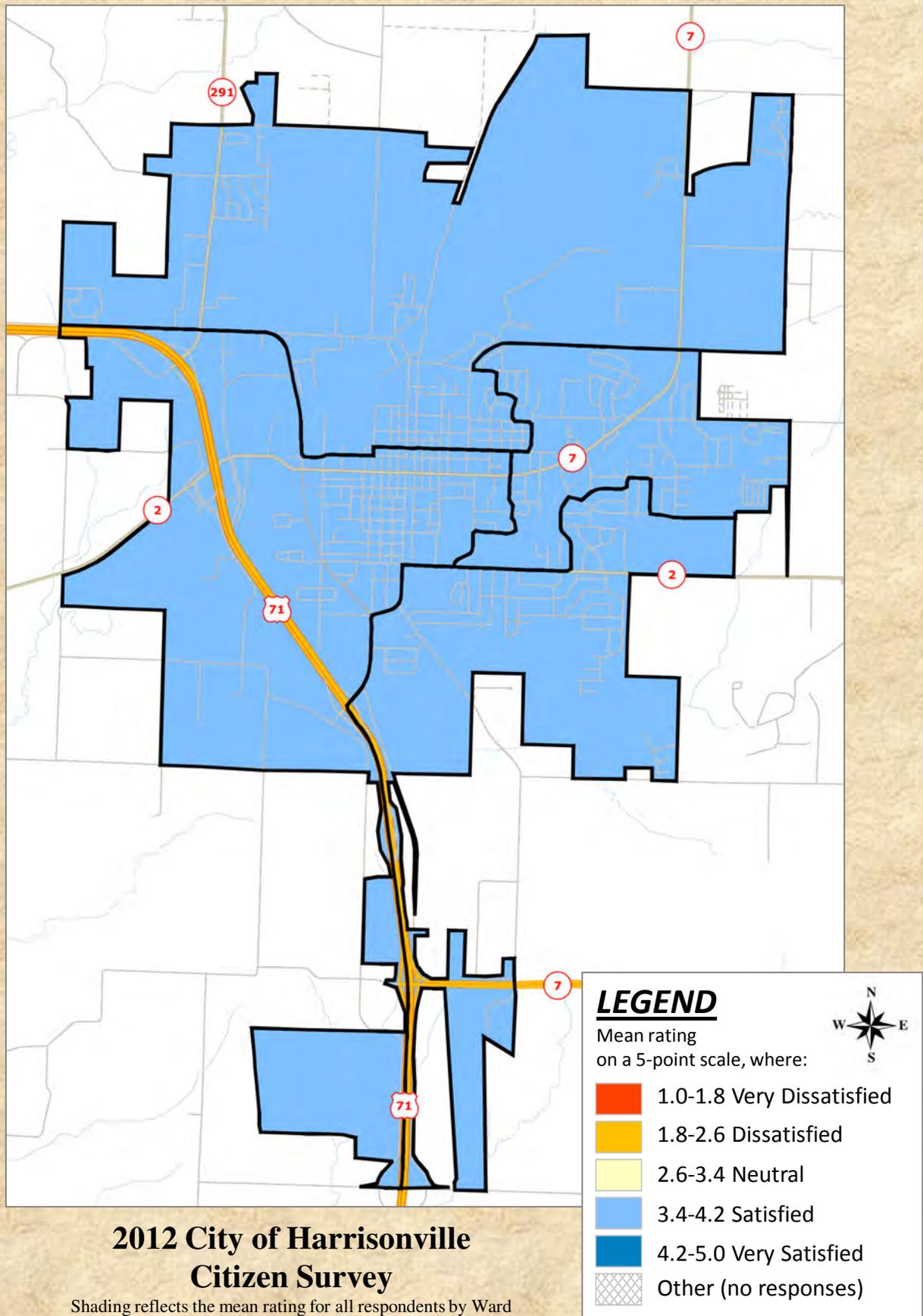
Q5G Satisfaction with the maintenance of city buildings



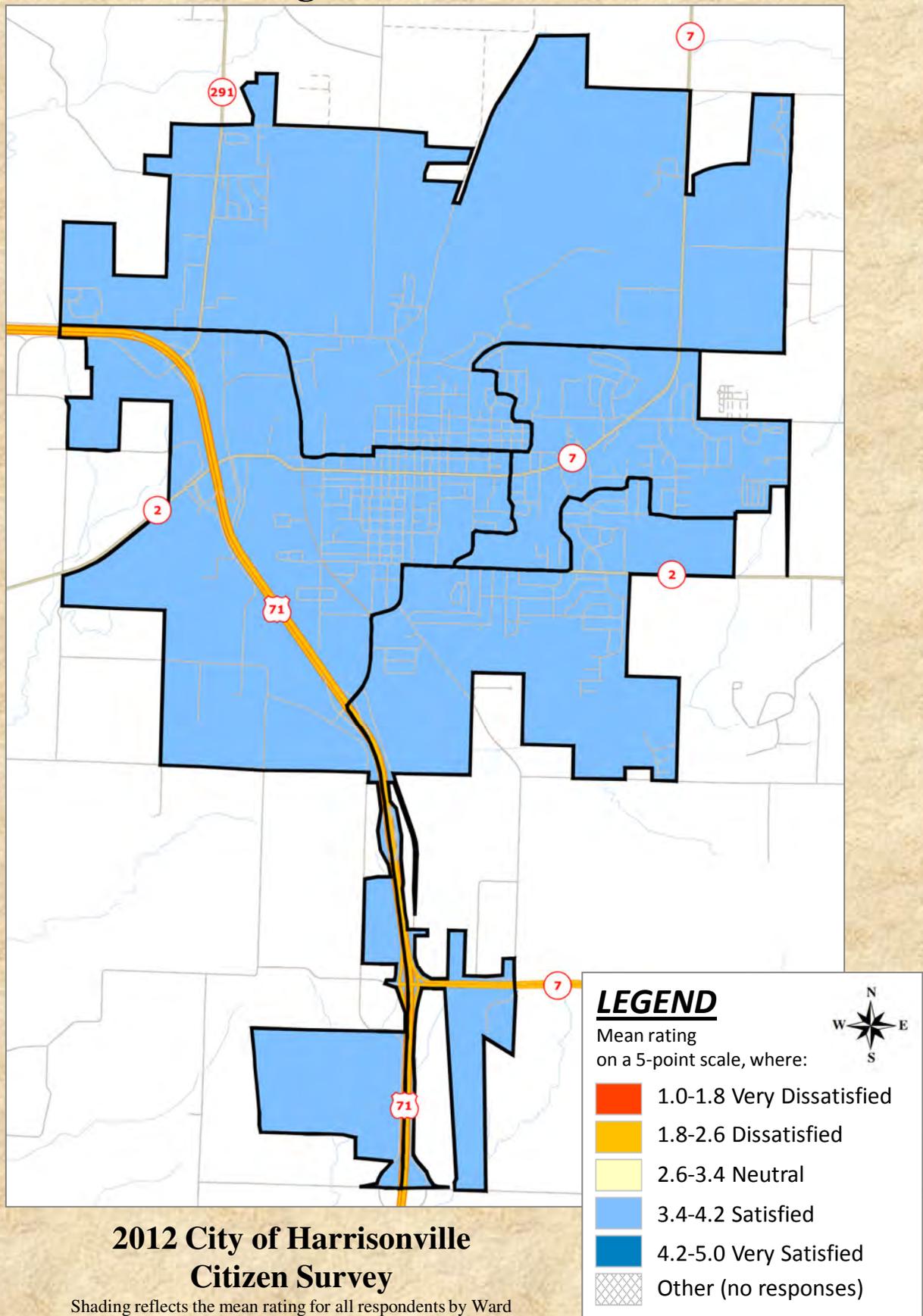
Q5H Satisfaction with the cleanliness of city buildings



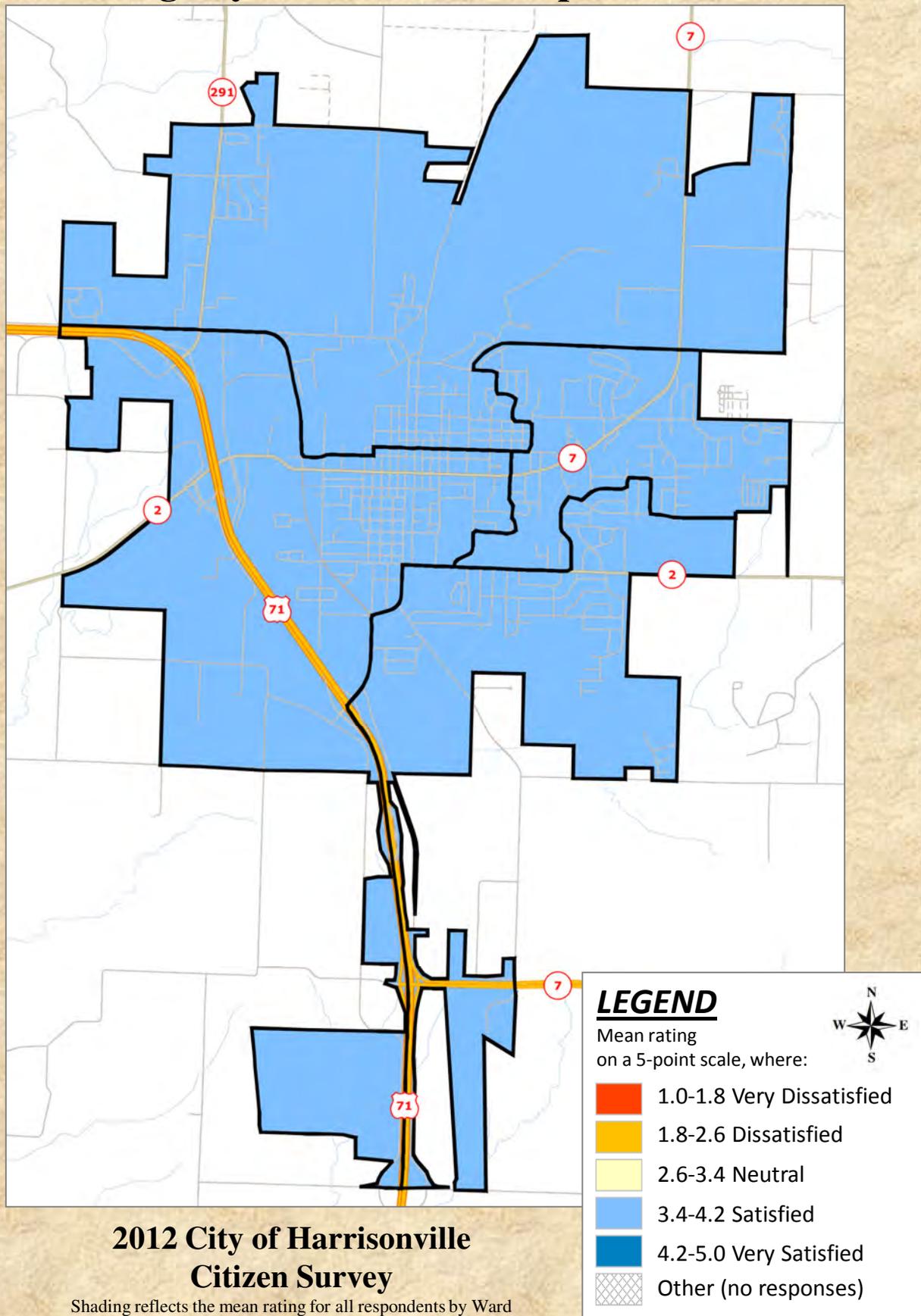
Q5I Satisfaction with the snow removal on major city streets



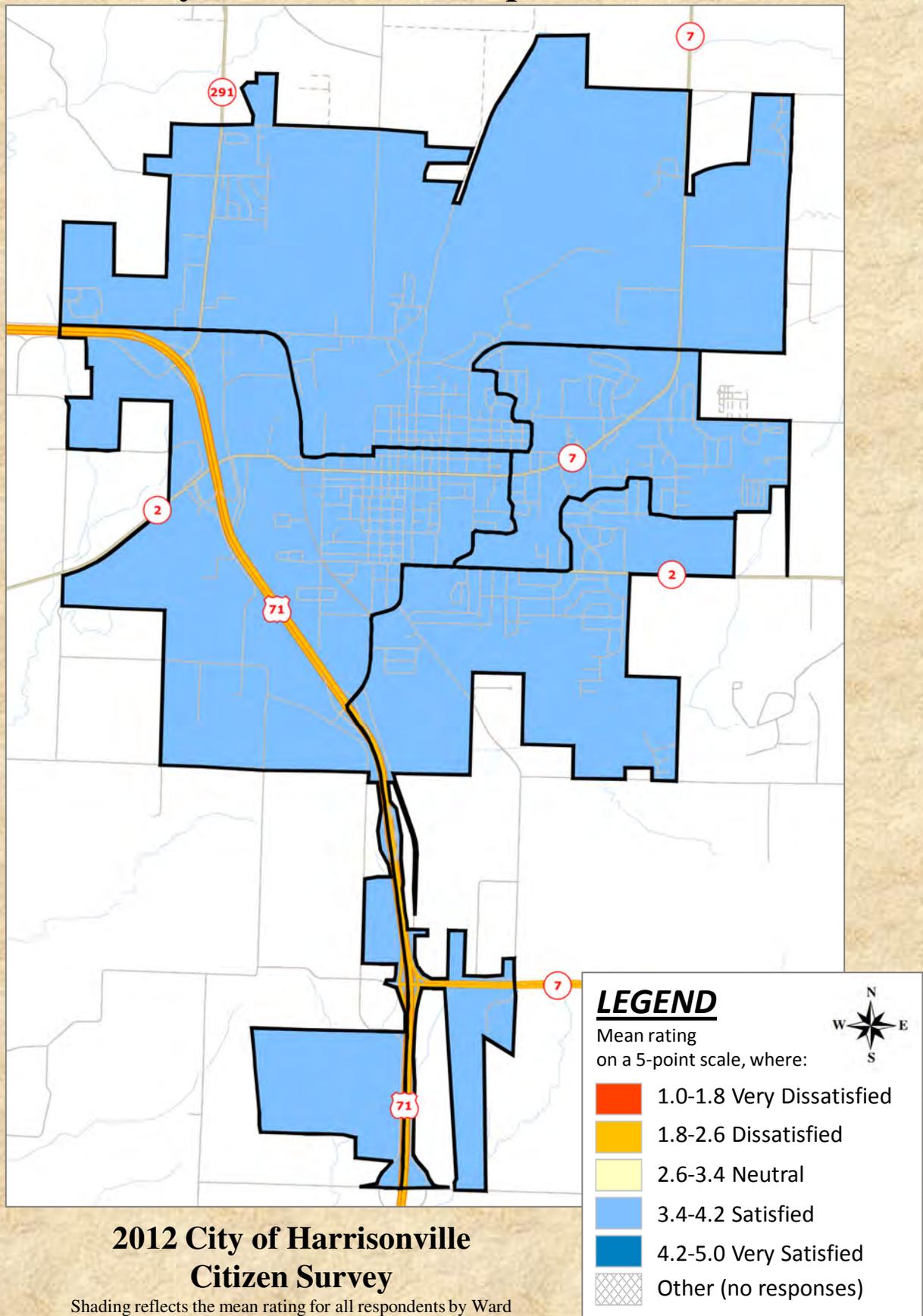
Q5J Satisfaction with the snow removal on neighborhood streets



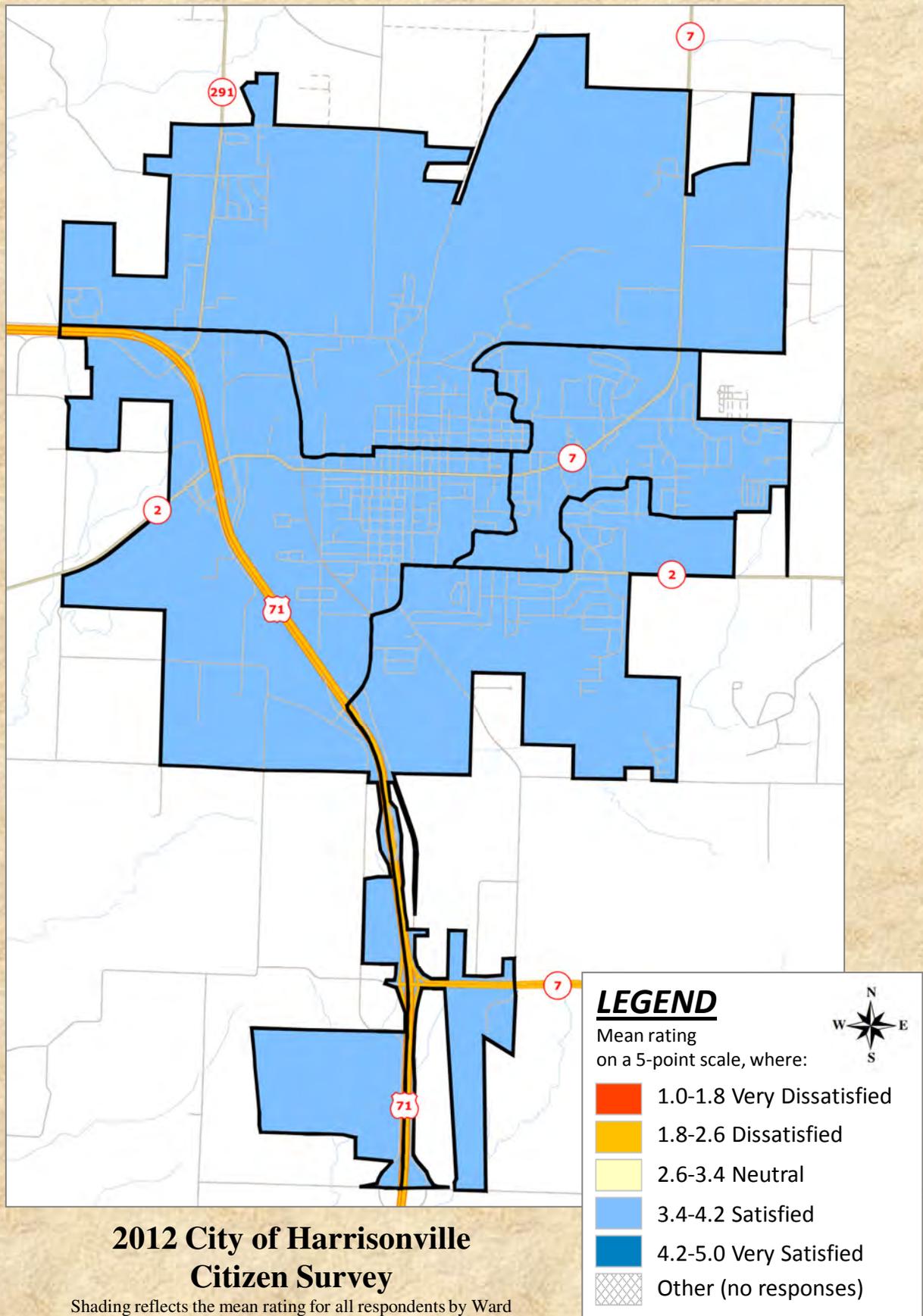
Q5K Satisfaction with mowing and trimming along city streets and other public areas



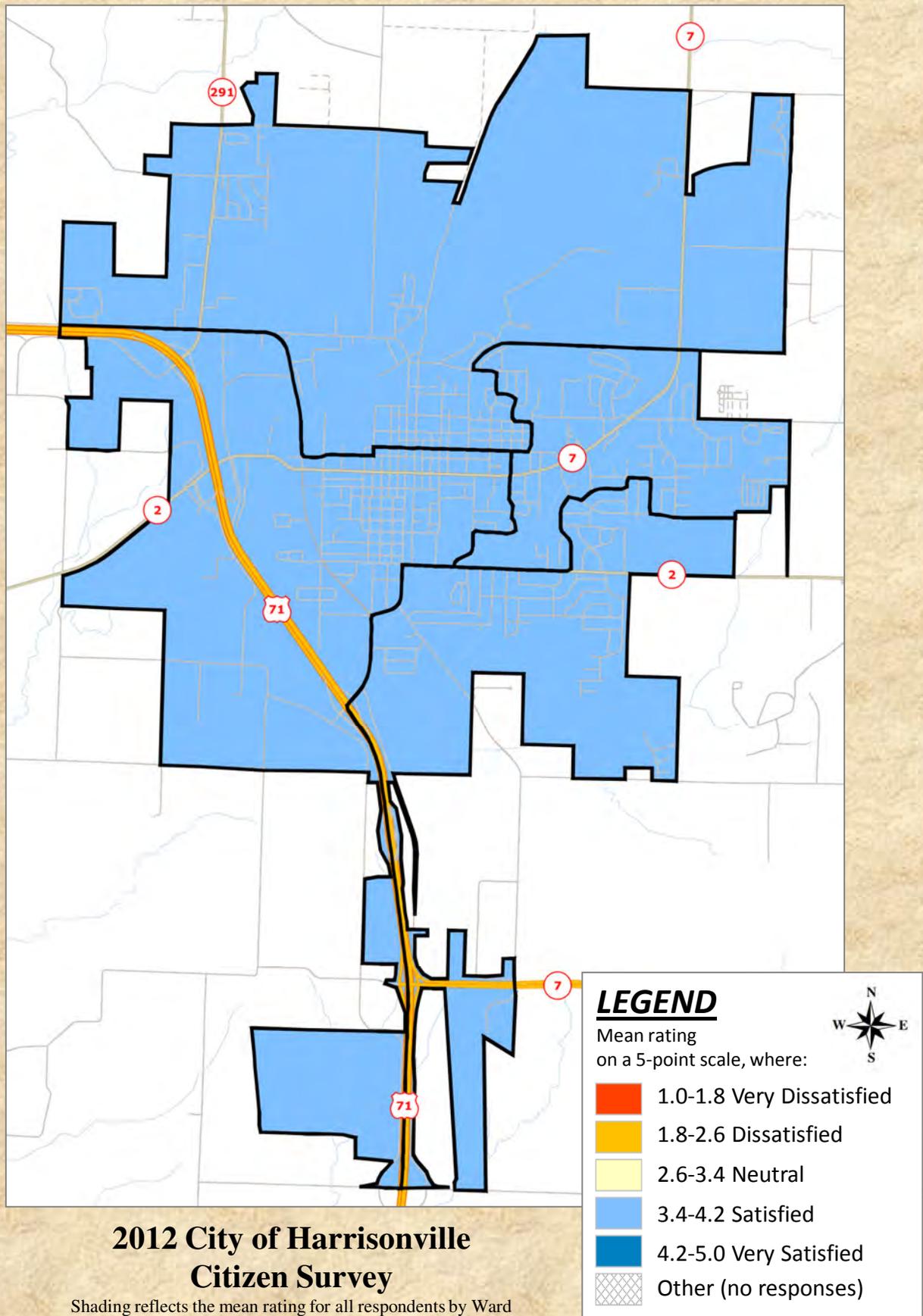
Q5L Satisfaction with the cleanliness of city streets and other public areas



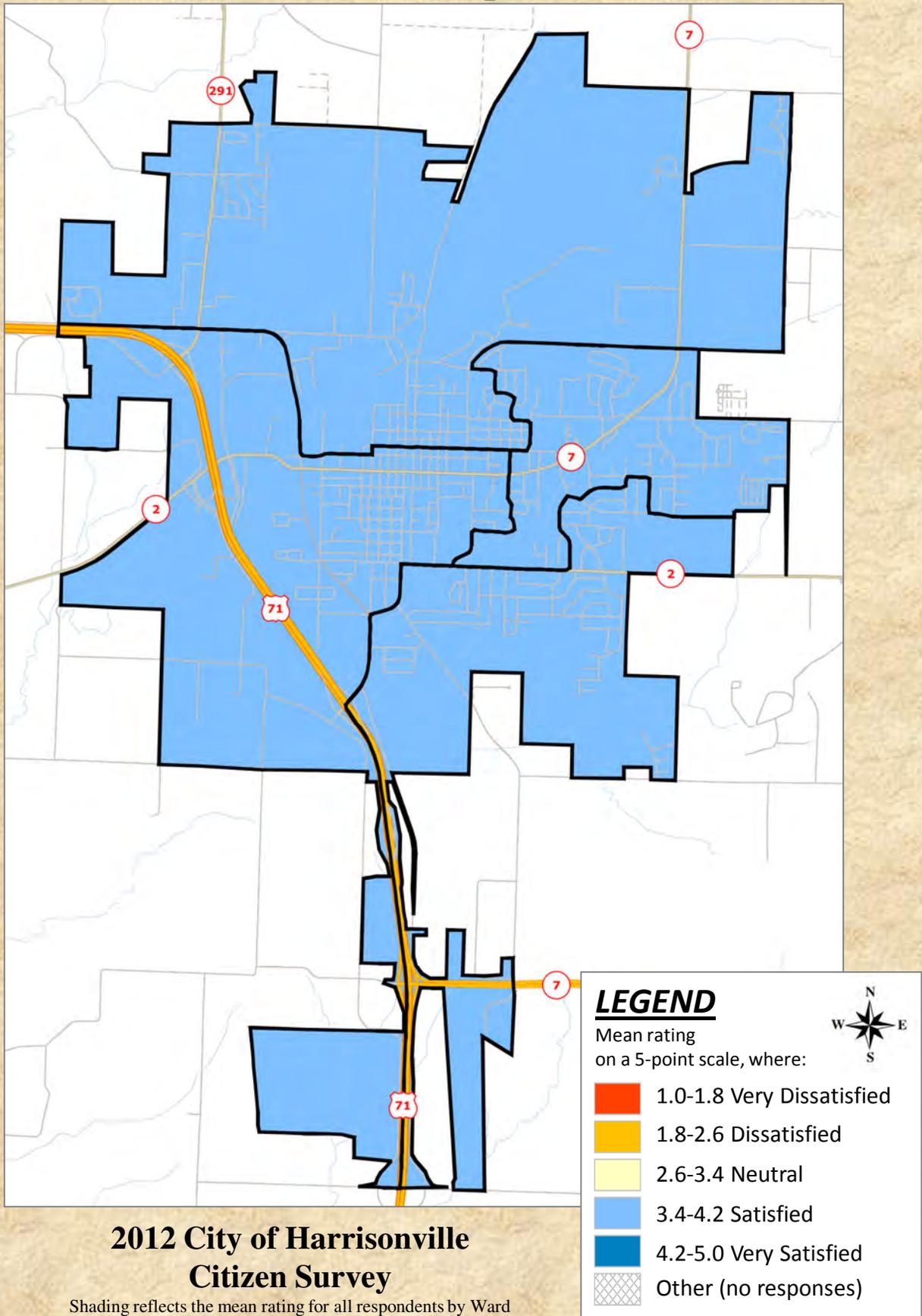
Q5M Satisfaction with the adequacy of city street lighting



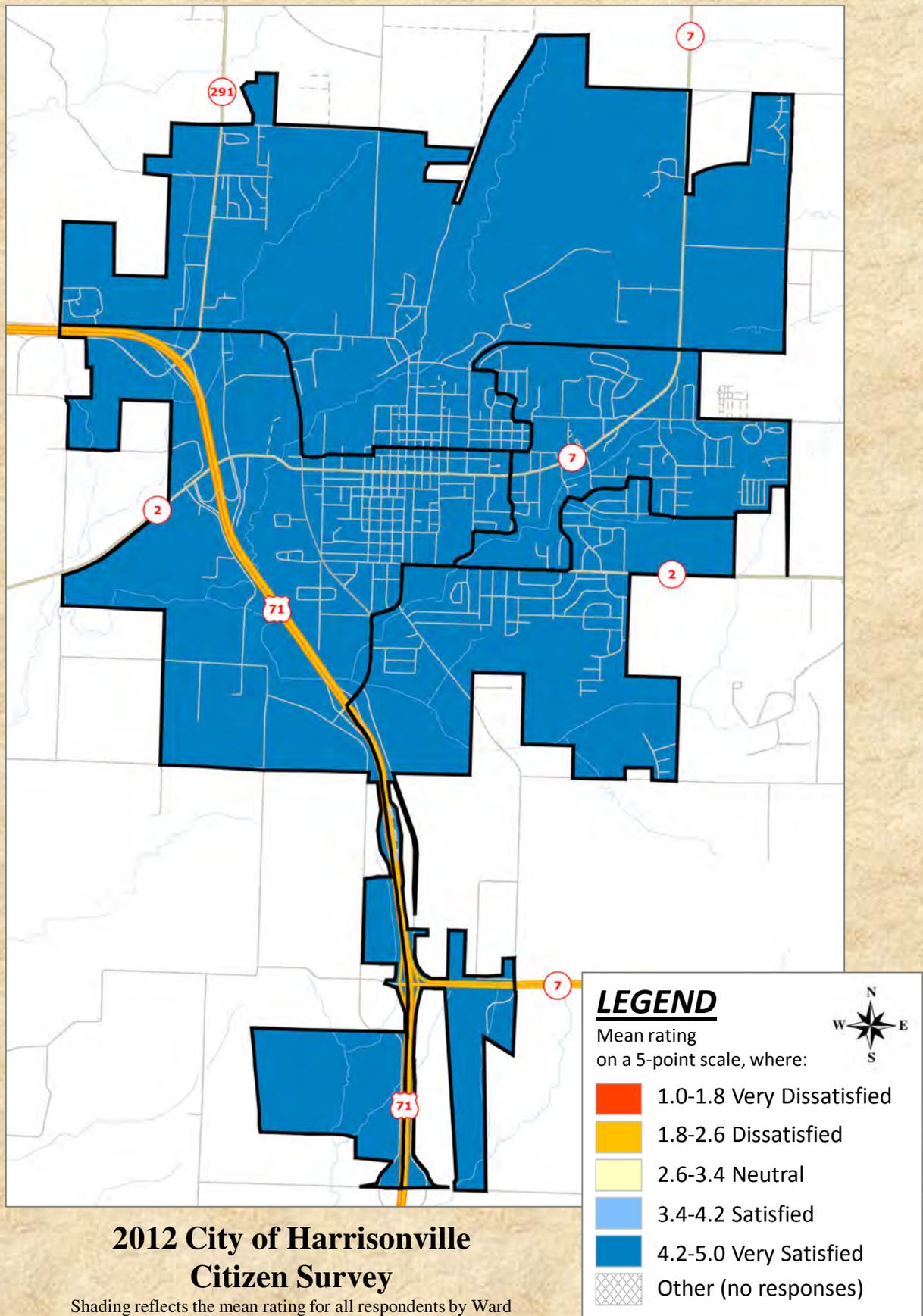
Q5N Satisfaction with the adequacy of storm drainage systems



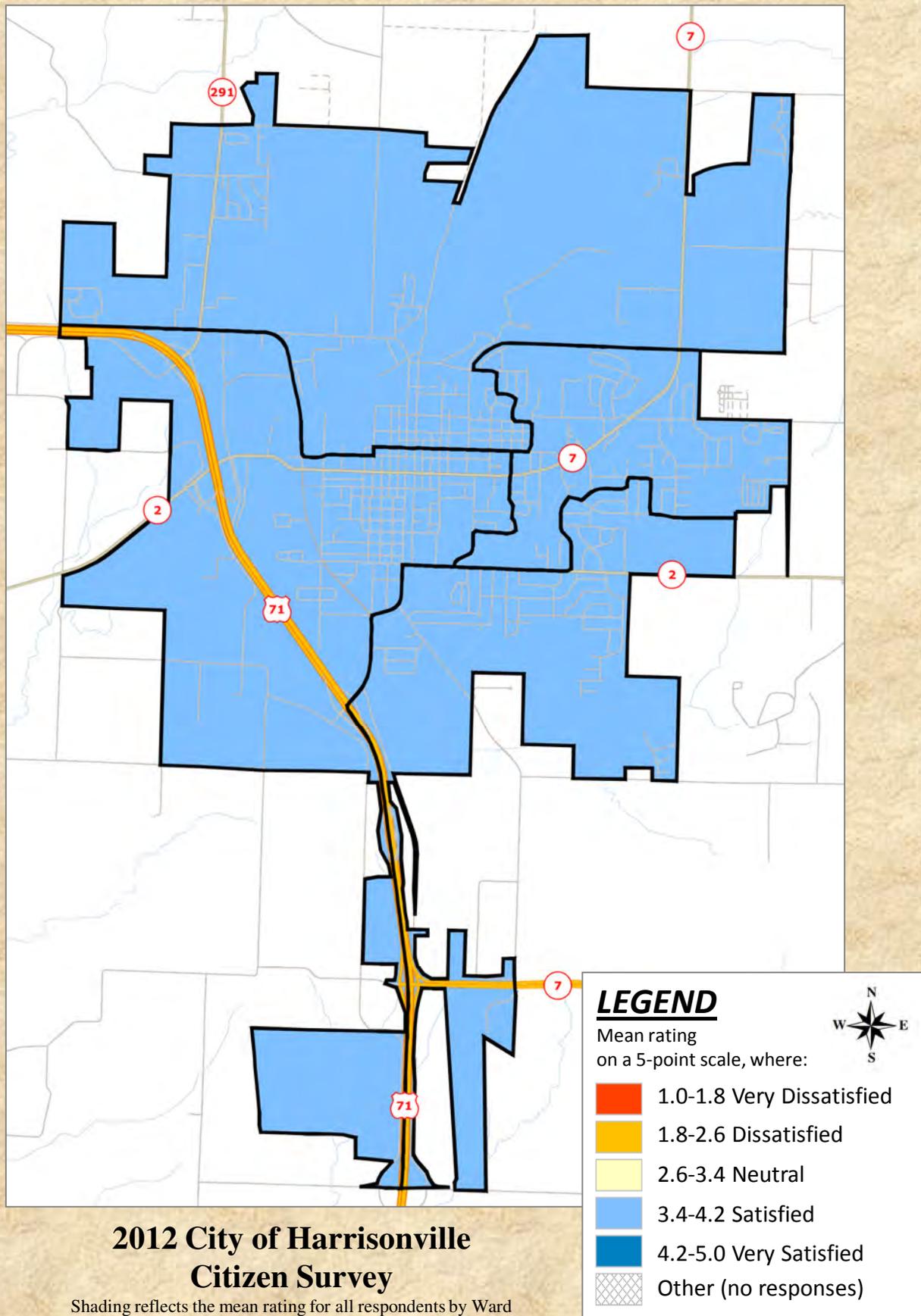
Q50 Satisfaction with the City's responsiveness to service requests



Q7A Satisfaction with residential trash collection services



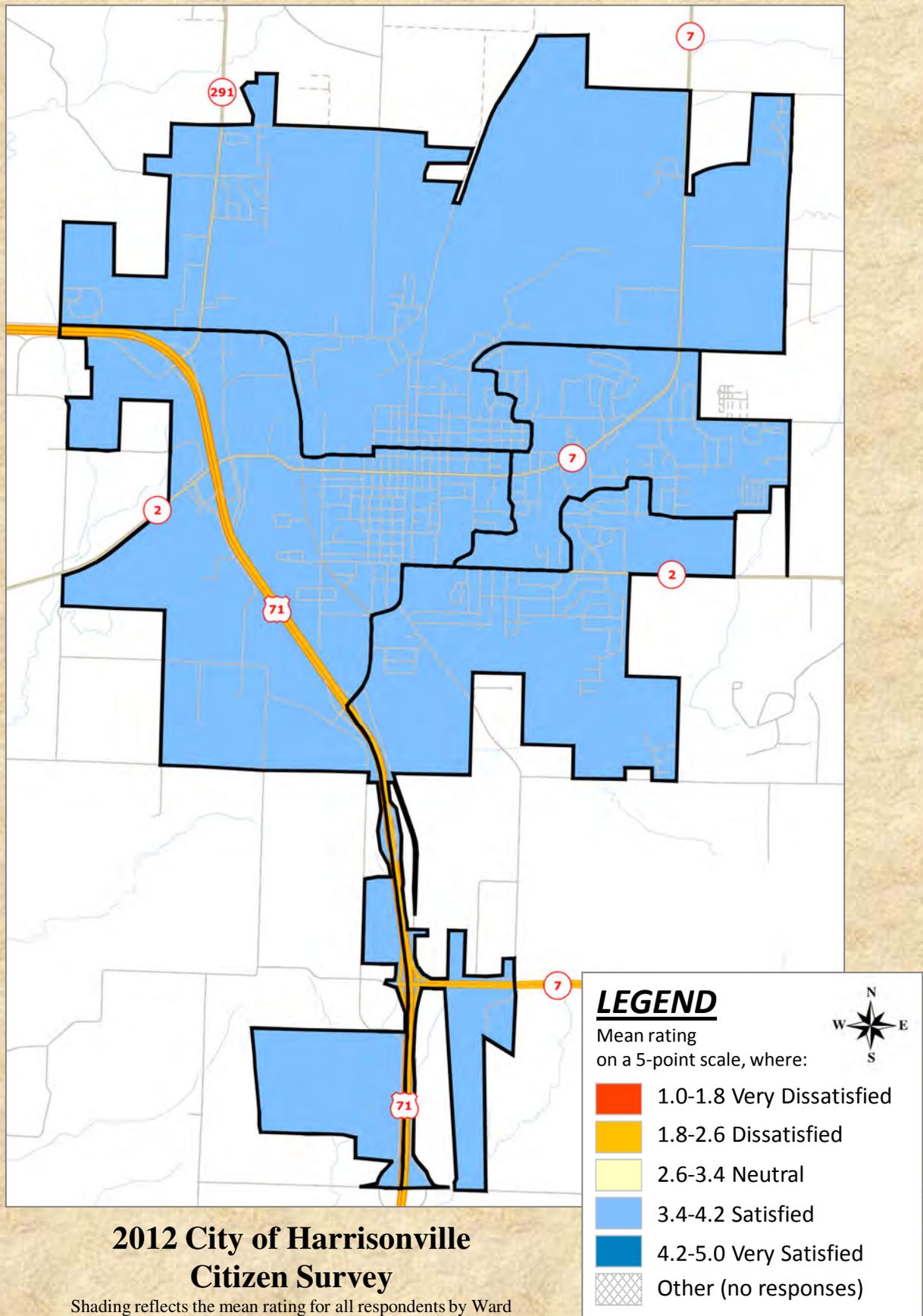
Q7B Satisfaction with curbside recycling services



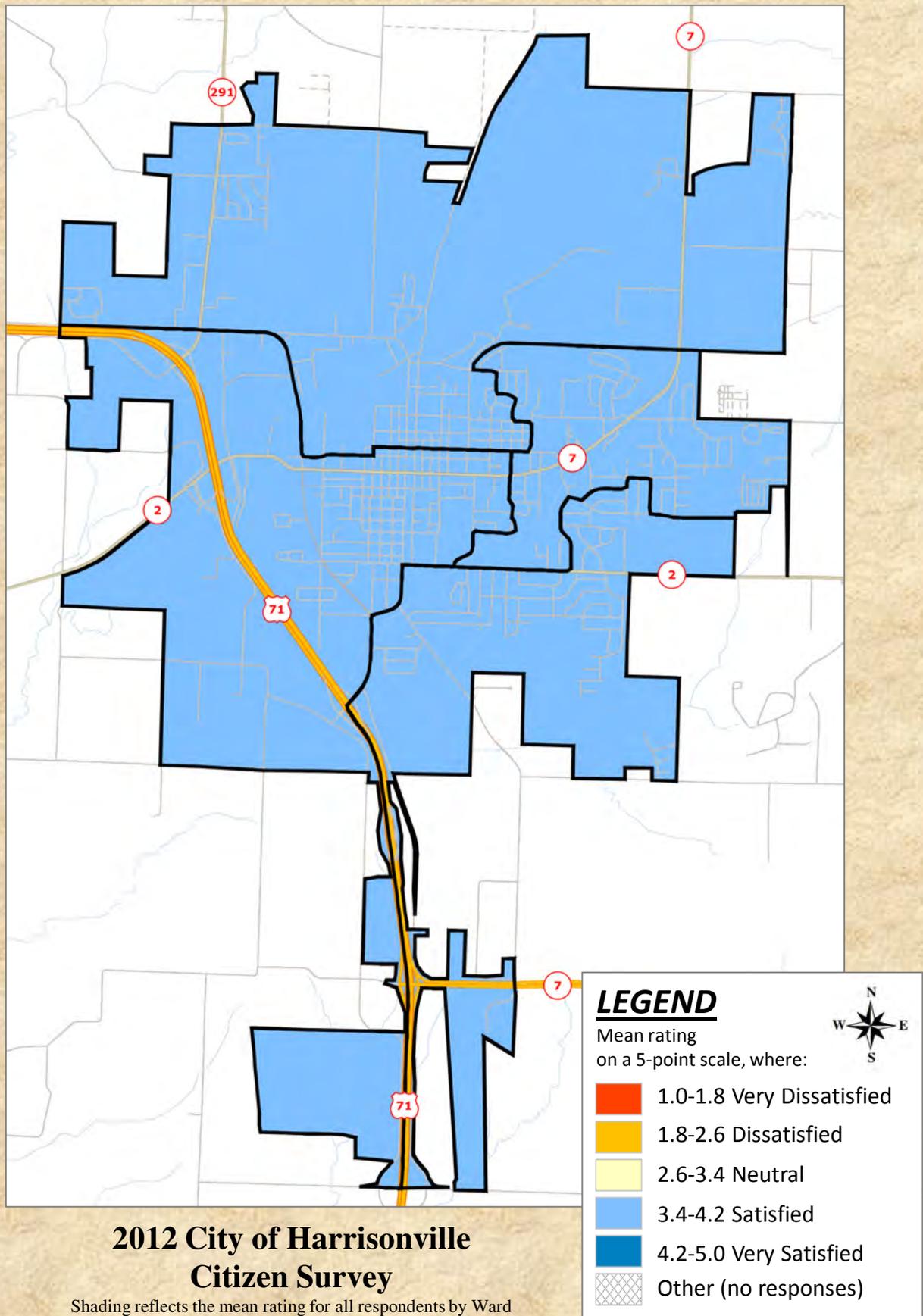
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Shading reflects the mean rating for all respondents by Ward

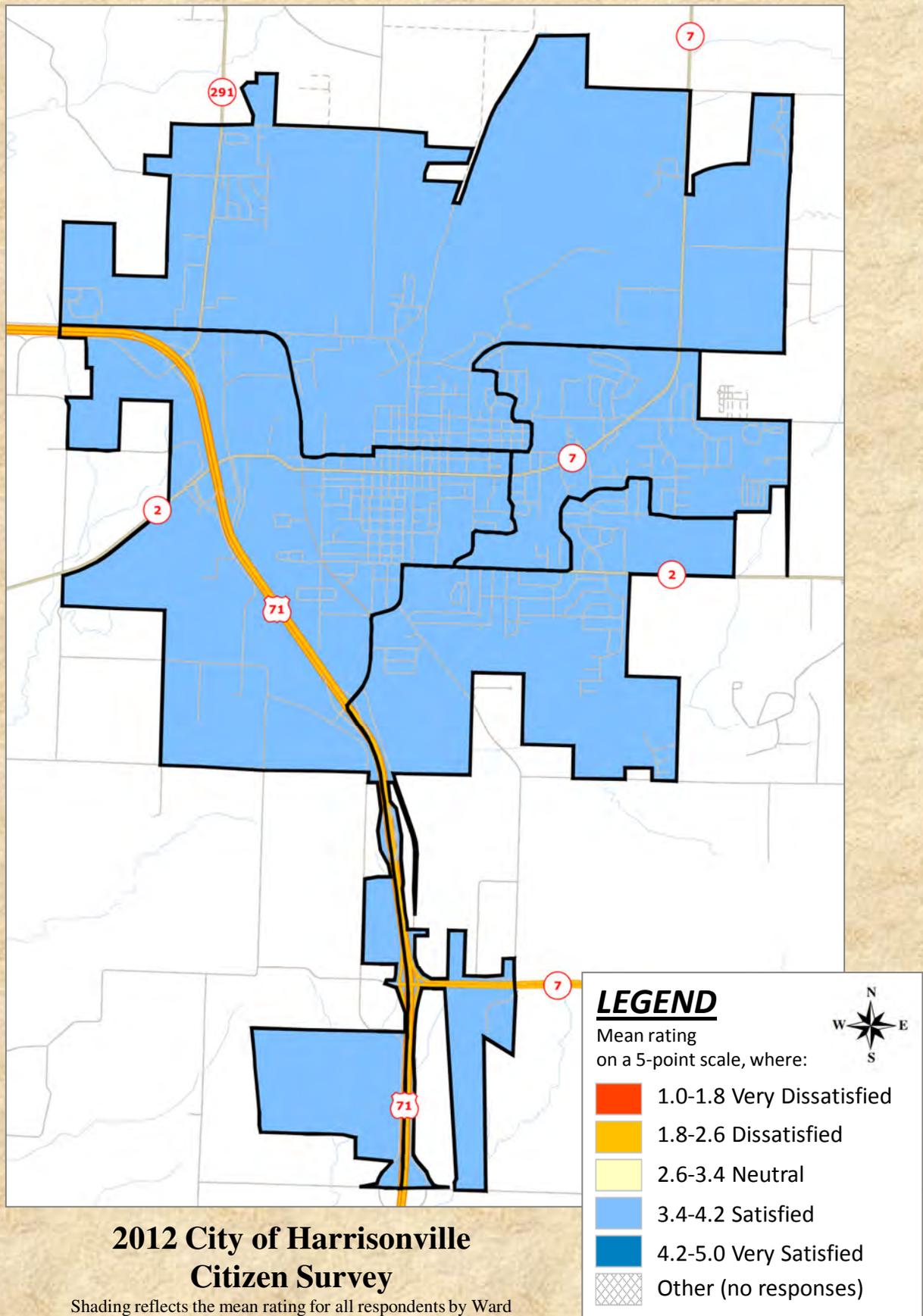
Q7C Satisfaction with yardwaste removal services



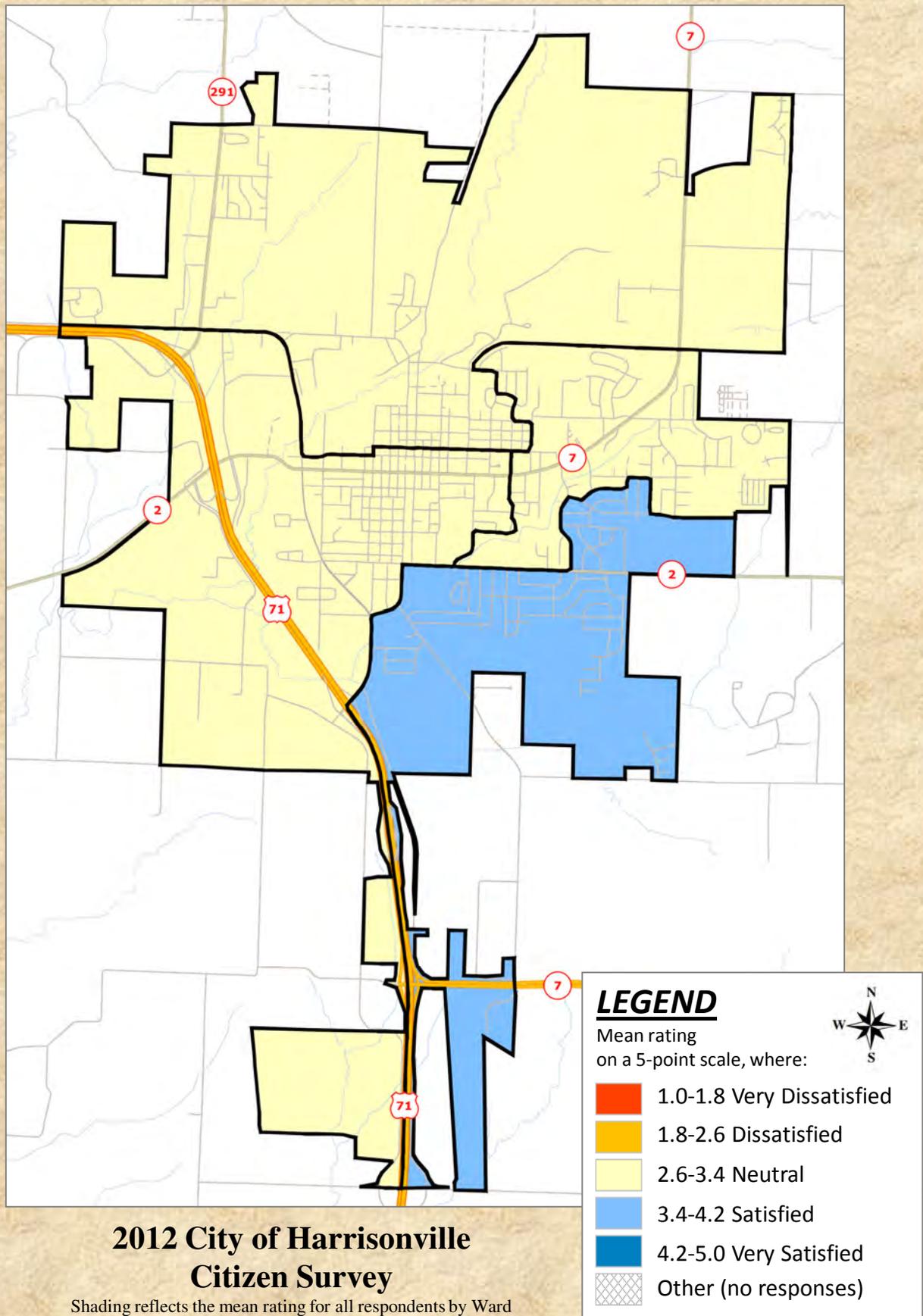
Q7D Satisfaction with what you are charged for solid waste services



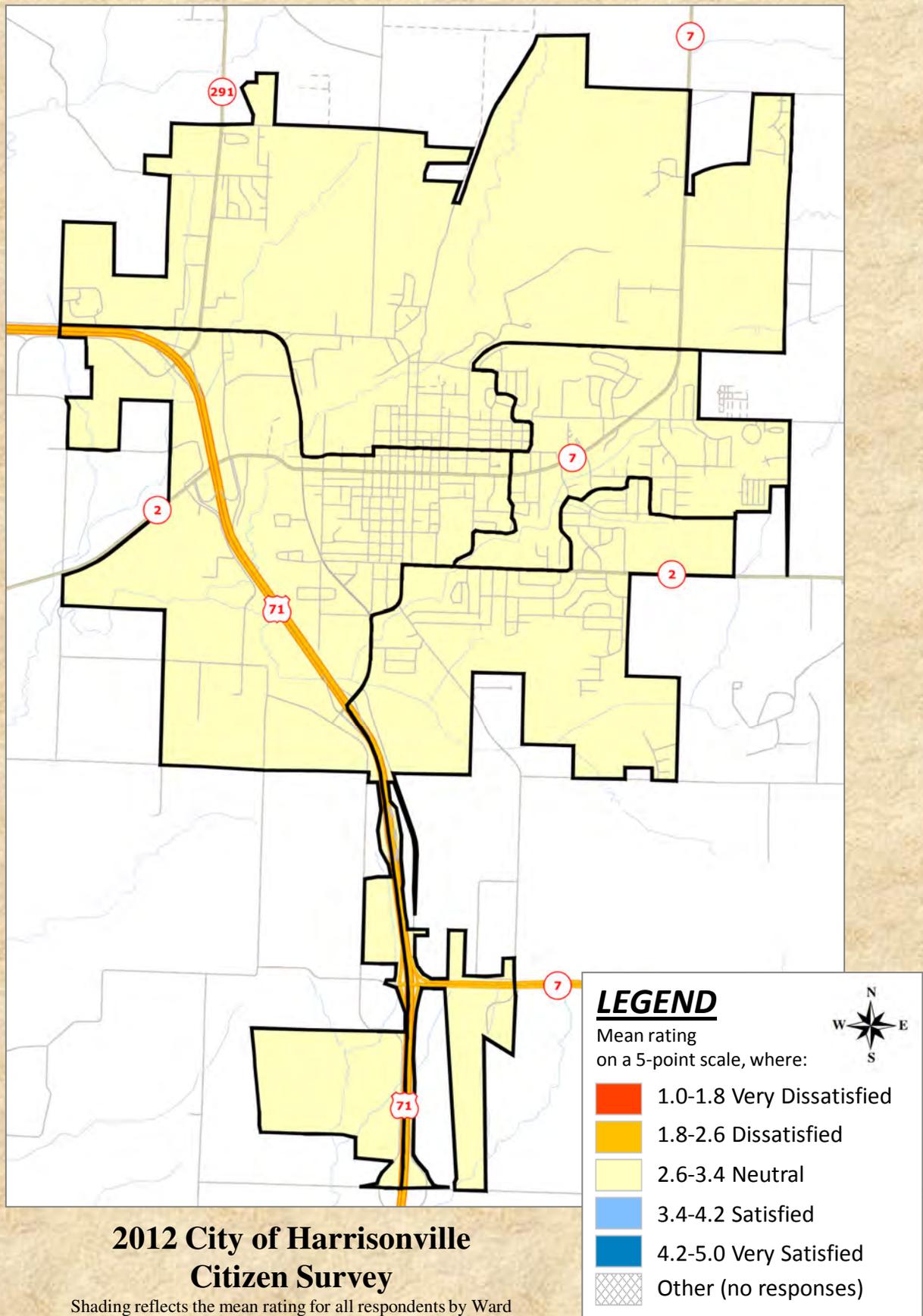
Q7E Satisfaction with the dependability of electric service



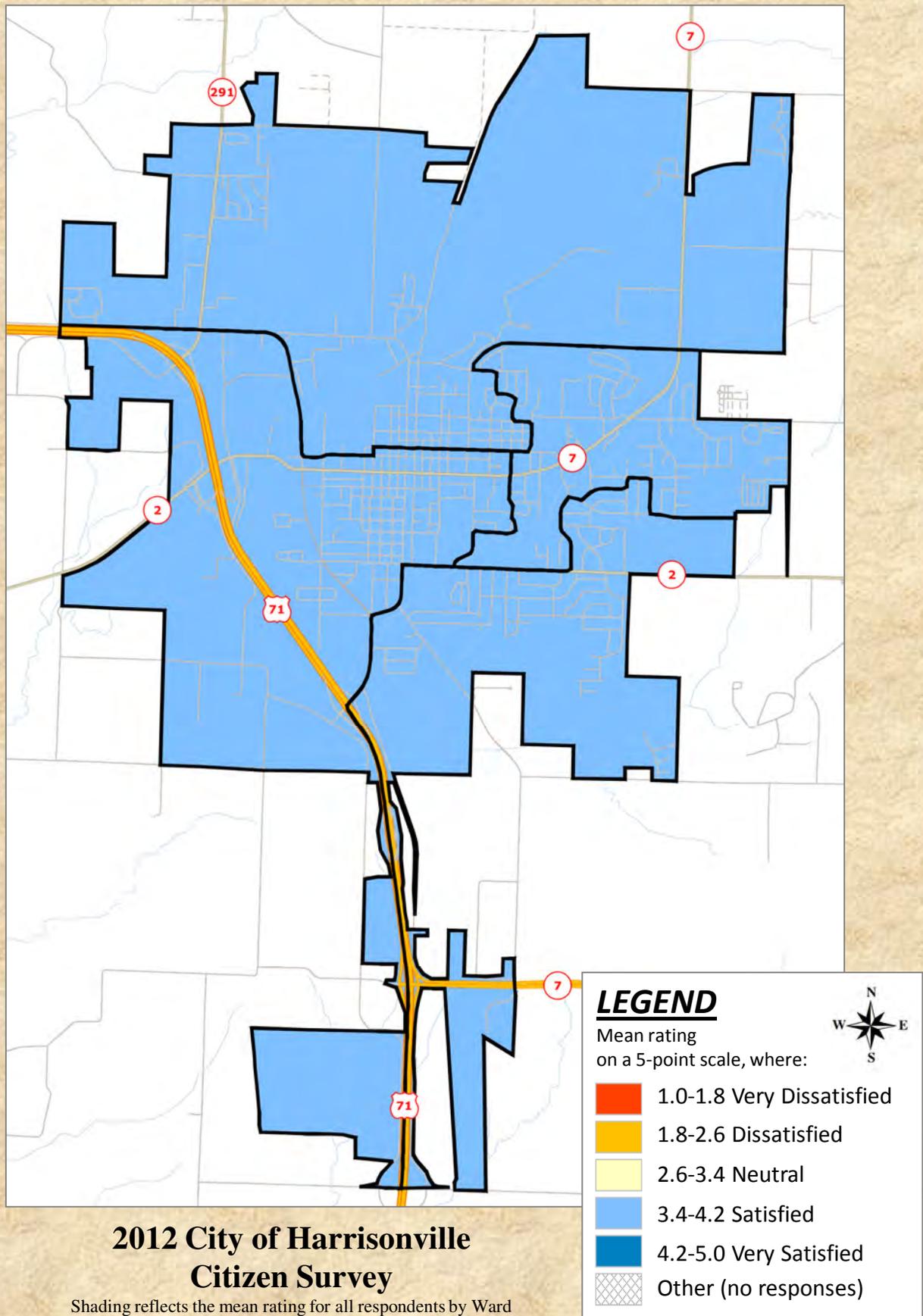
Q7F Satisfaction with what you are charged for electric service



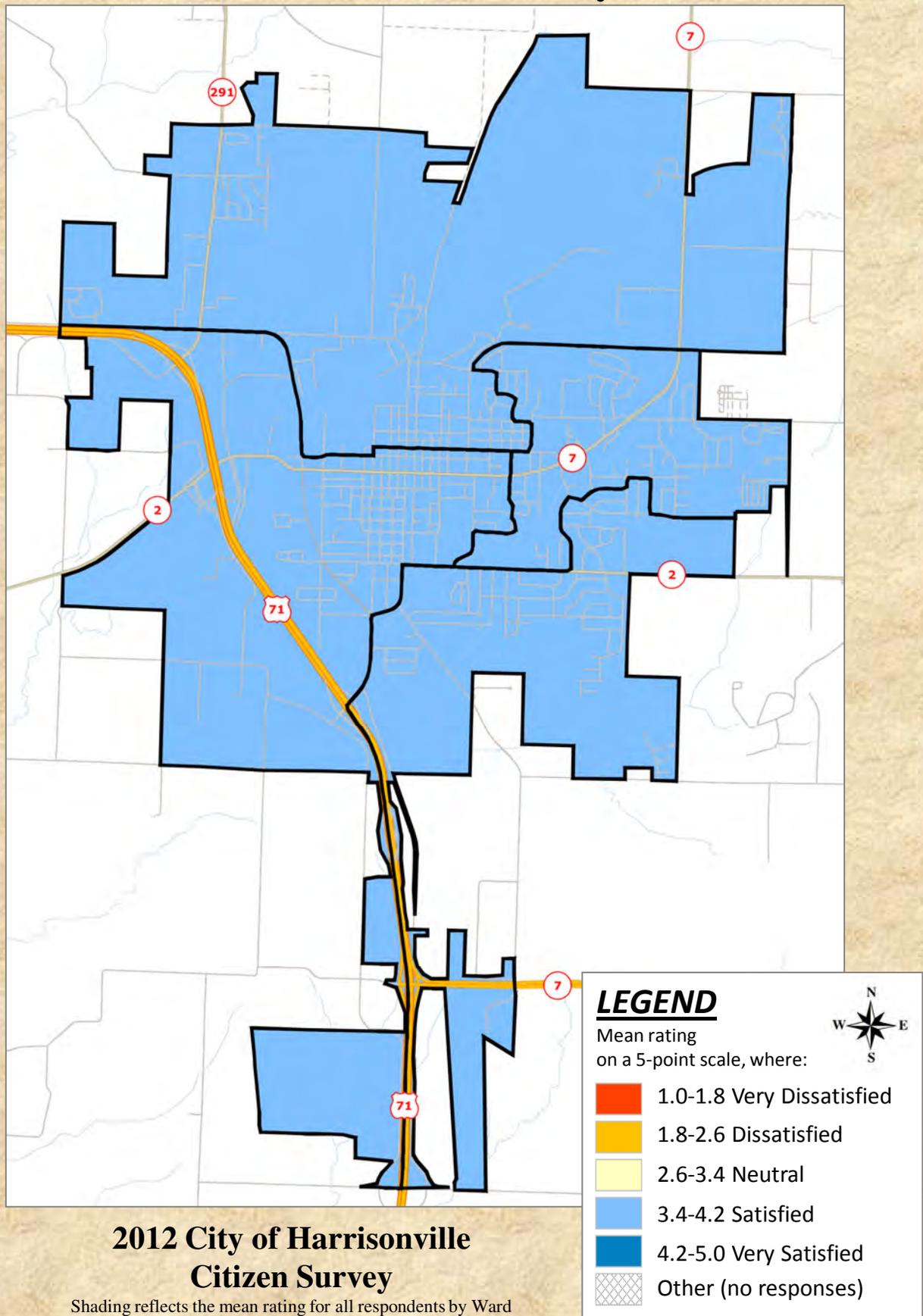
Q7G Satisfaction with the clarity and taste of tap water



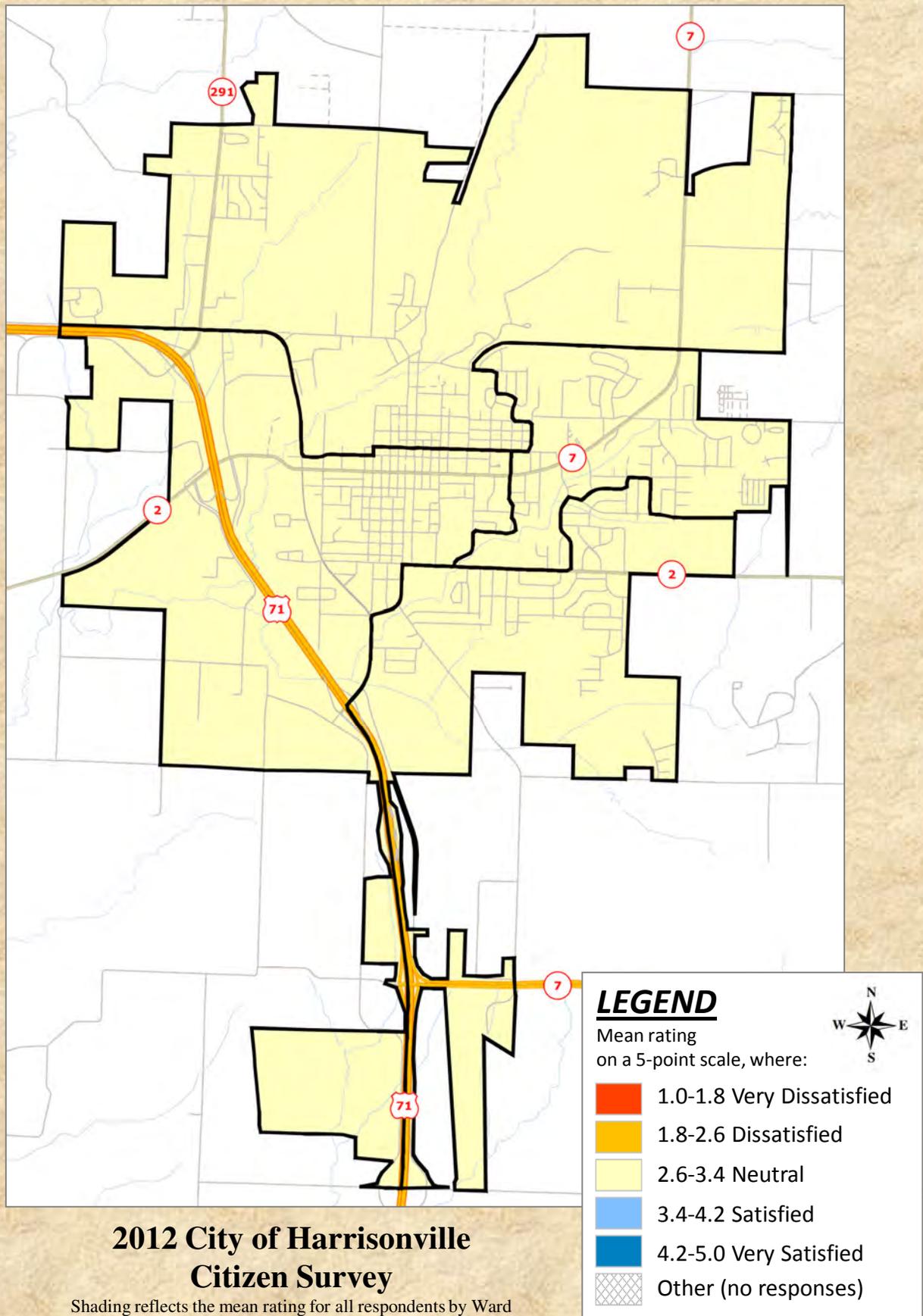
Q7H Satisfaction with water pressure in your home



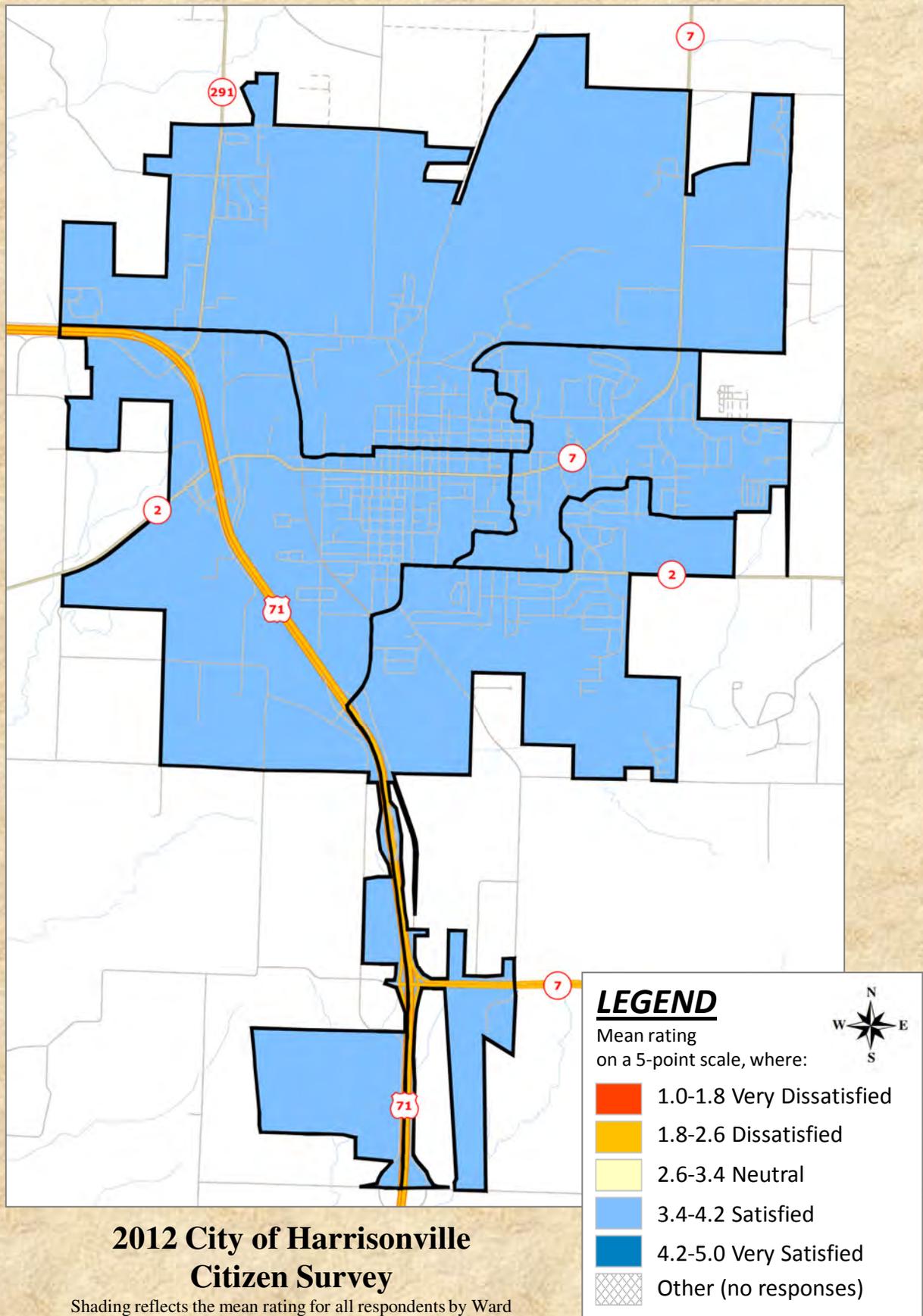
Q7I Satisfaction with the adequacy of the waste water treatment and collection system



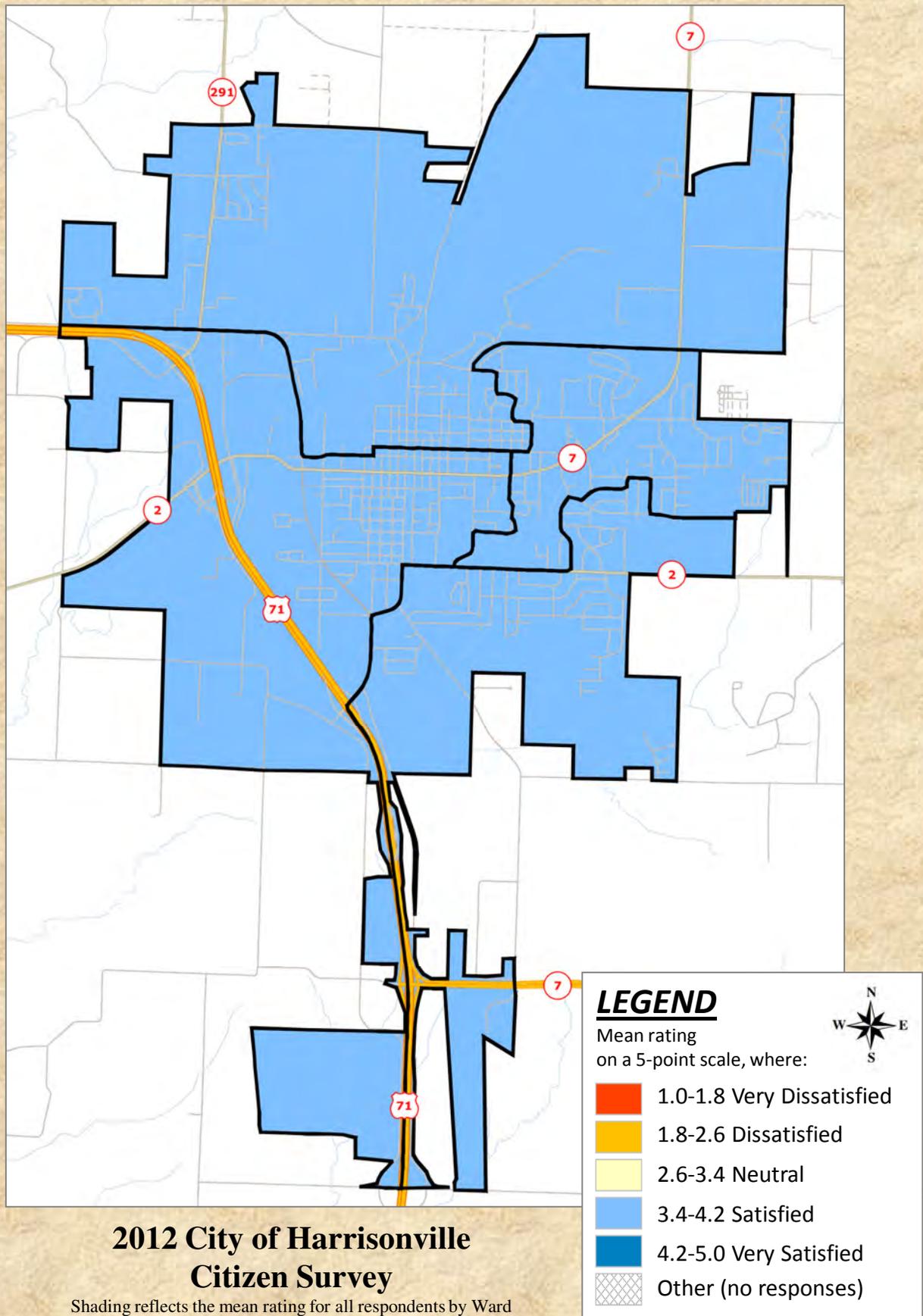
Q7J Satisfaction with what you are charged for water and sewer services



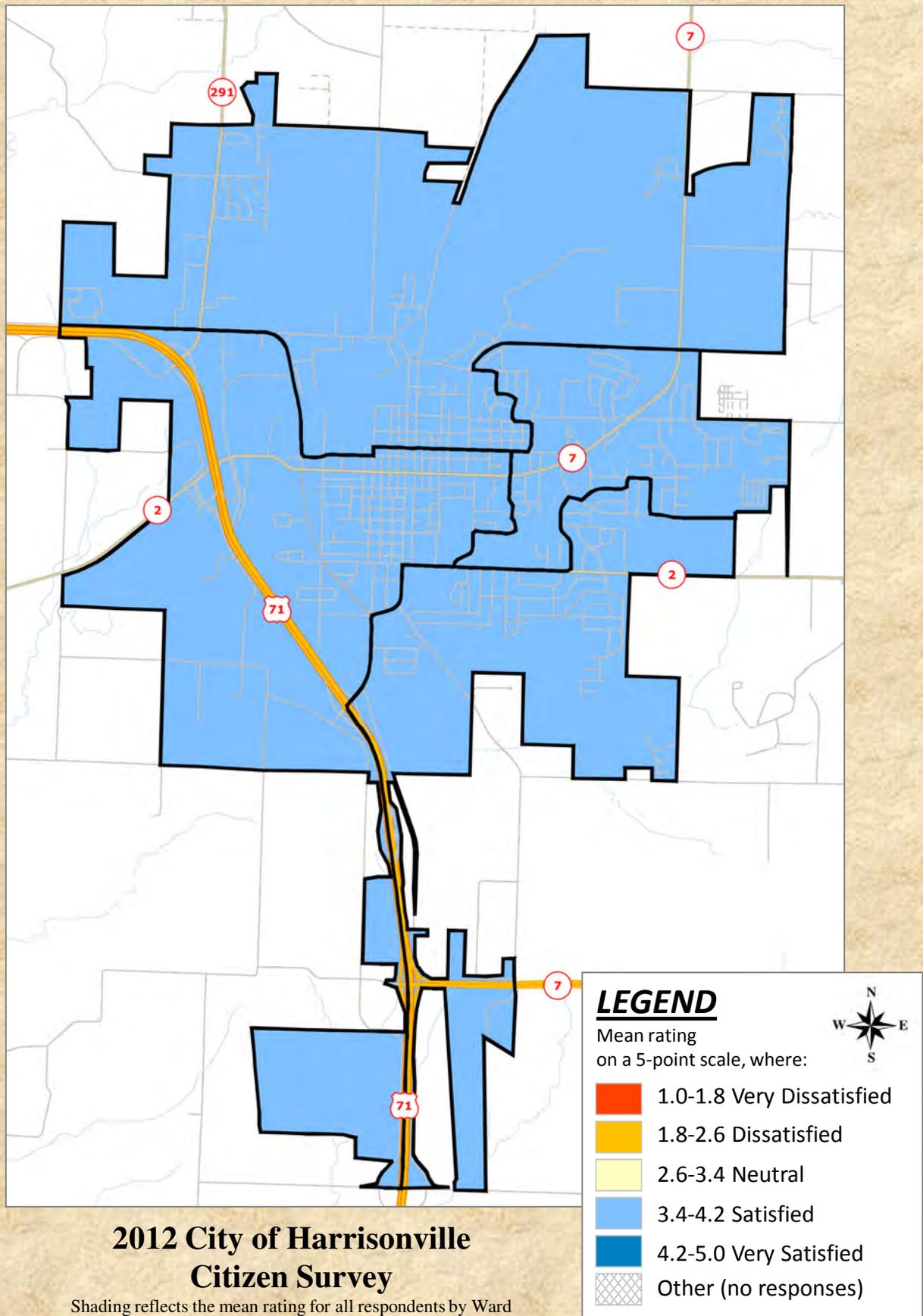
Q7K Satisfaction with the ease in paying utility bills



Q7L Satisfaction with the timeliness of utility bills



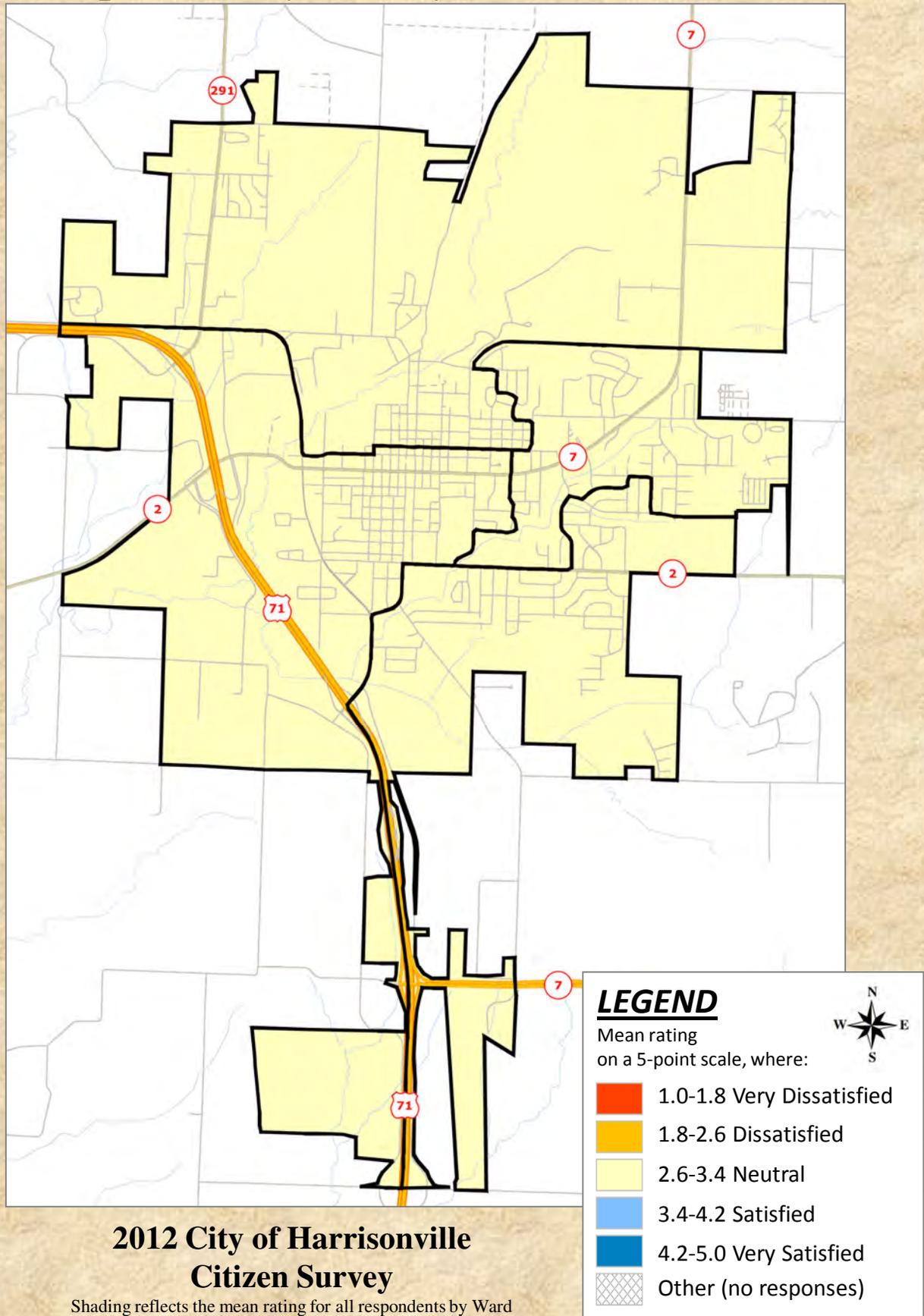
Q7M Satisfaction with the accuracy of utility bills



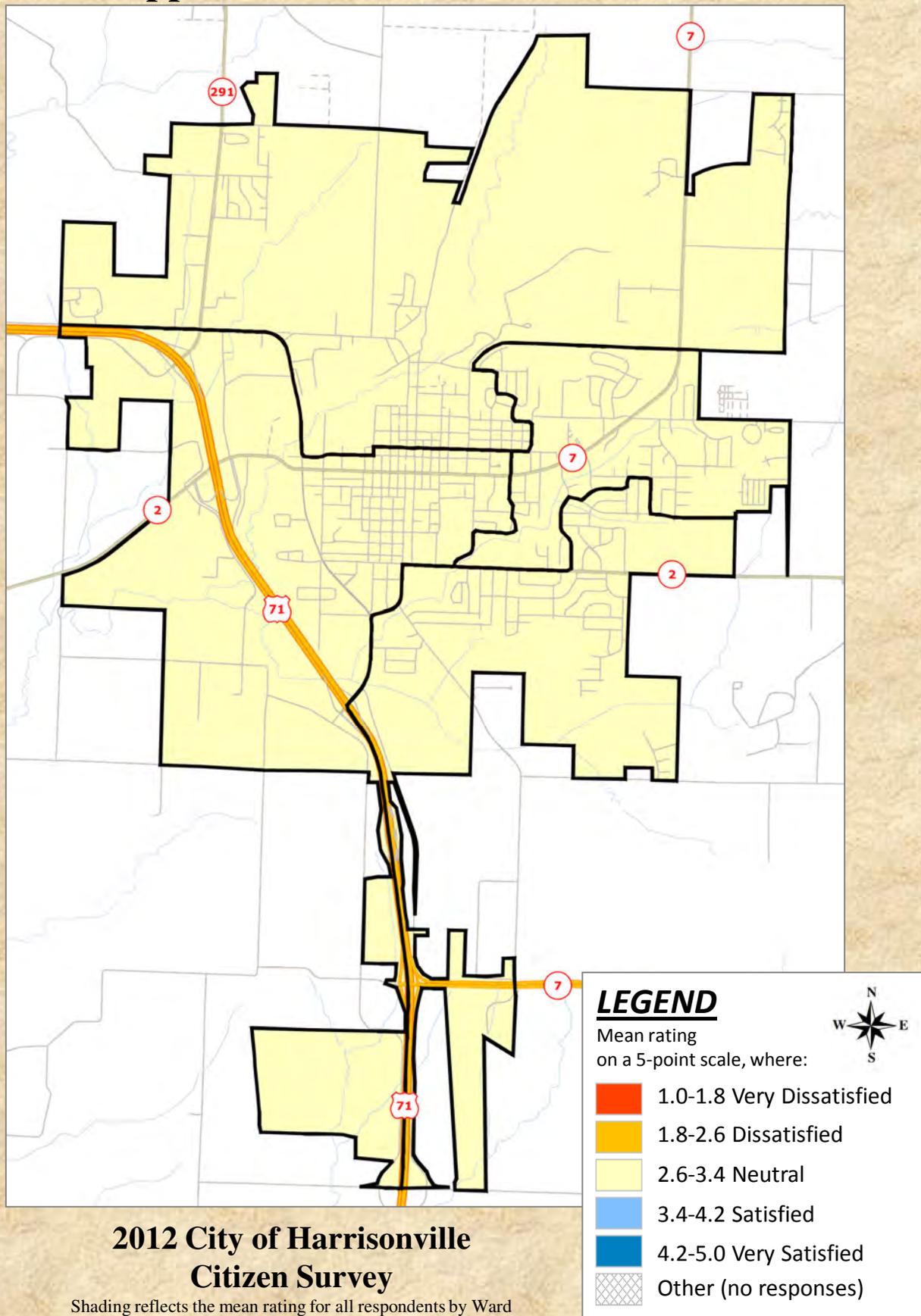
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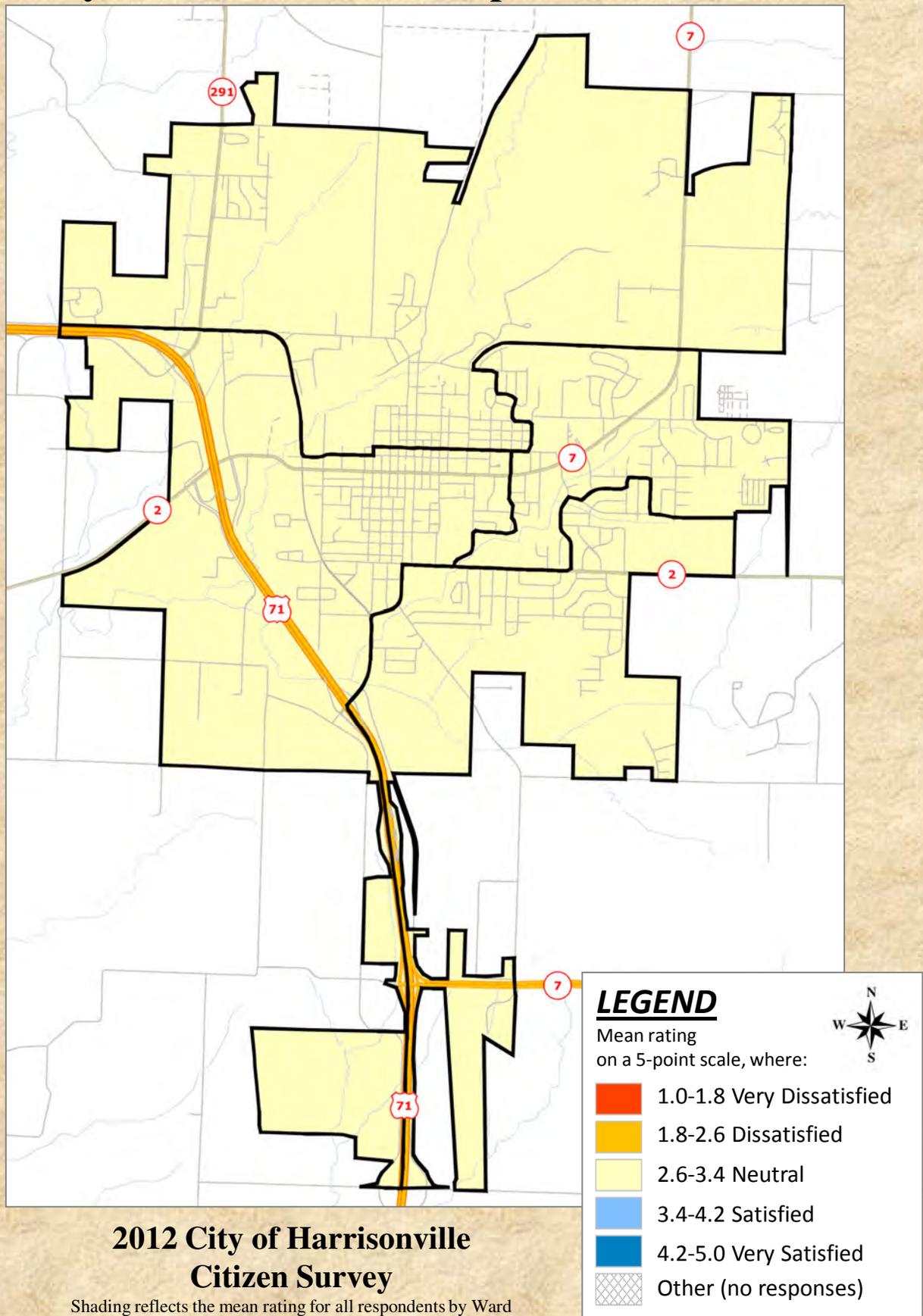
Q8A Satisfaction with the quality of leadership provided by the City's elected officials



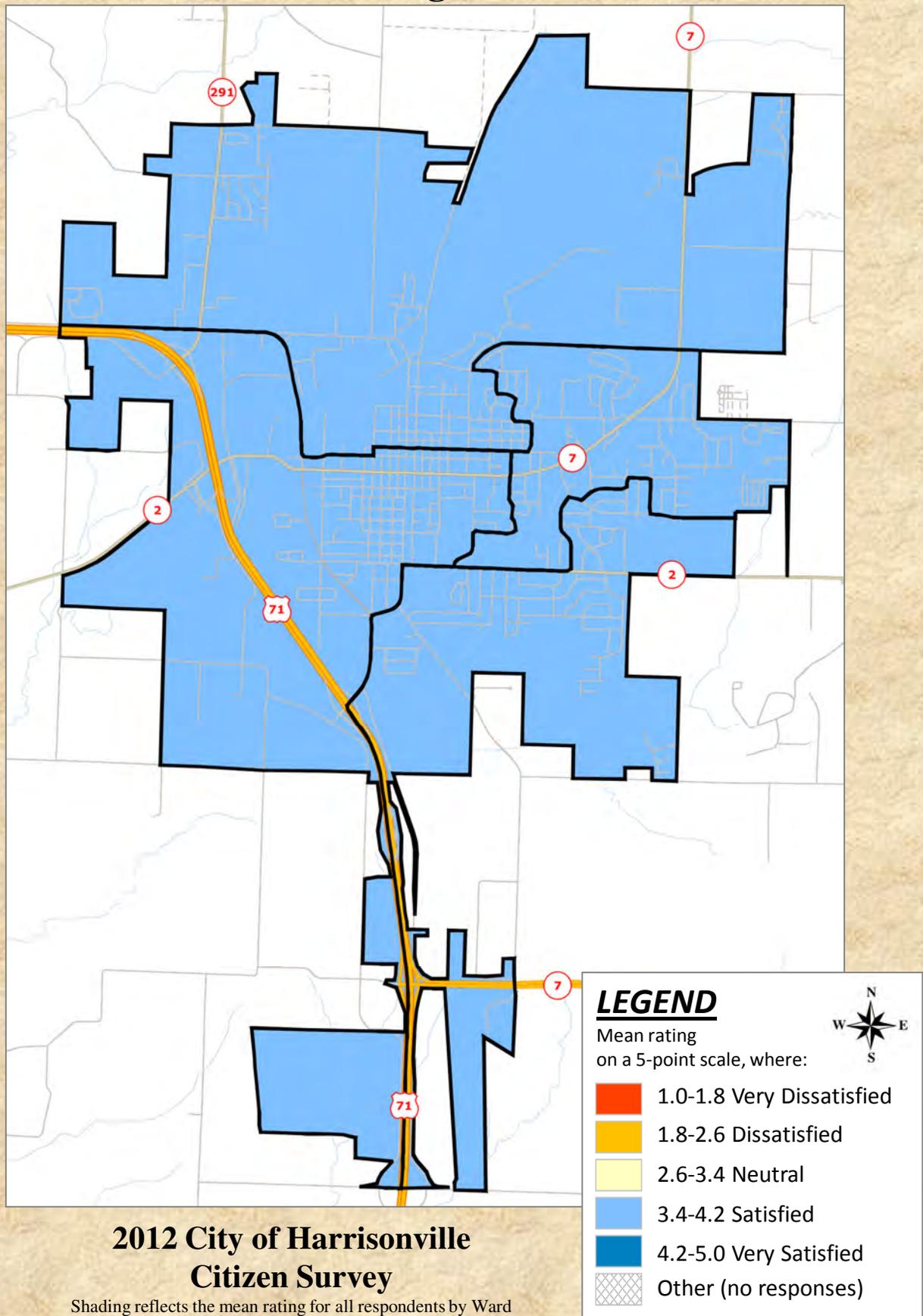
Q8B Satisfaction with the effectiveness of appointed boards and commissions



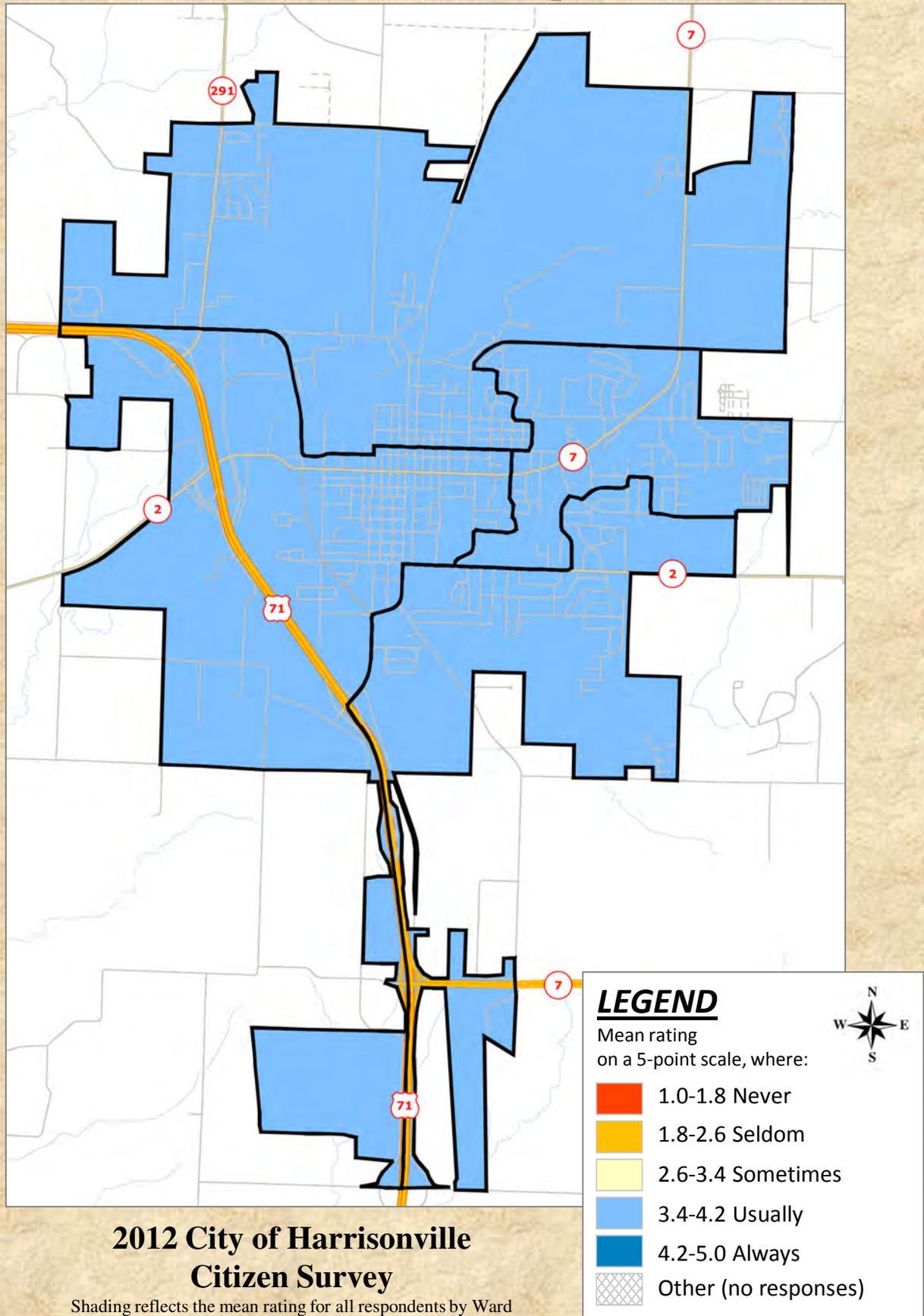
Q8C Satisfaction with the overall effectiveness of the City Administrator and Department Directors



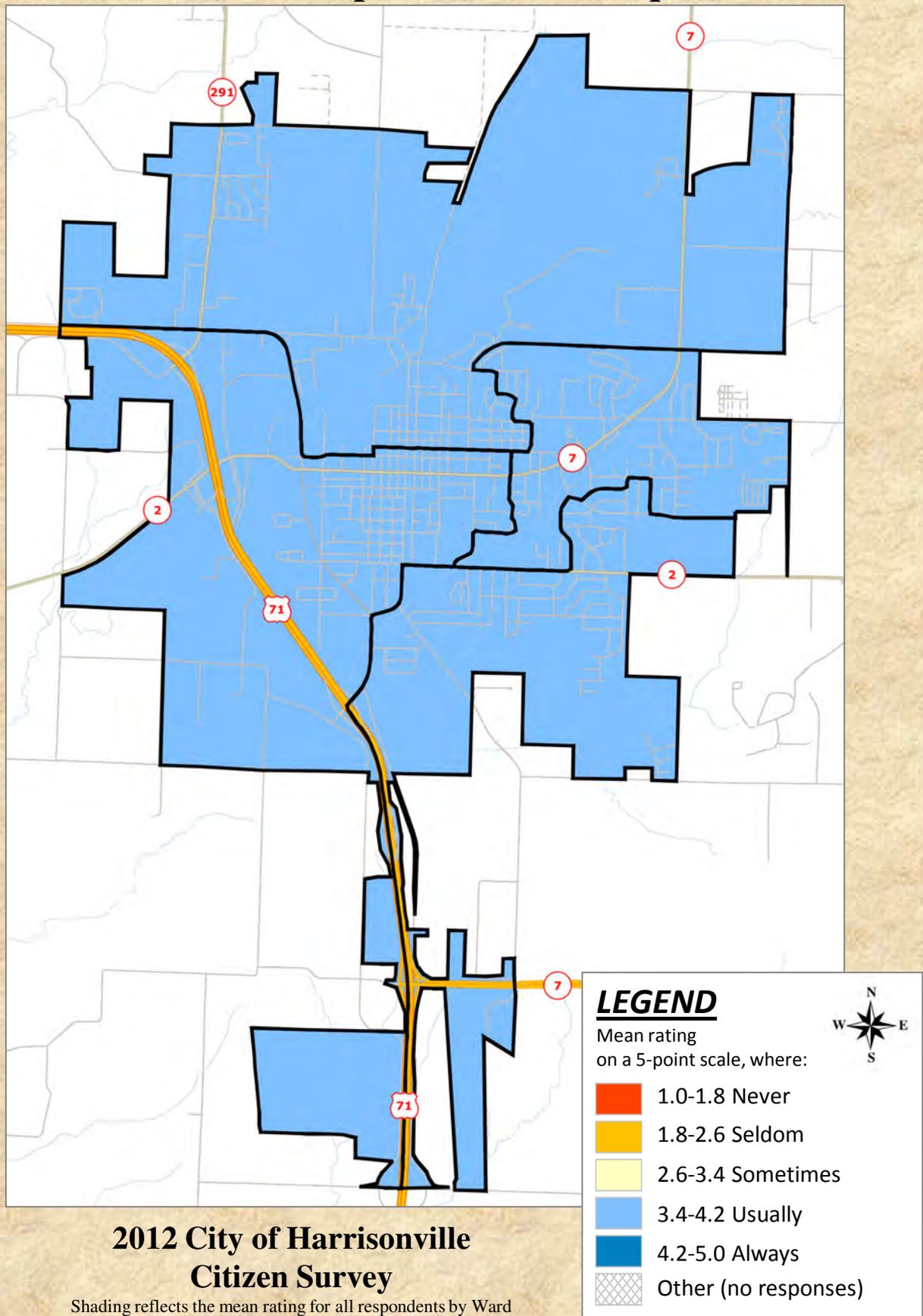
Q8D Satisfaction with the effectiveness of non-management staff



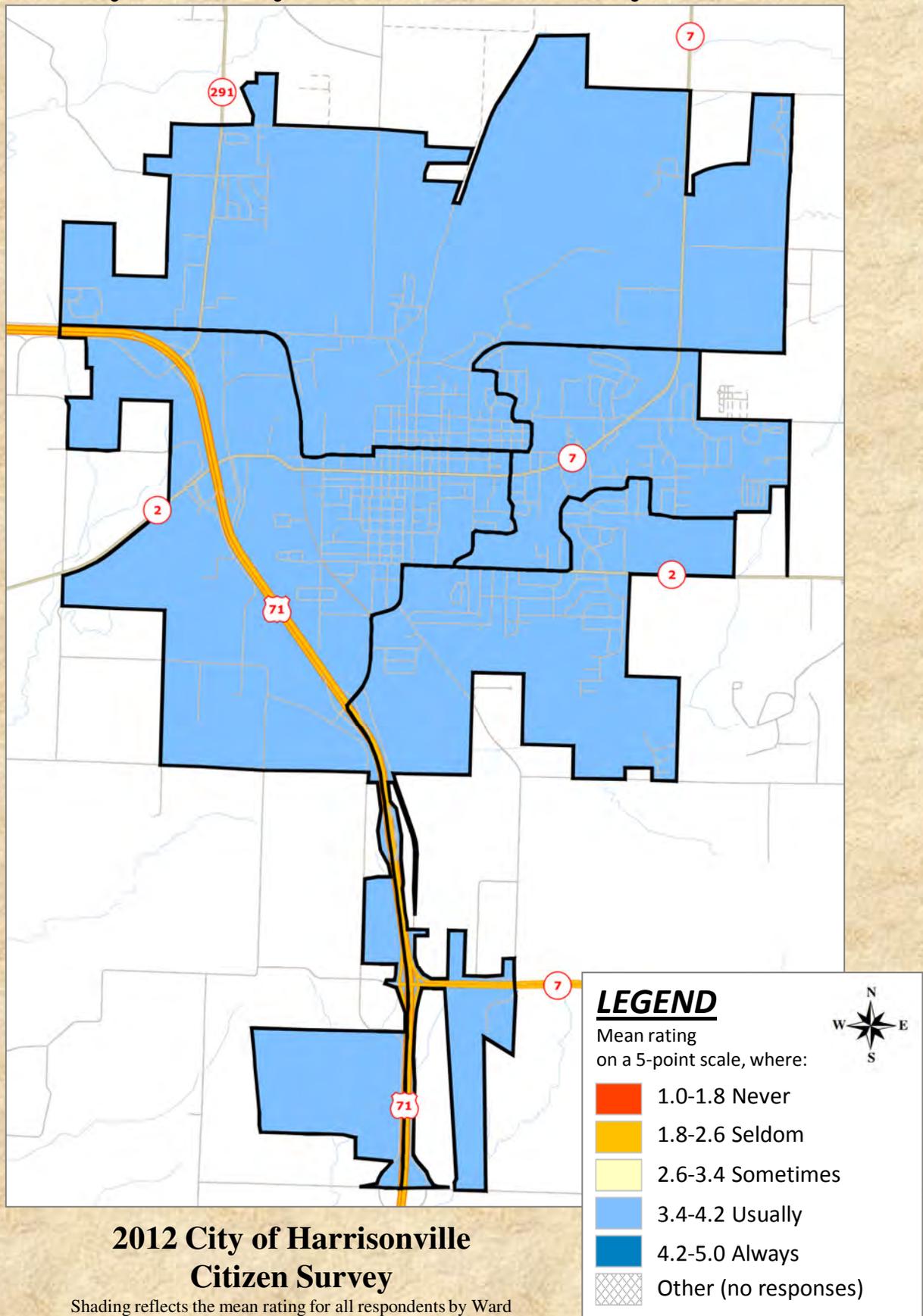
Q10C-1 Frequency that City employees were courteous and polite



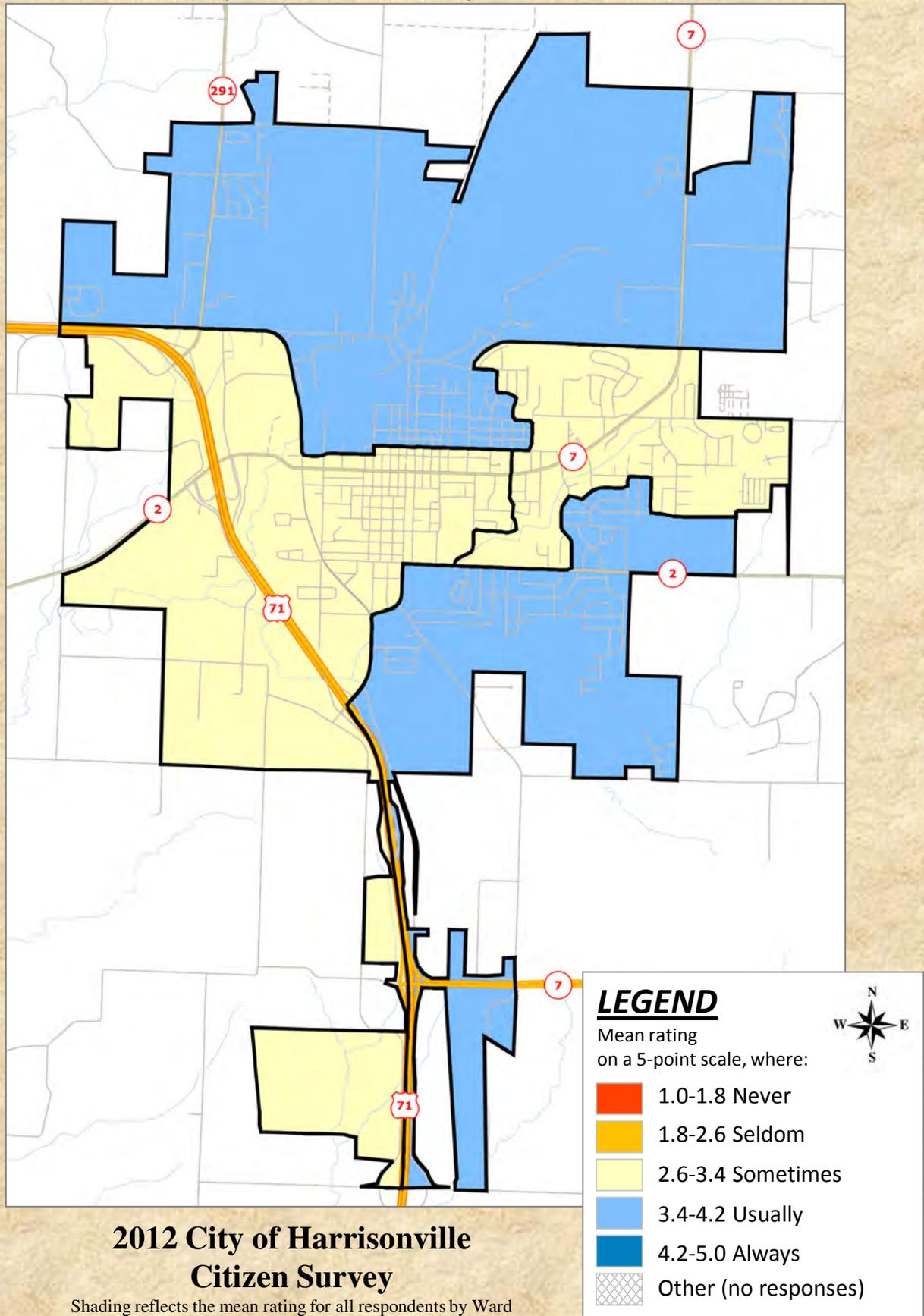
Q10C-2 Frequency that City employees gave prompt, accurate and complete answers to questions



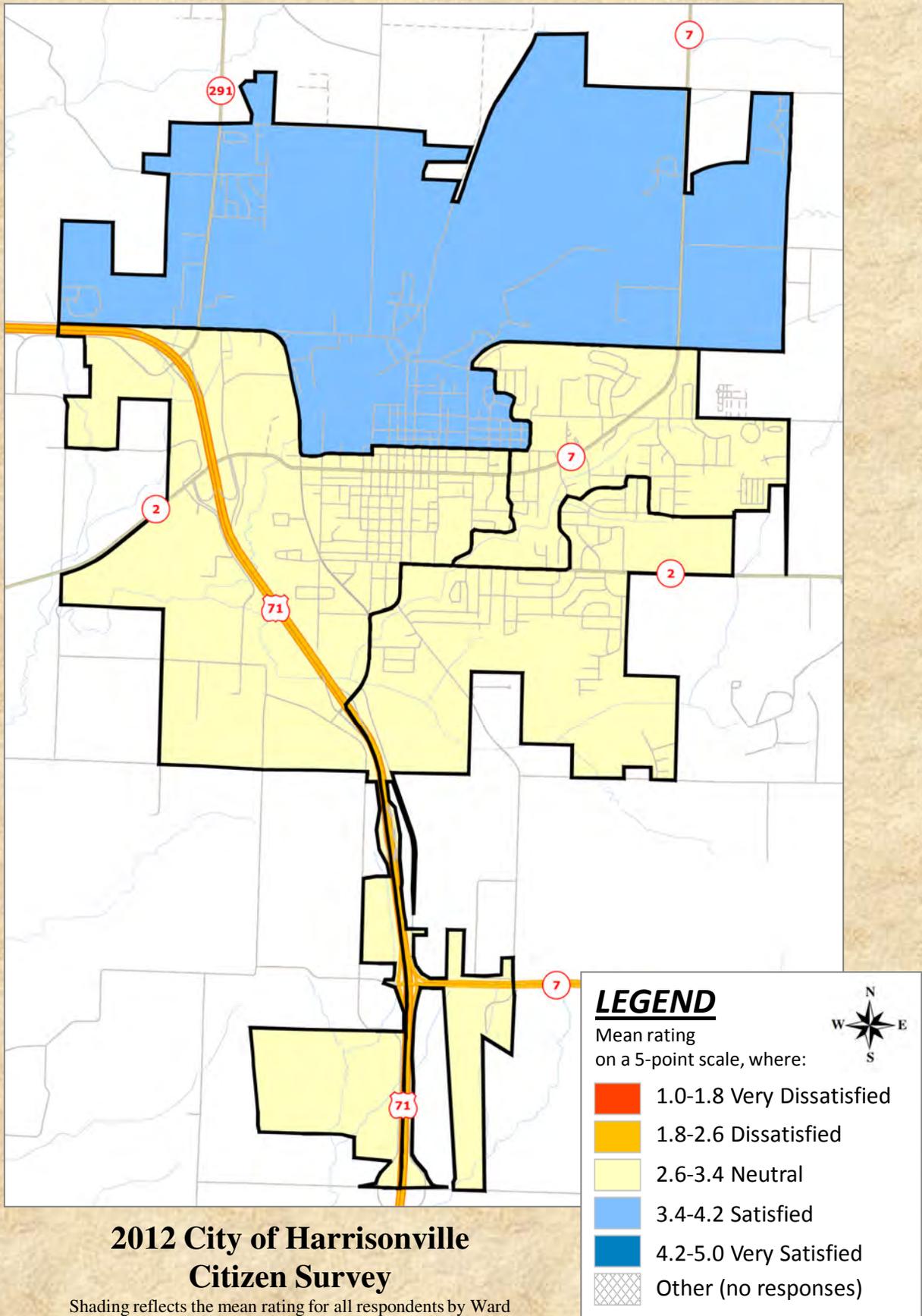
Q10C-3 Frequency that City employees did what they said they would do in a timely manner



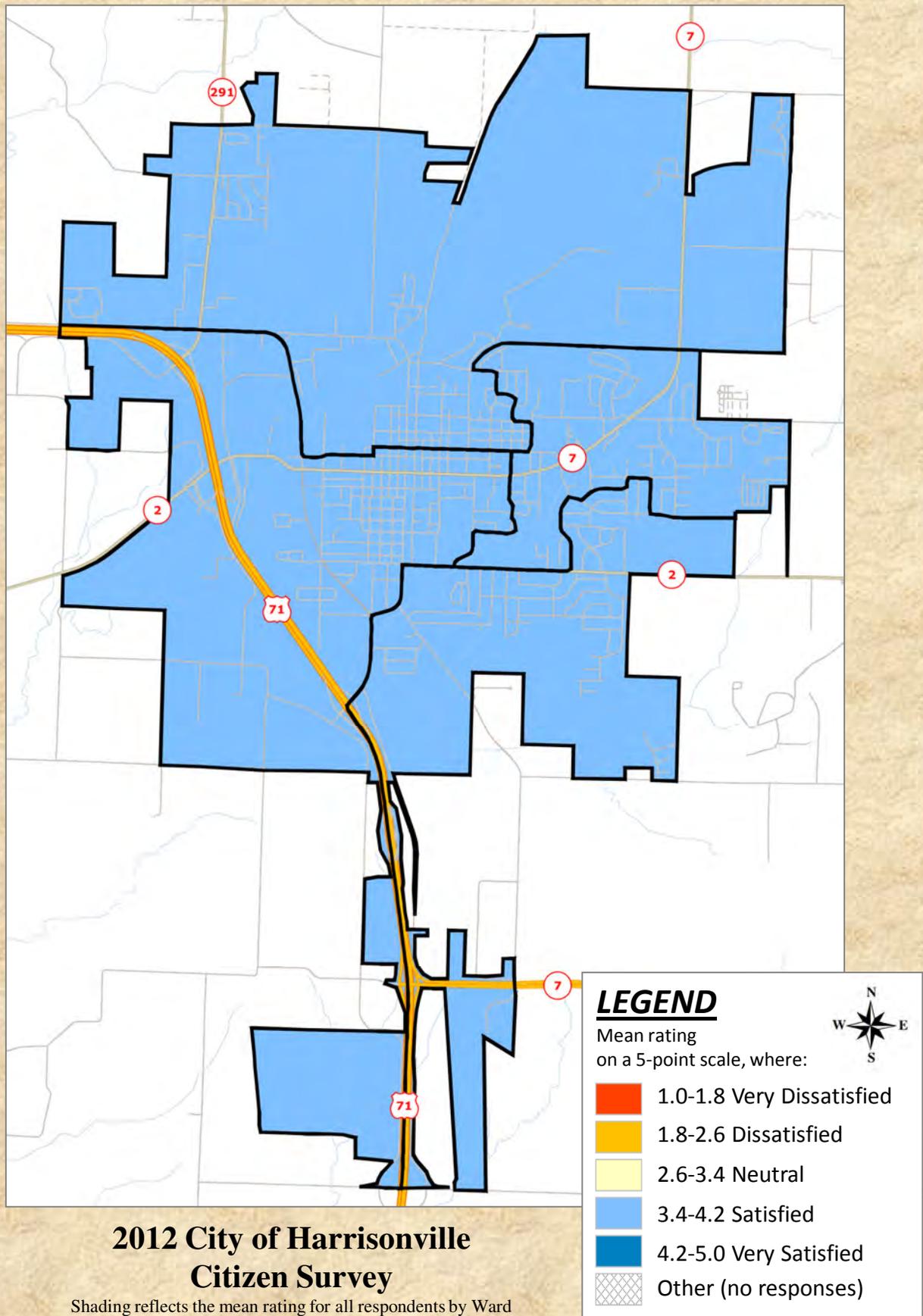
Q10C-4 Frequency that City employees helped resolve your issues to your satisfaction



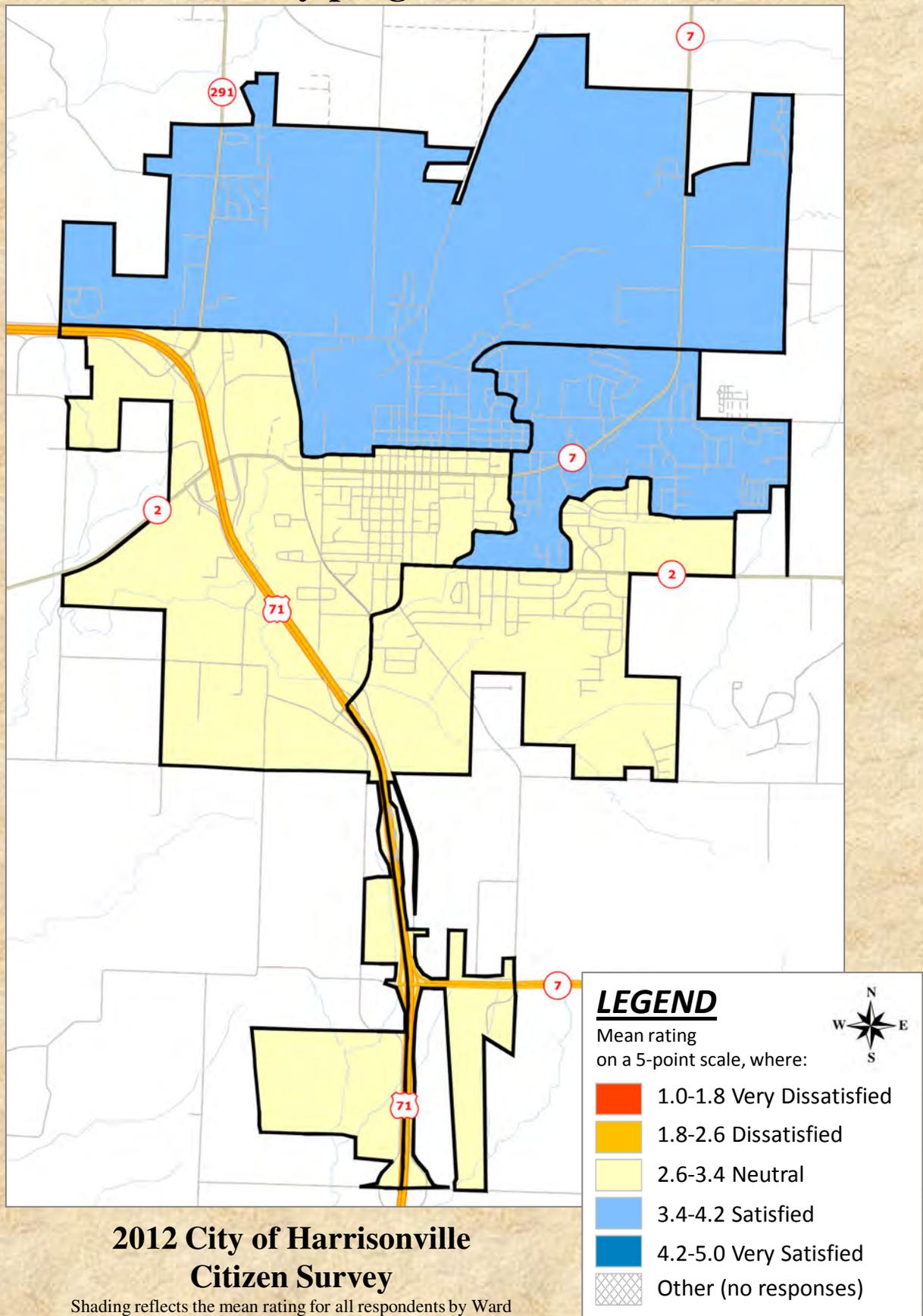
Q11A Satisfaction with the quality of the City's web page



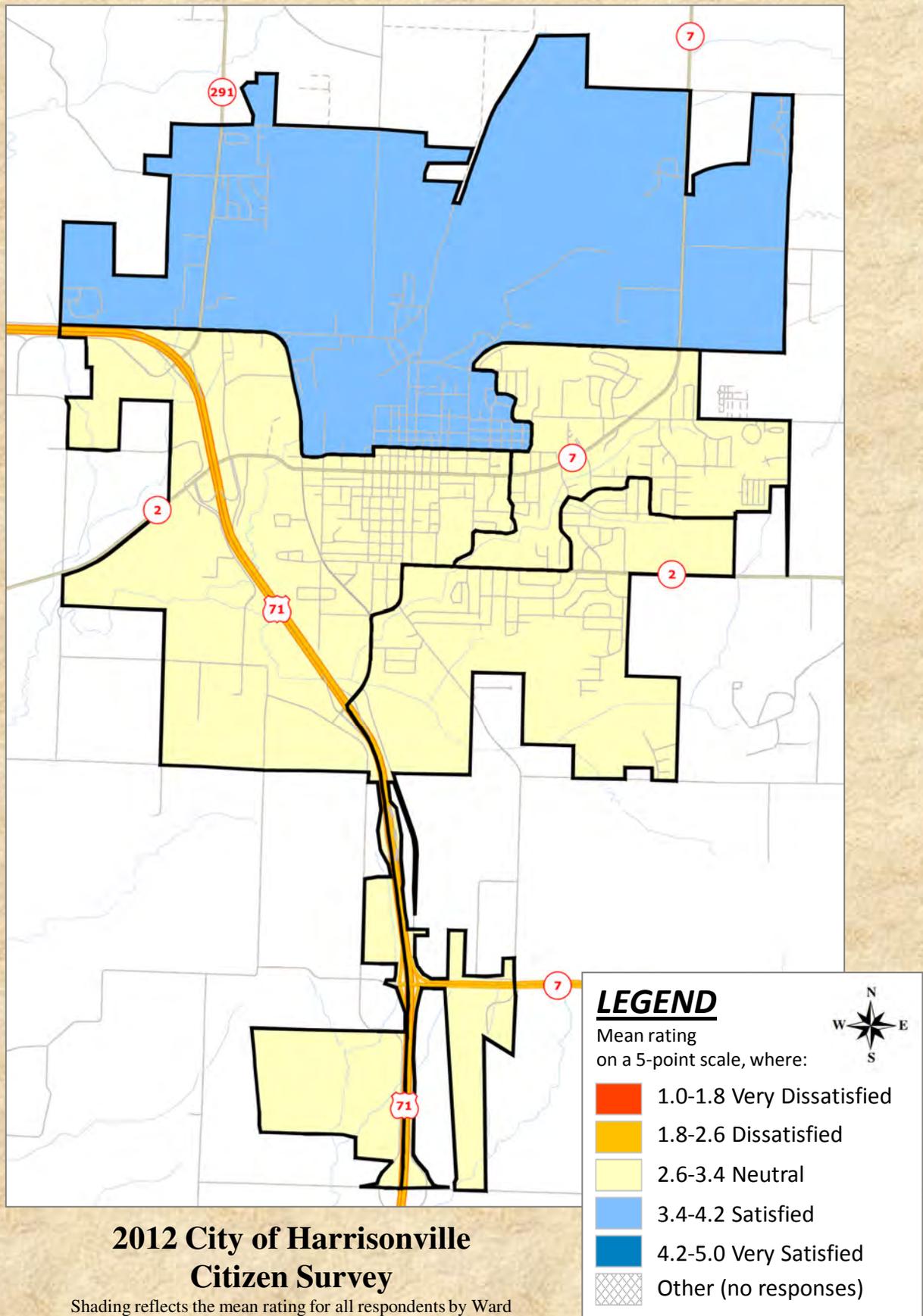
Q11B Satisfaction with the quality of the City's newsletter



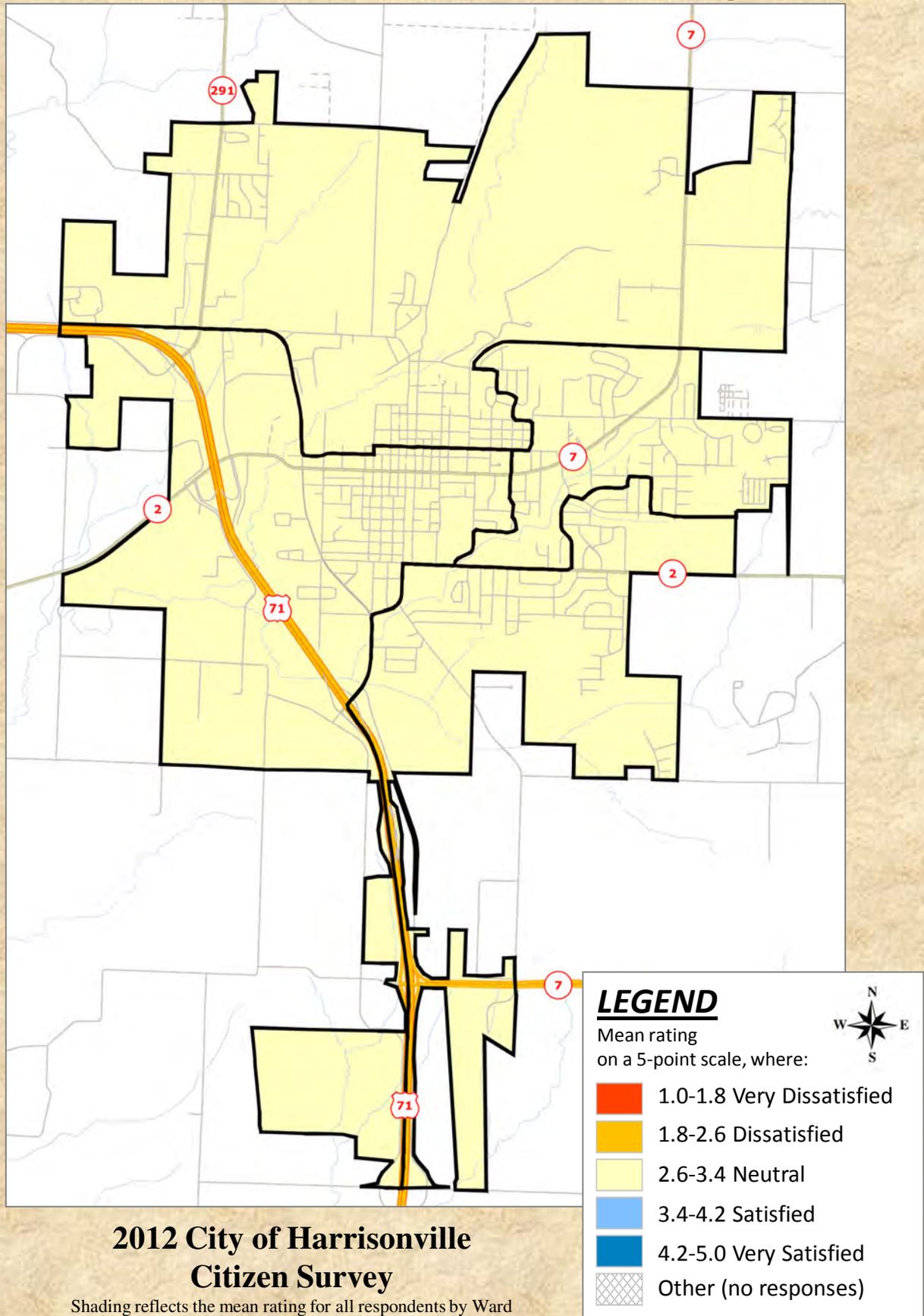
Q11C Satisfaction with the availability of information about City programs and services



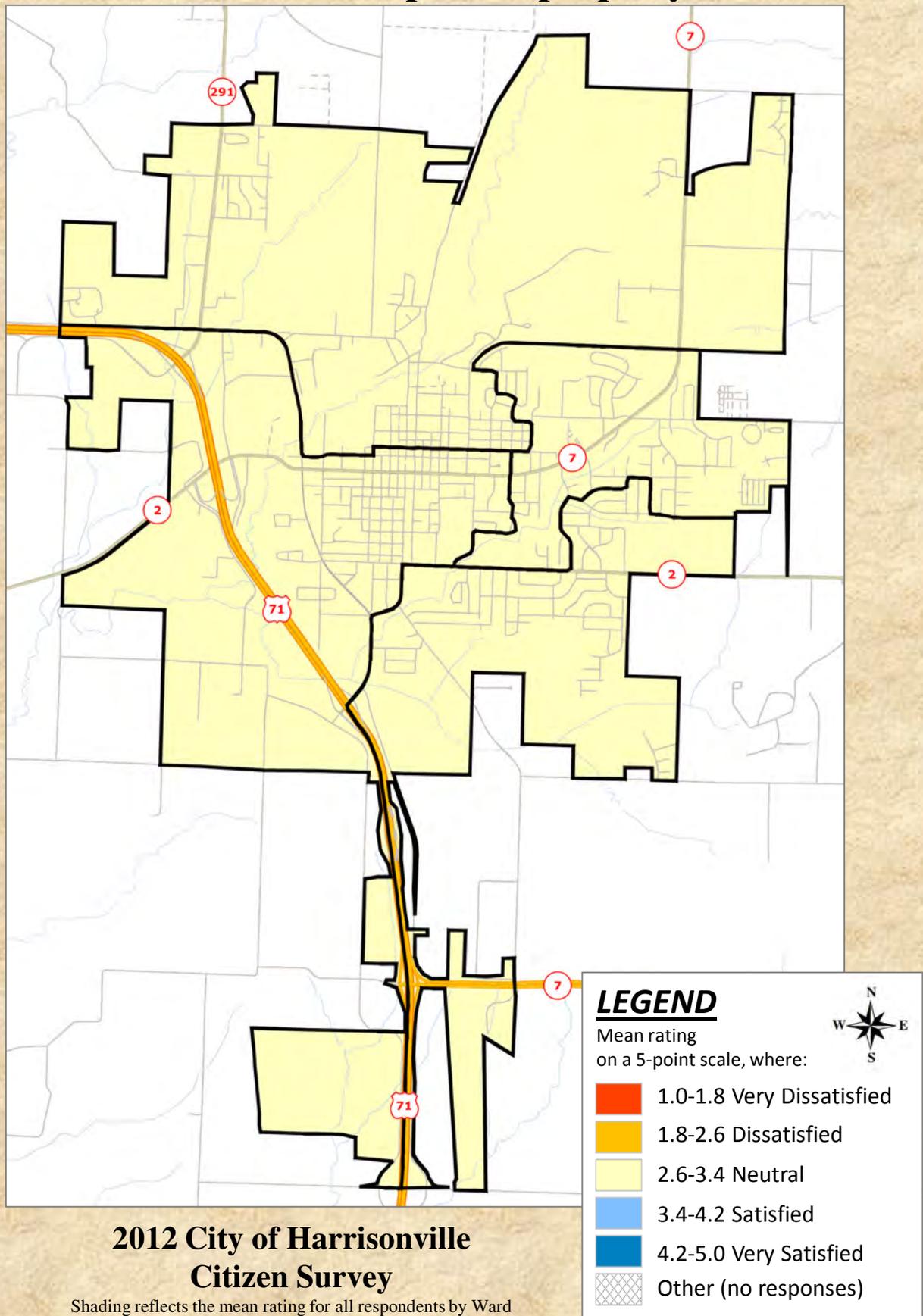
Q11D Satisfaction with City efforts to keep residents informed about local issues



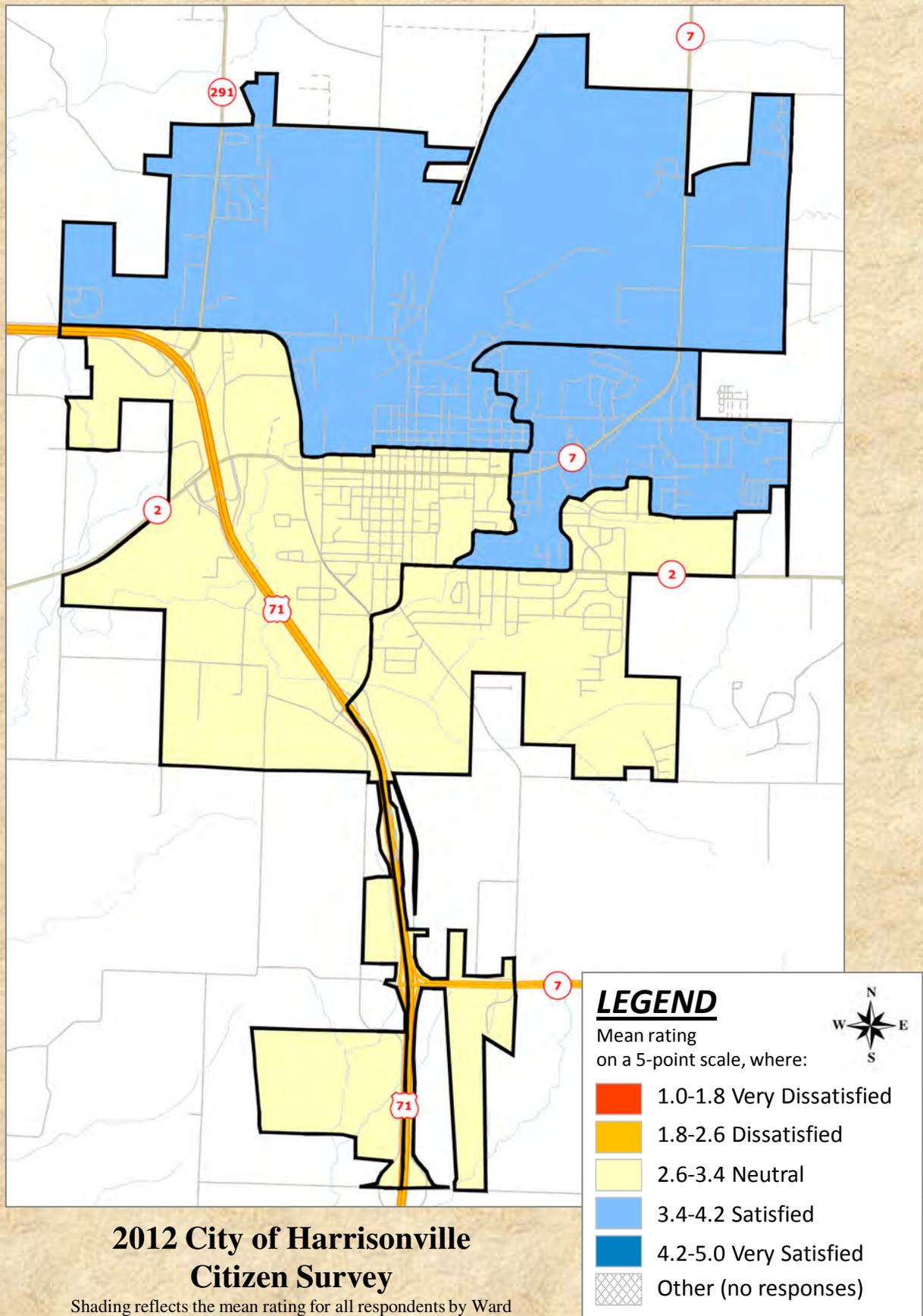
Q11E Satisfaction with the level of public involvement in local decision-making



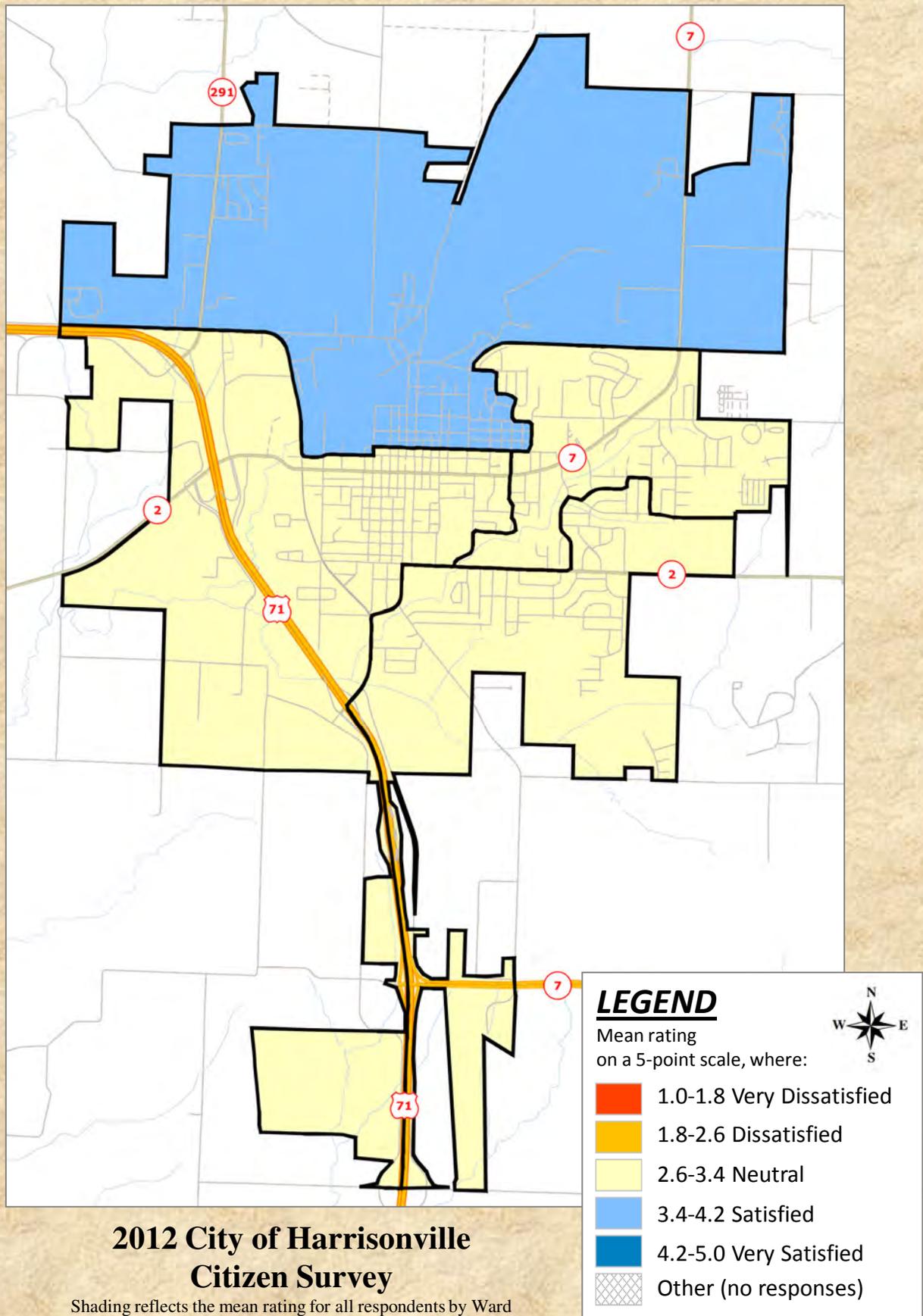
Q15A Satisfaction with the clean-up of litter and debris on private property



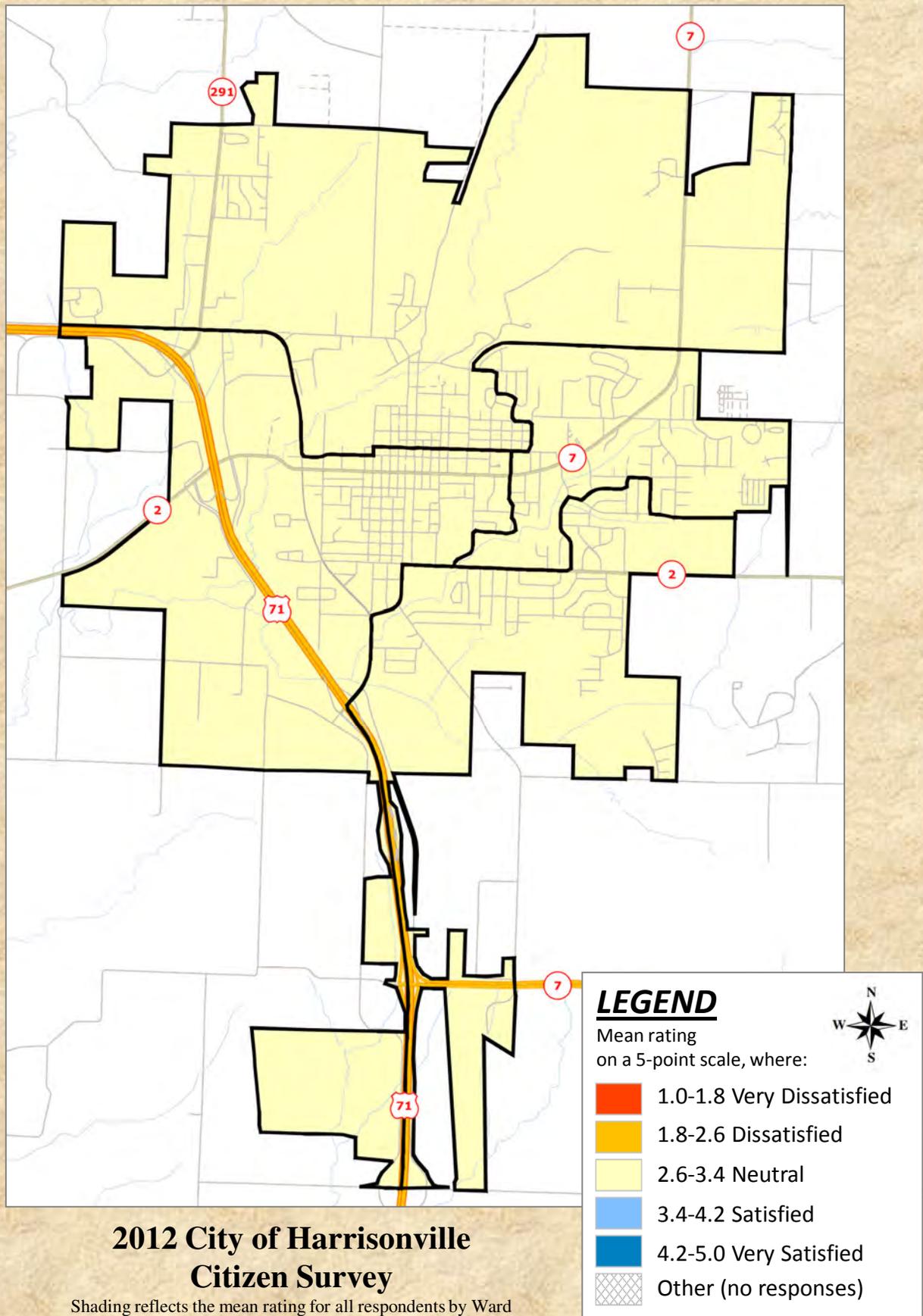
Q15B Satisfaction with the mowing and trimming of lawns



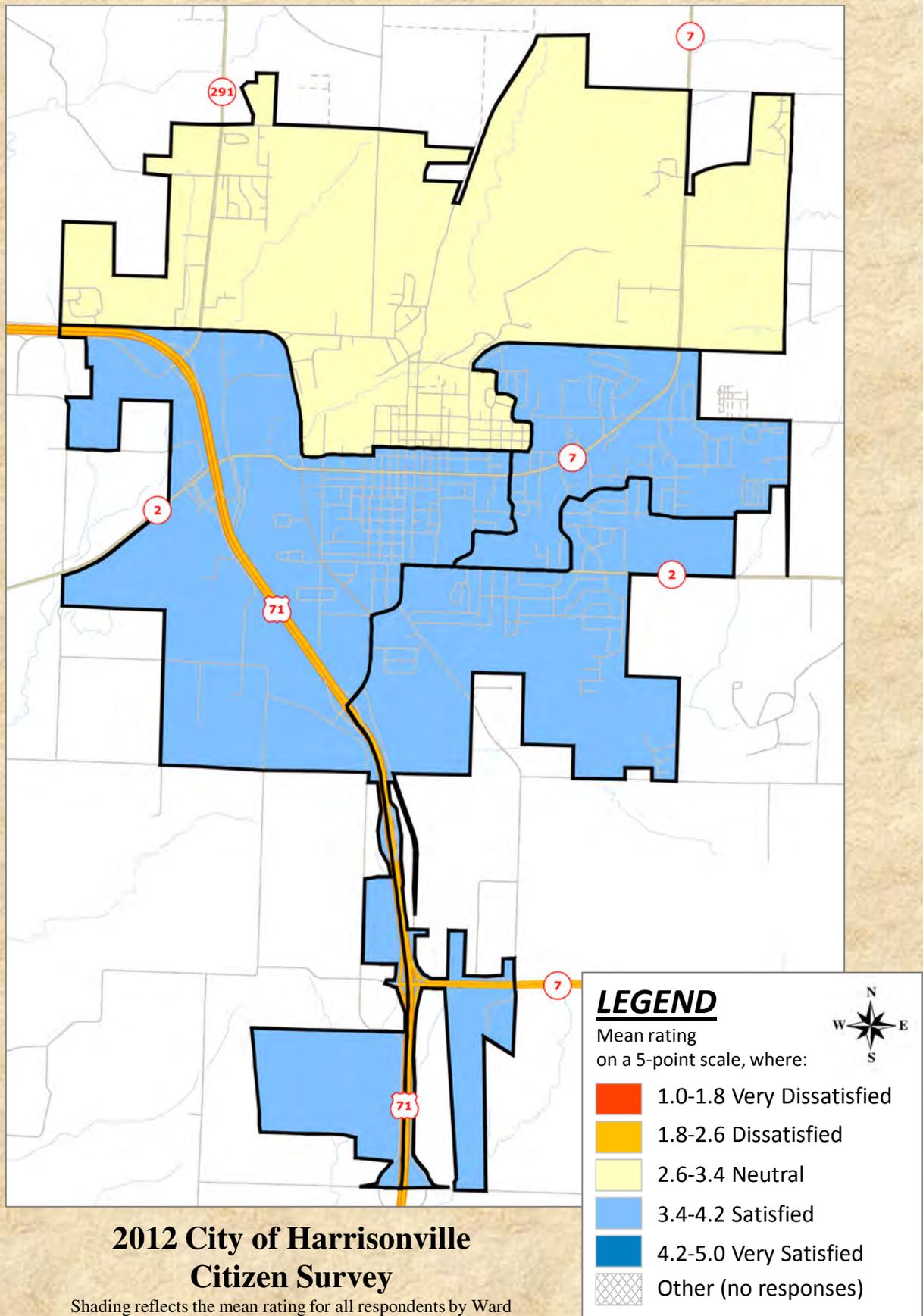
Q15C Satisfaction with the maintenance of residential property



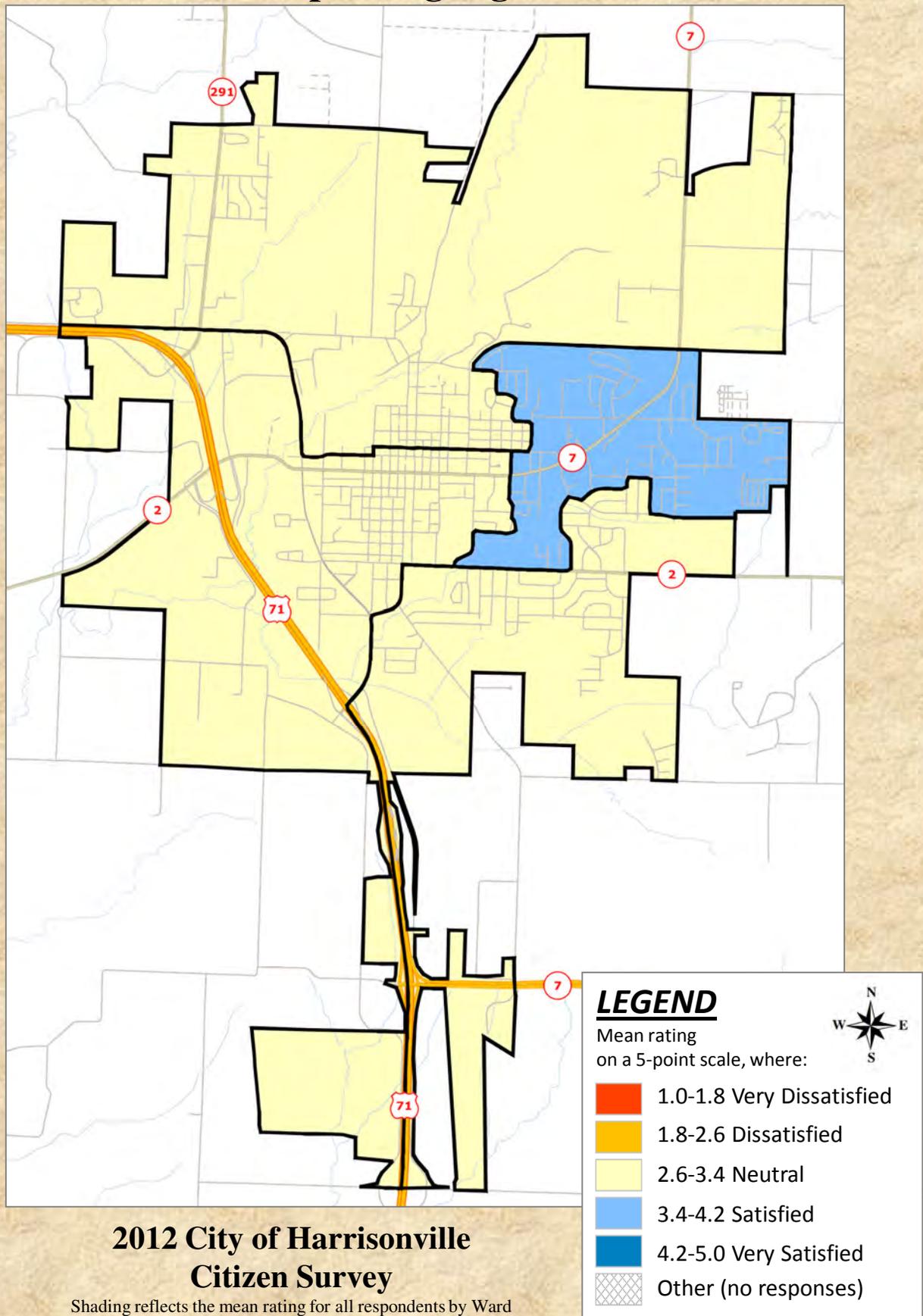
Q15D Satisfaction with the maintenance of business property



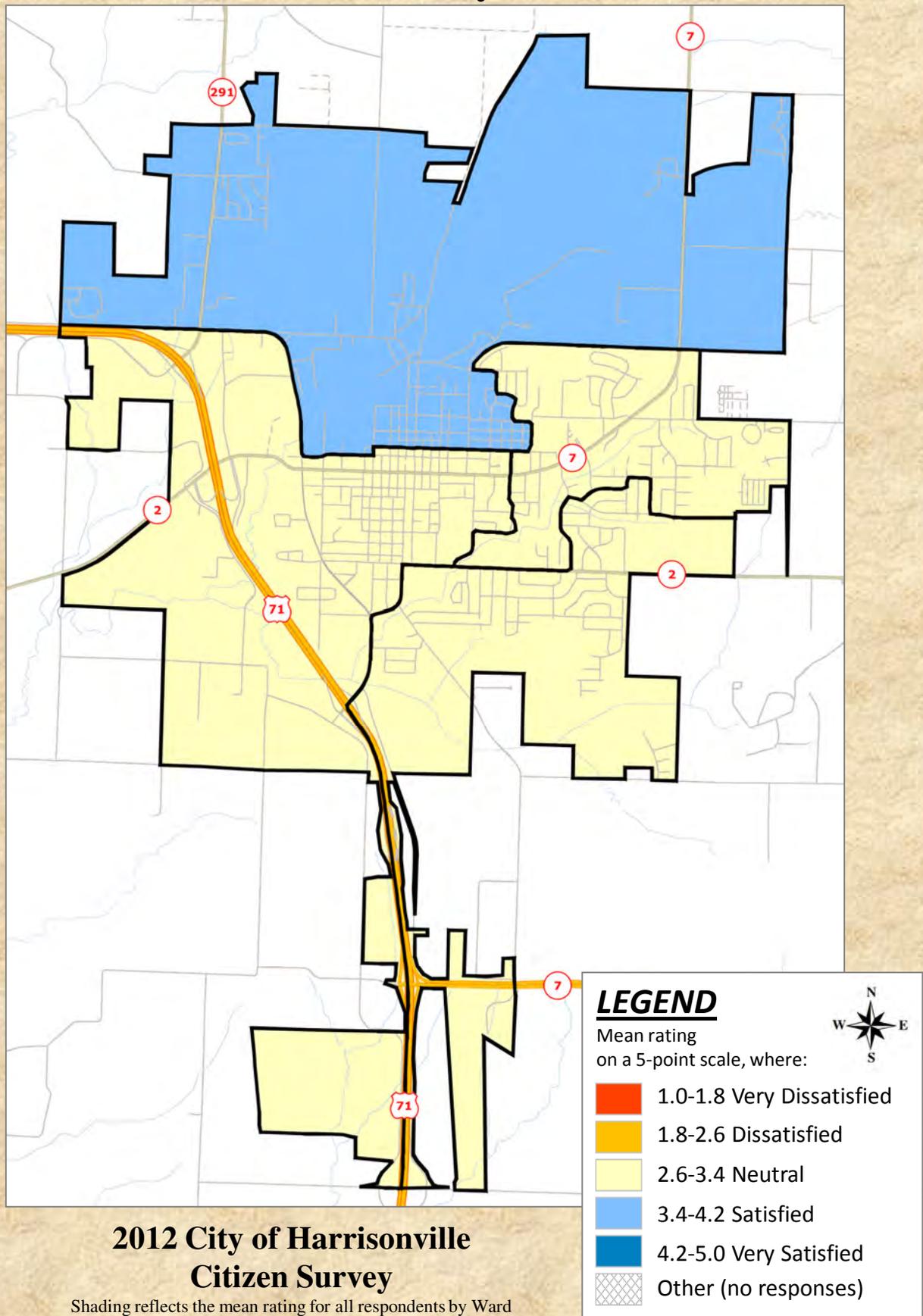
Q15E Satisfaction with the enforcement of sign regulations



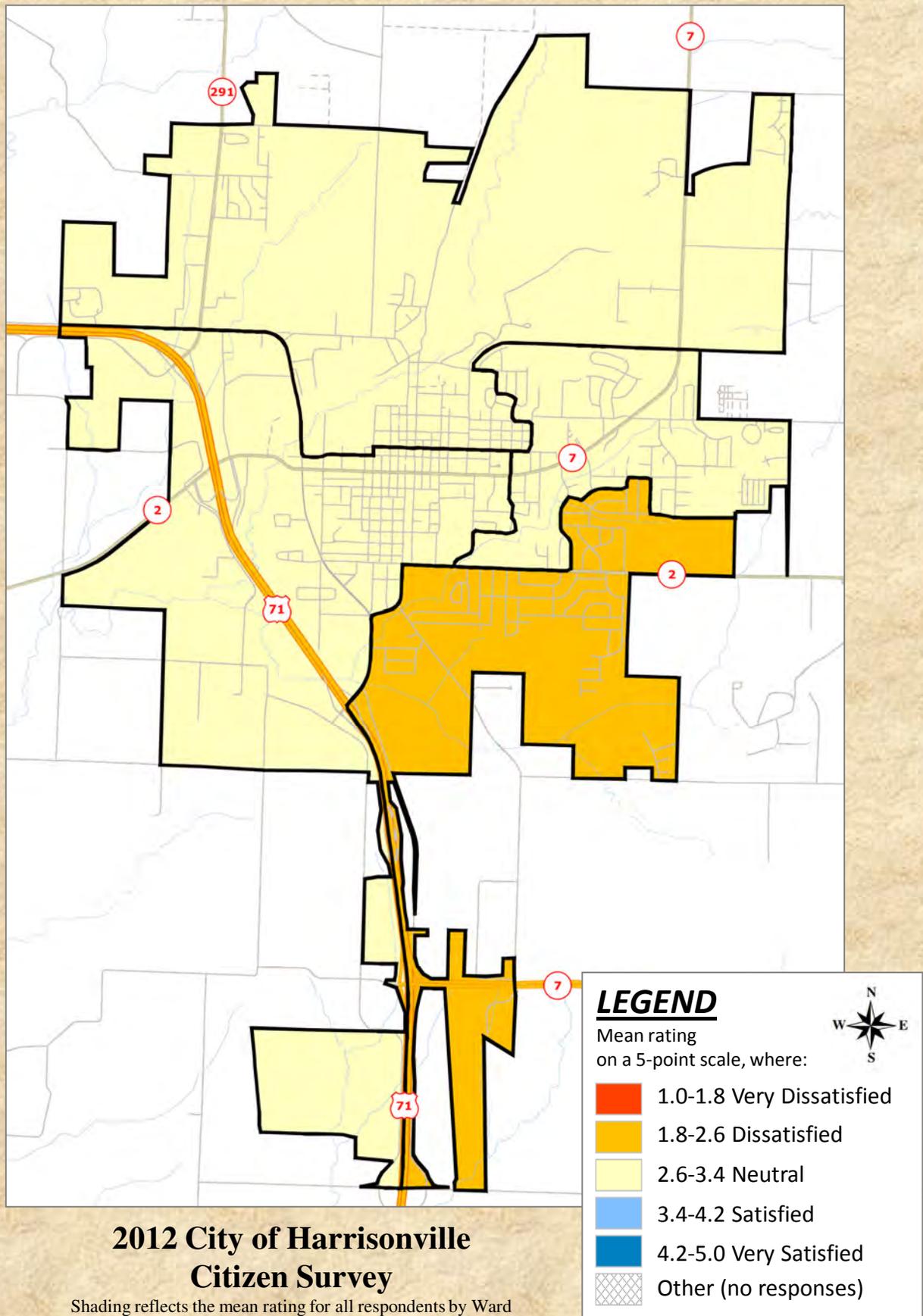
Q15F Satisfaction with enforcement of off street parking regulations



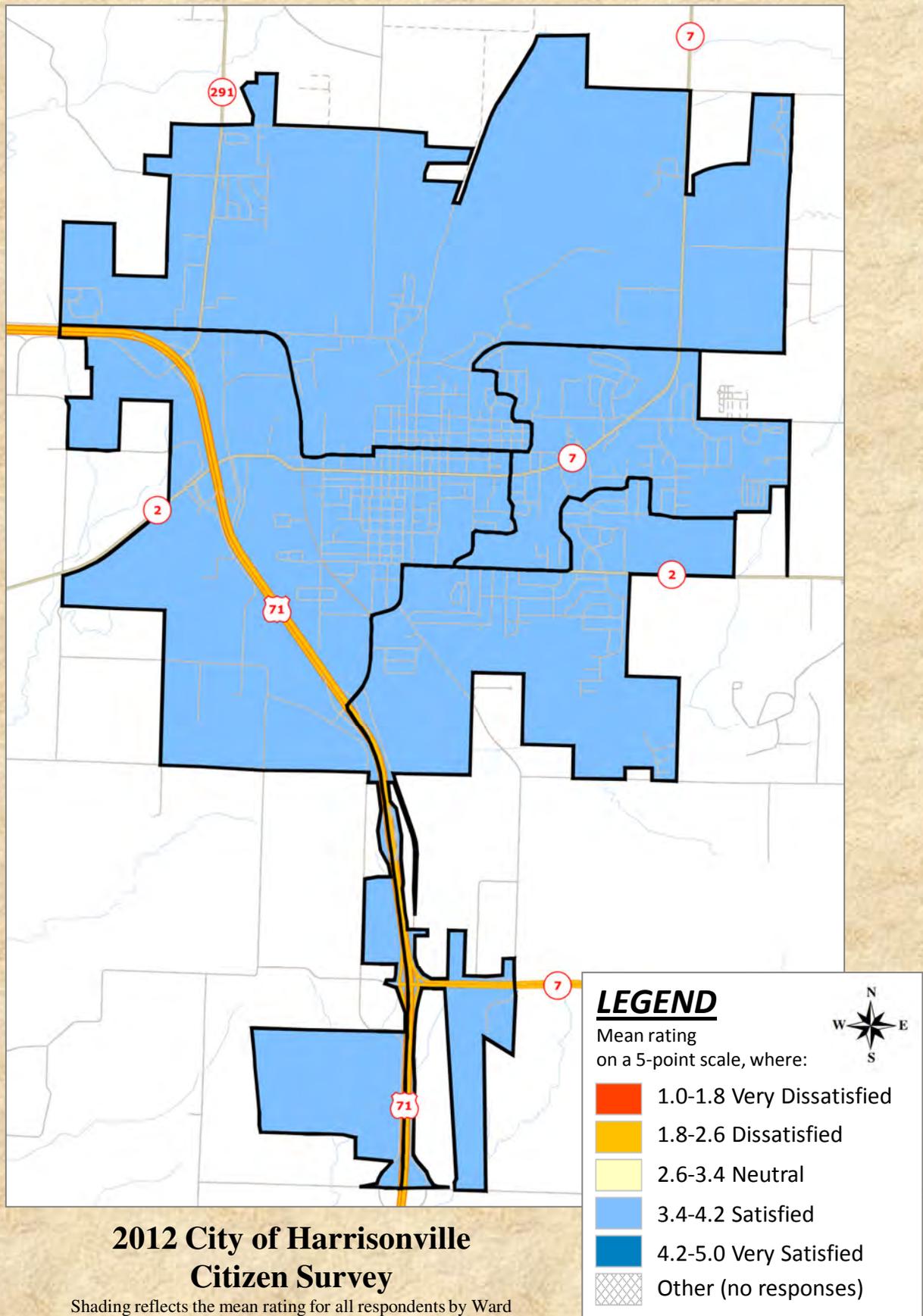
Q15G Satisfaction with the enforcement of regulations and codes on City facilities



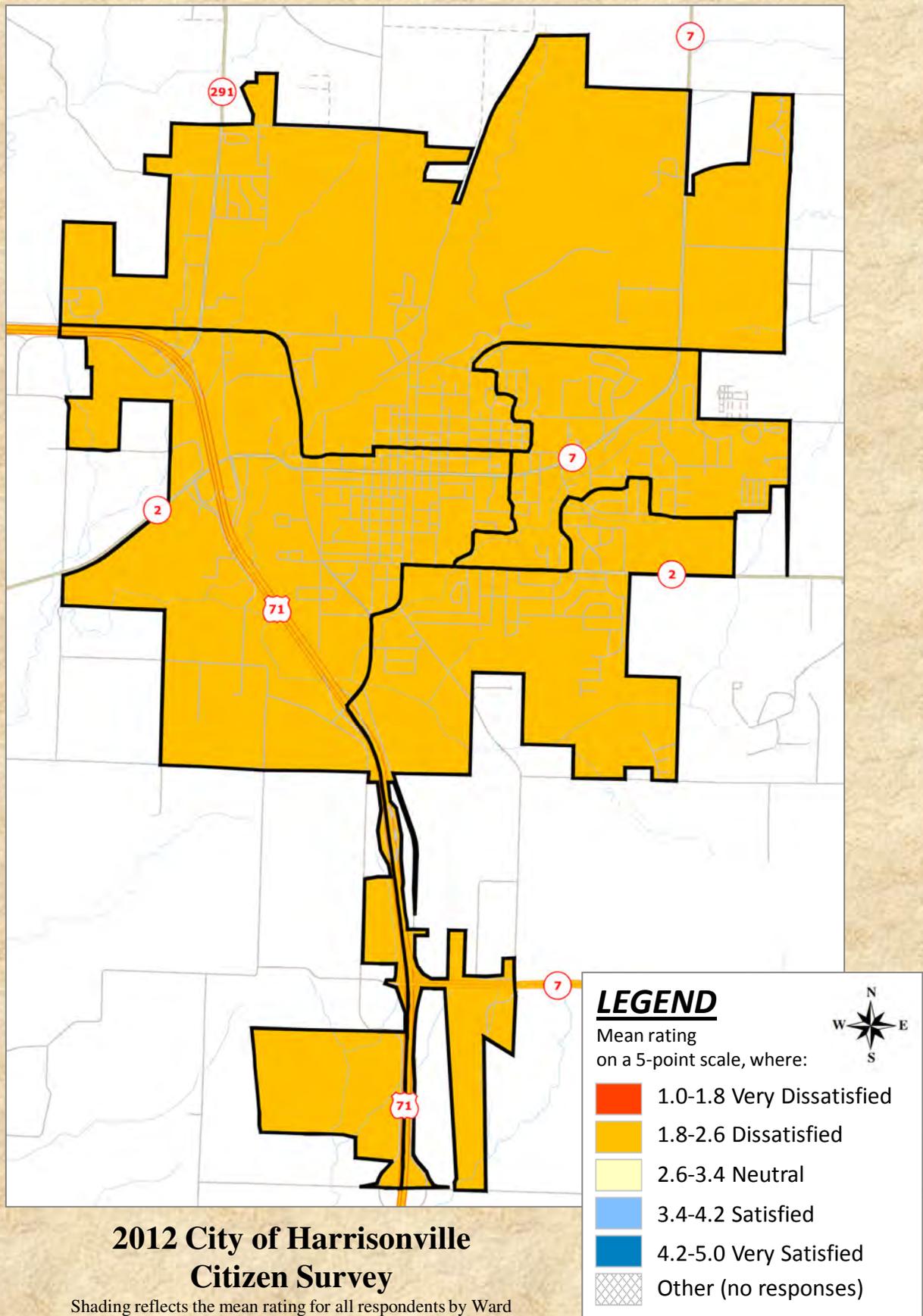
Q17A Satisfaction with the flow of traffic along 291



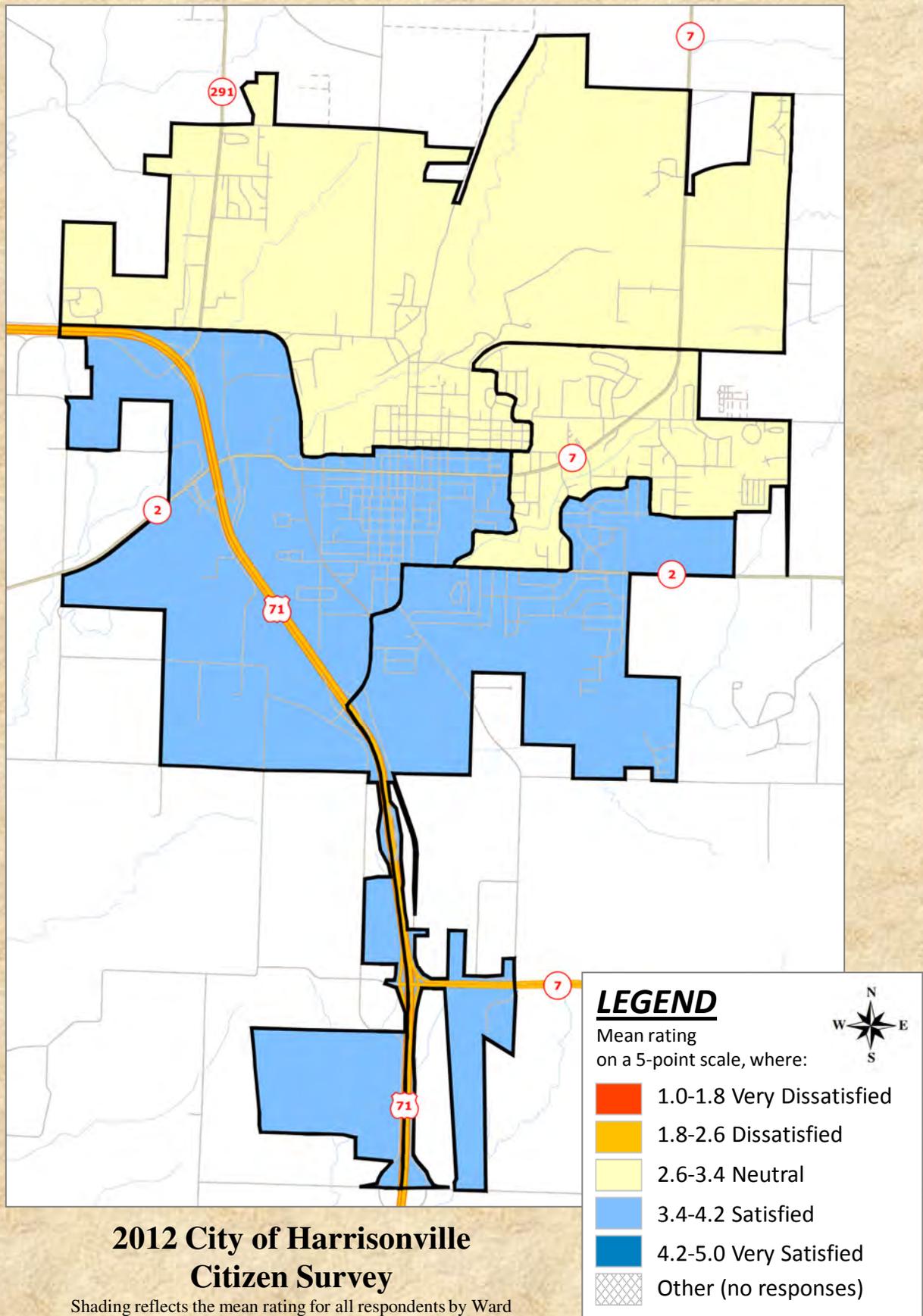
Q17B Satisfaction with the ease of access to Downtown



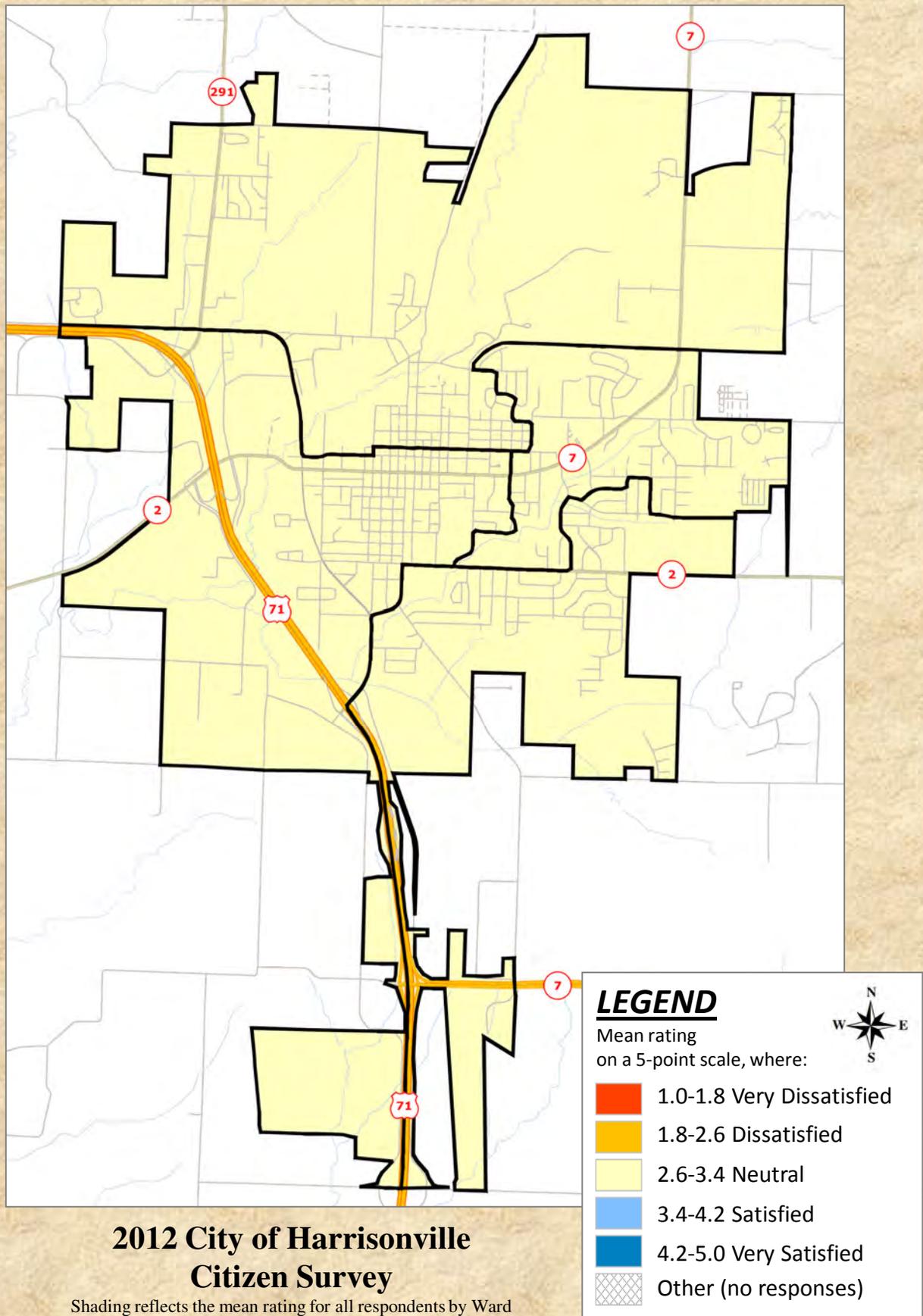
Q17C Satisfaction with the availability of public transportation



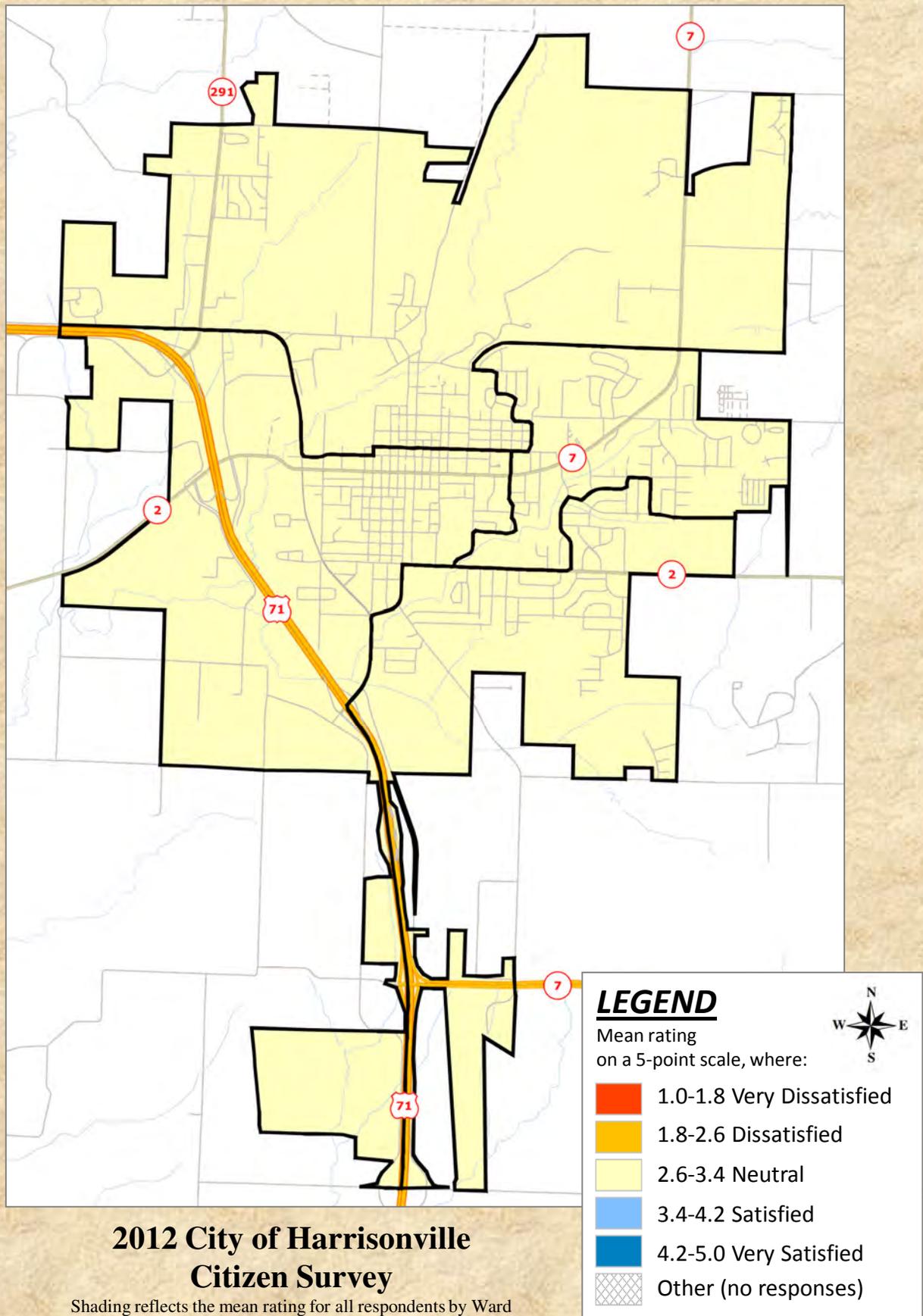
Q17D Satisfaction with the condition of residential streets



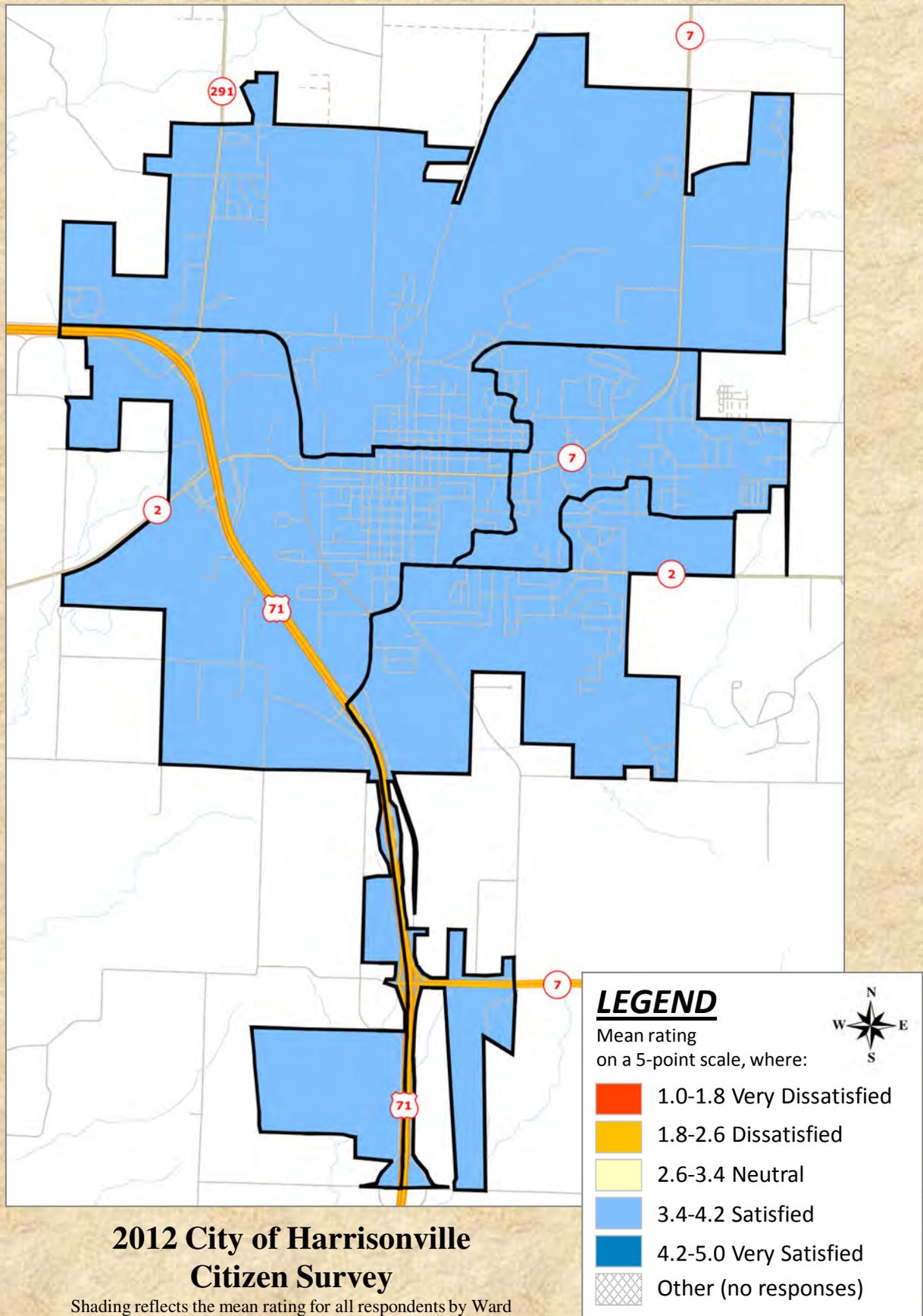
Q17E Satisfaction with the condition of commercial streets



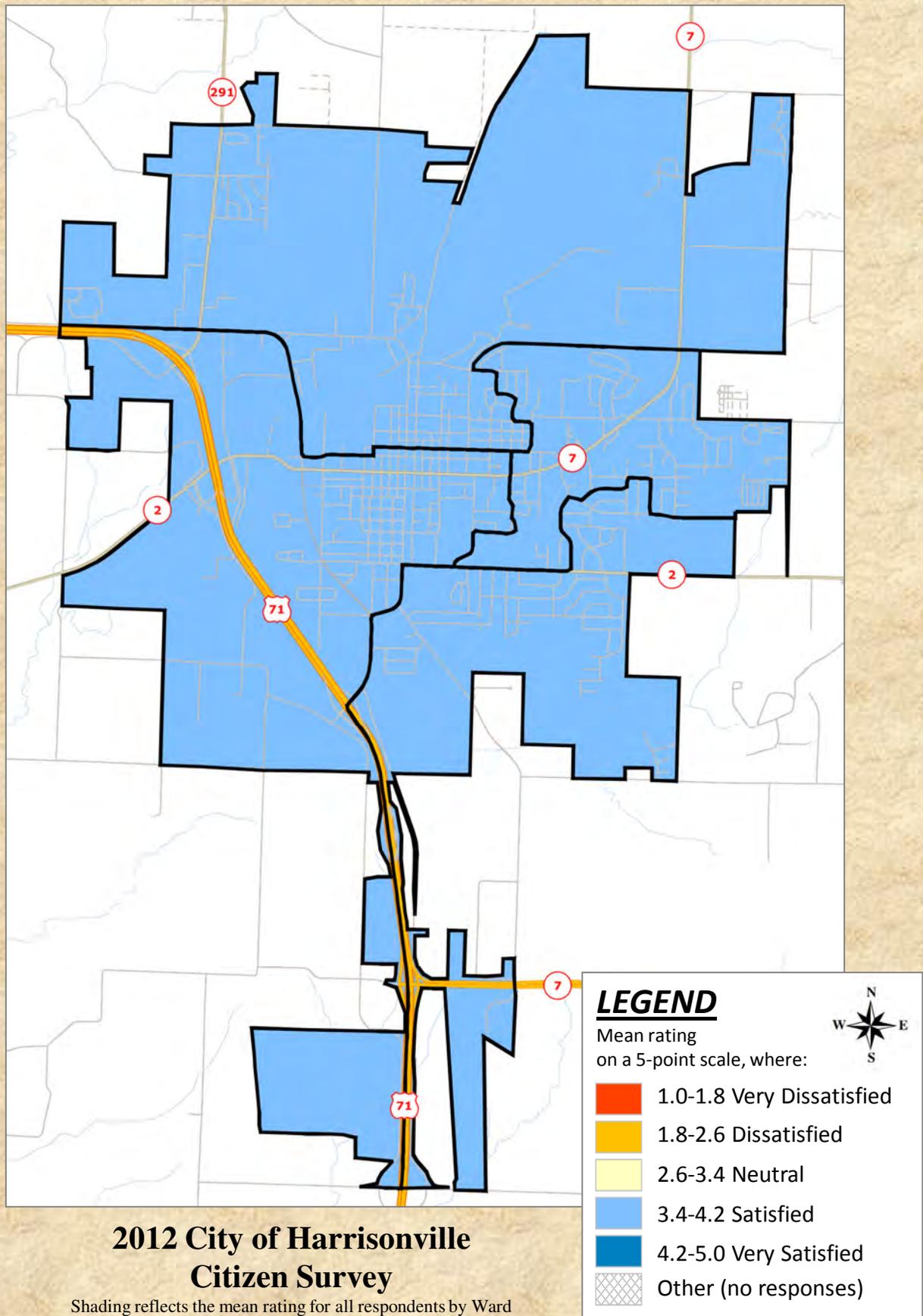
Q17F Satisfaction with the availability of public sidewalks



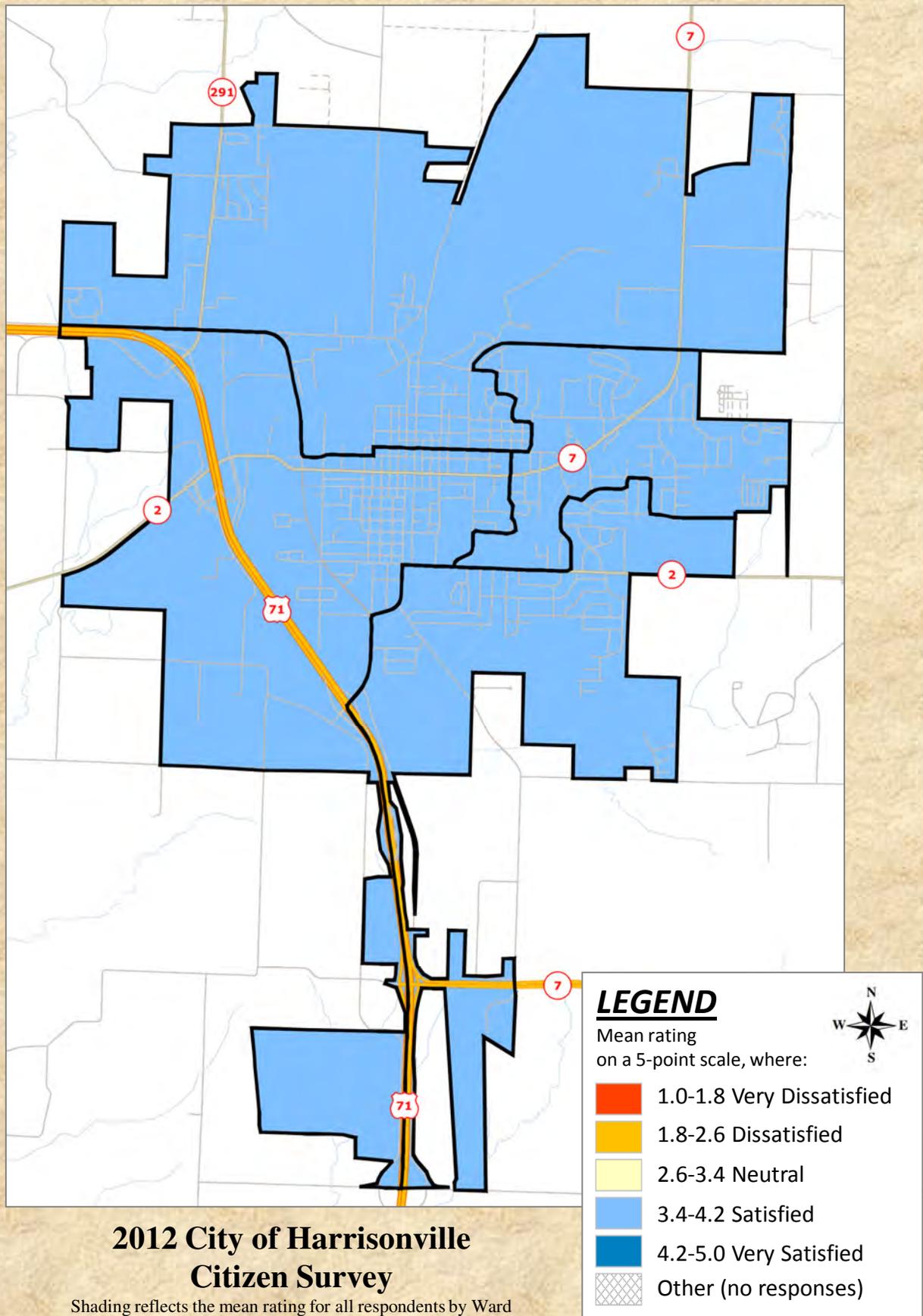
Q19A Satisfaction with the visibility of police in neighborhoods



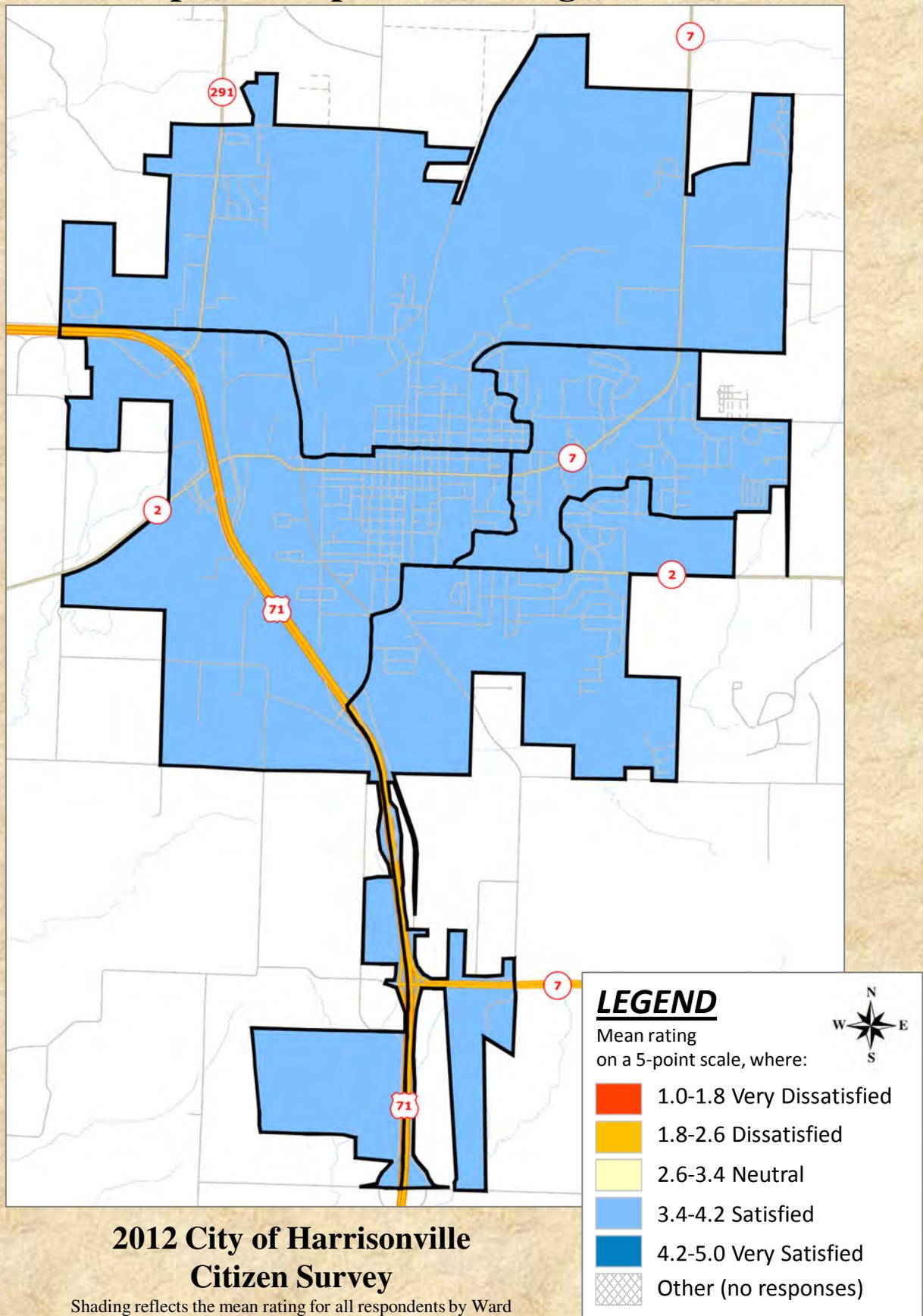
Q19B Satisfaction with the visibility of police in retail areas



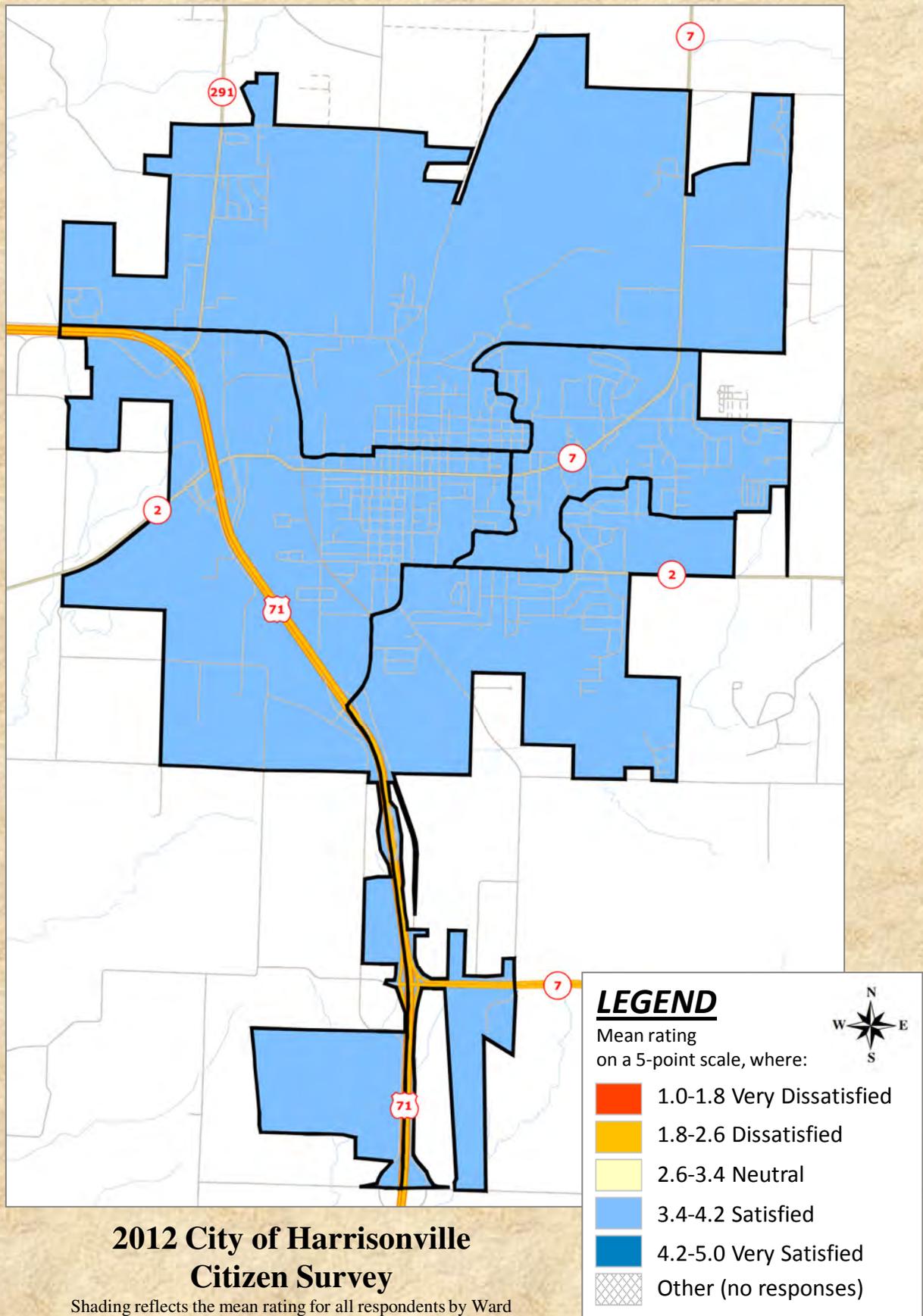
Q19C Satisfaction with the City's efforts to prevent crime



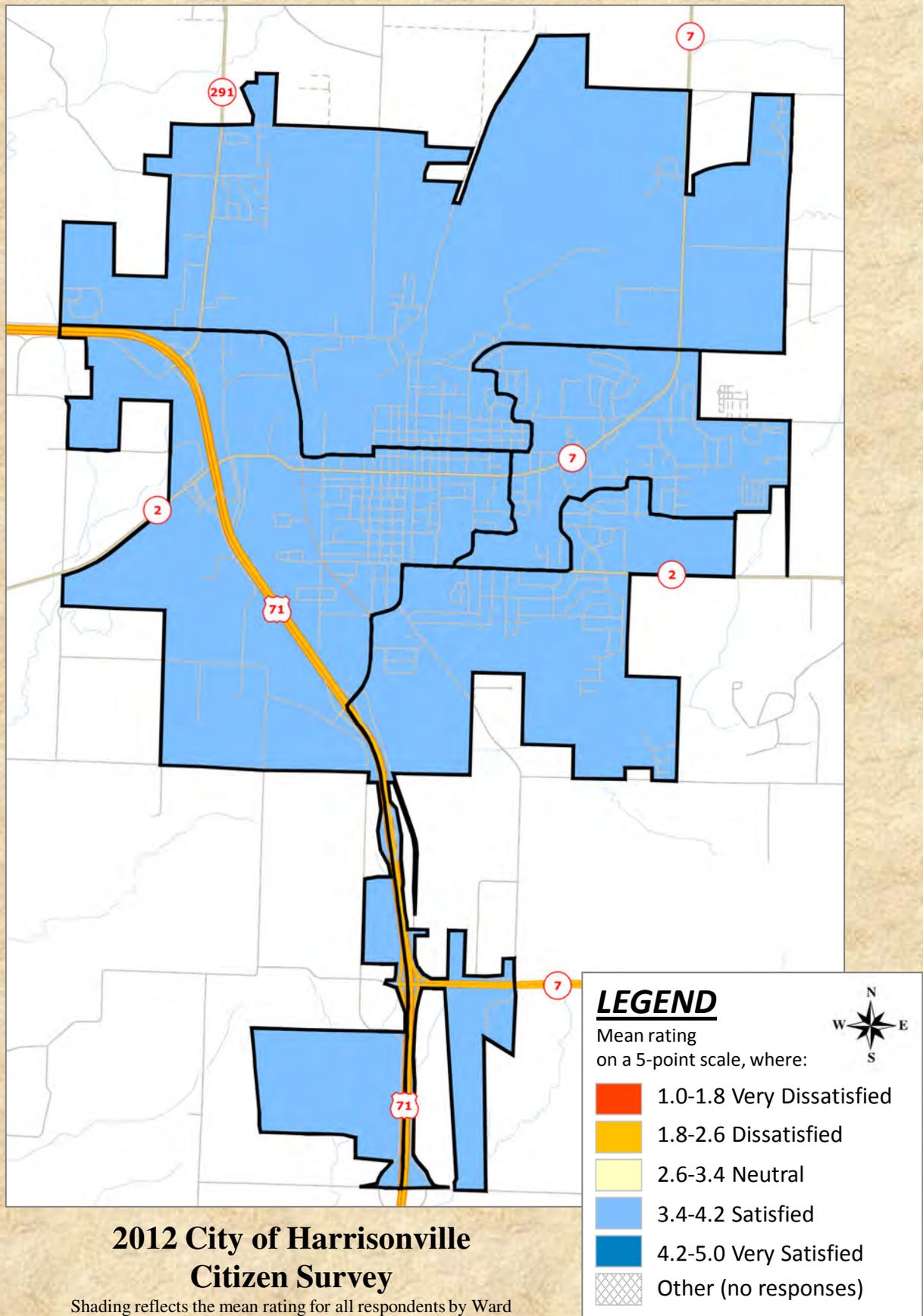
Q19D Satisfaction with the how quickly police respond to emergencies



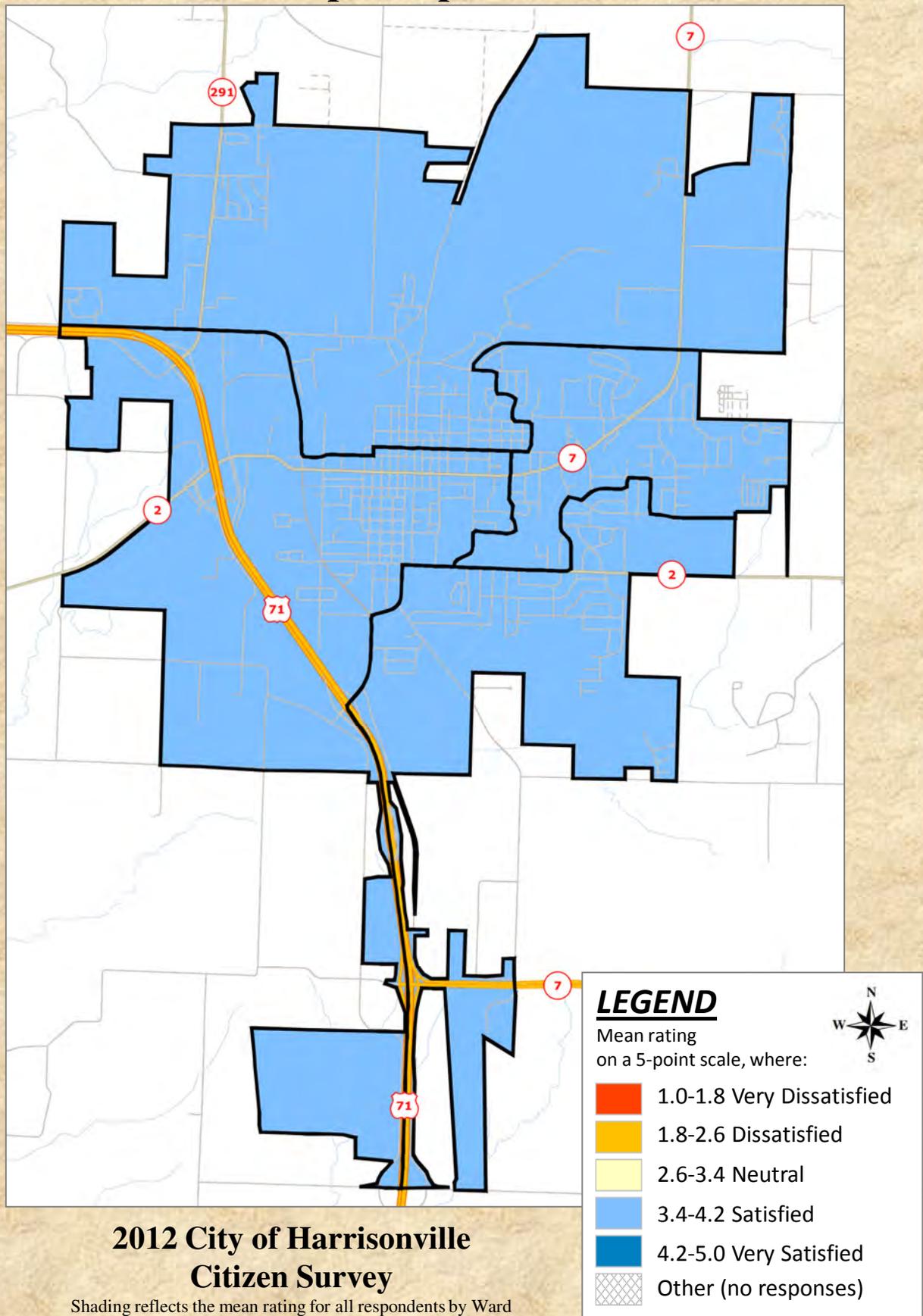
Q19E Satisfaction with the enforcement of local traffic laws



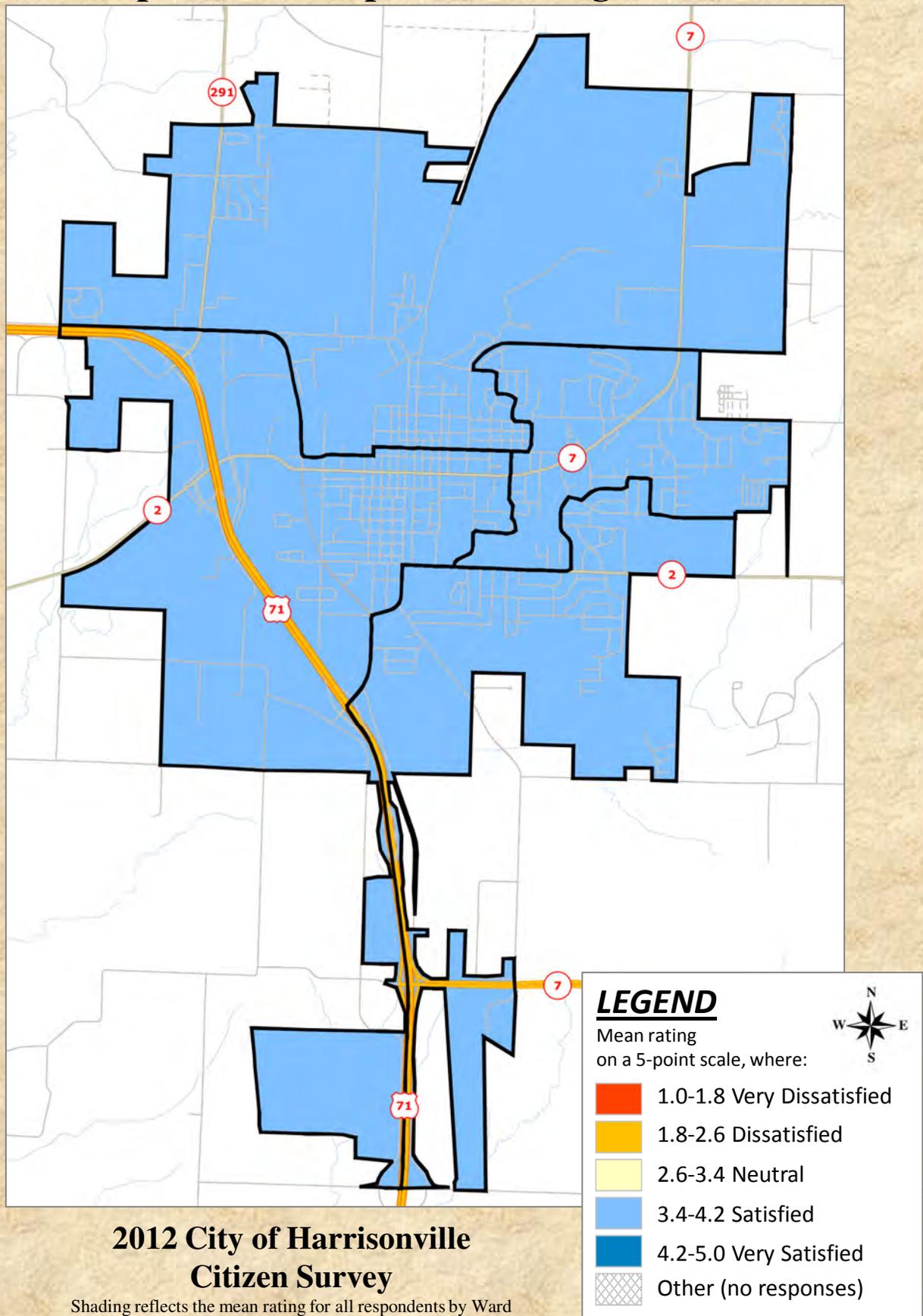
Q19F Satisfaction with the police related education programs



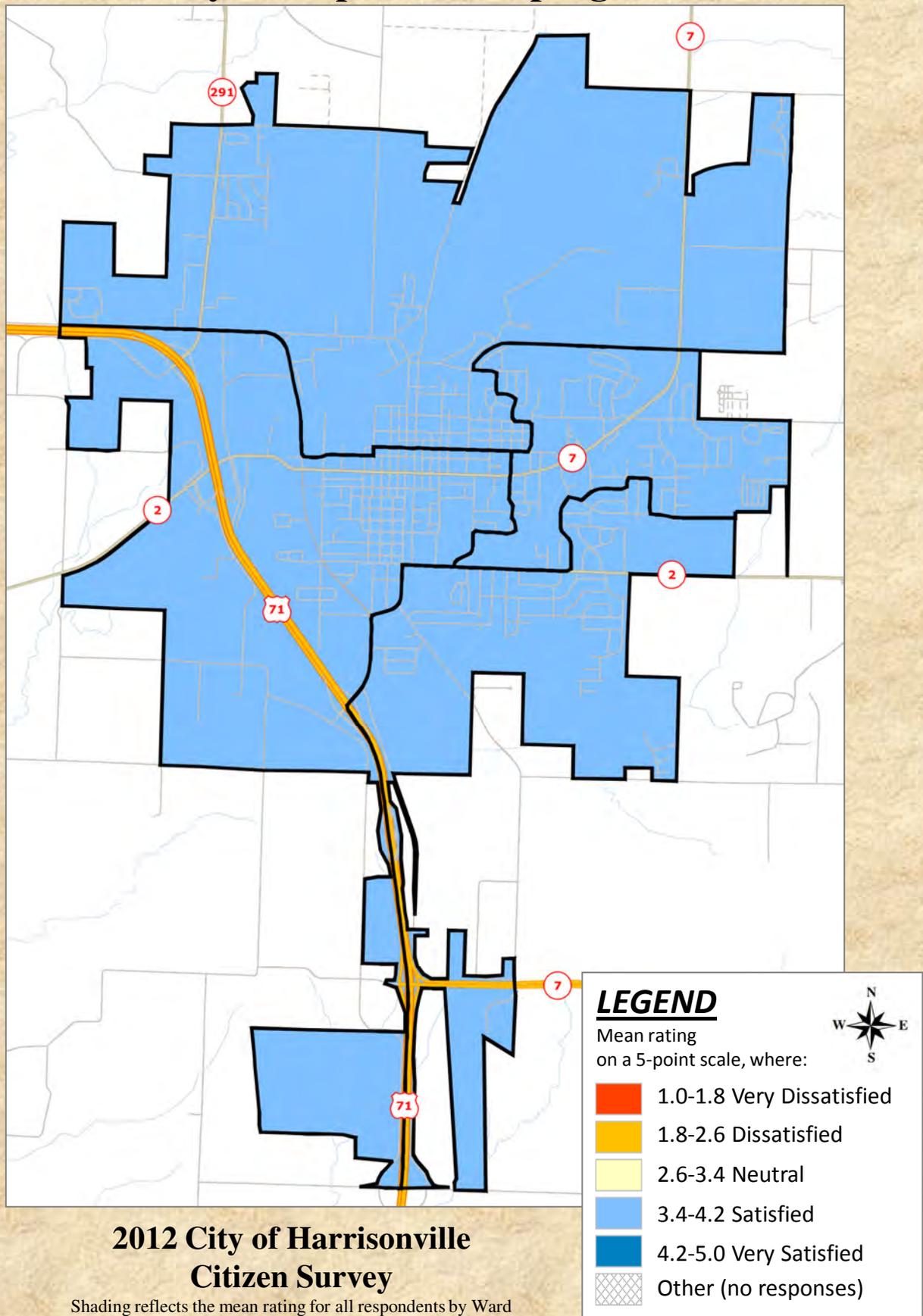
Q19G Satisfaction with the overall quality of local police protection



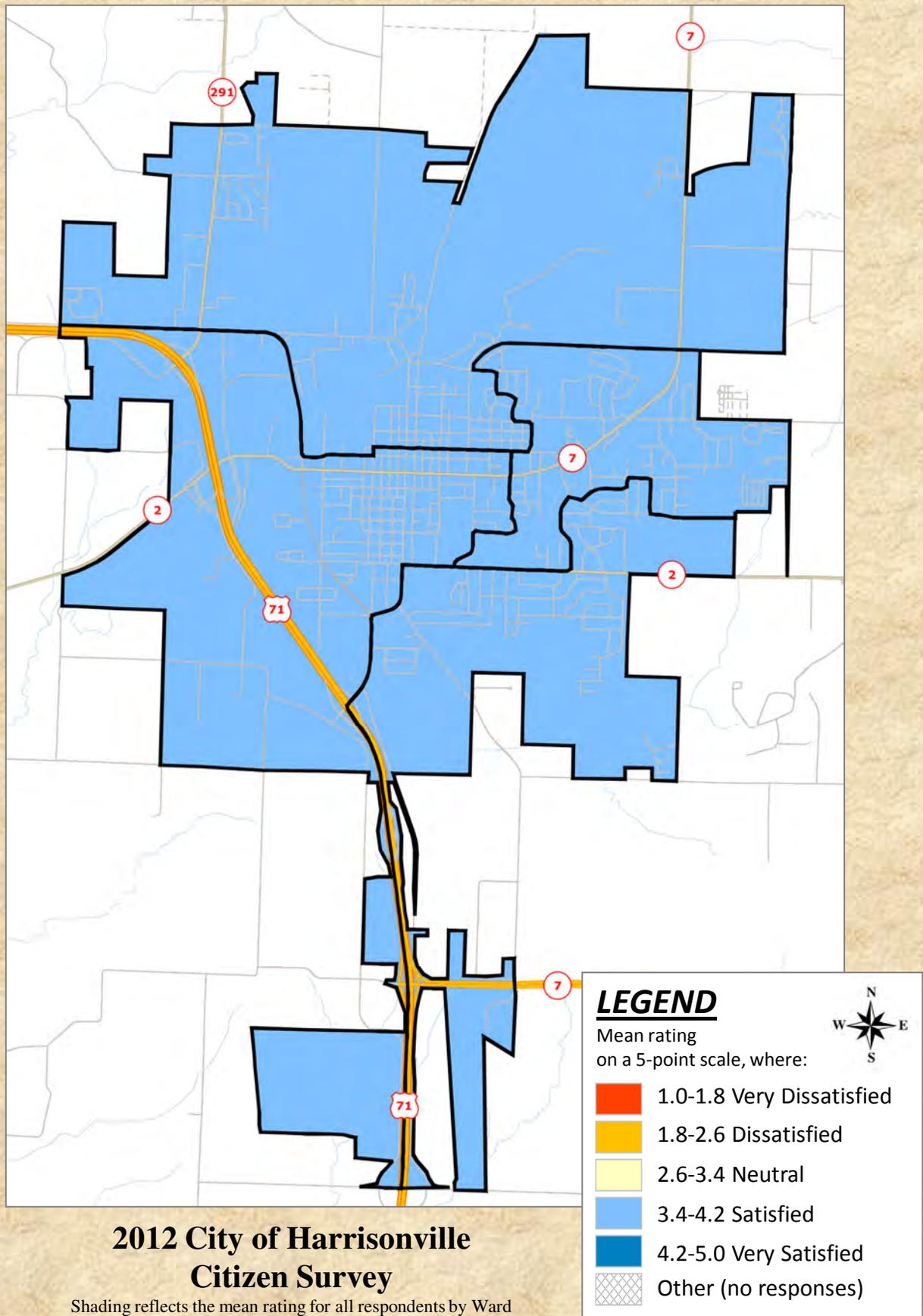
Q19H Satisfaction with how quickly fire personnel respond to emergencies



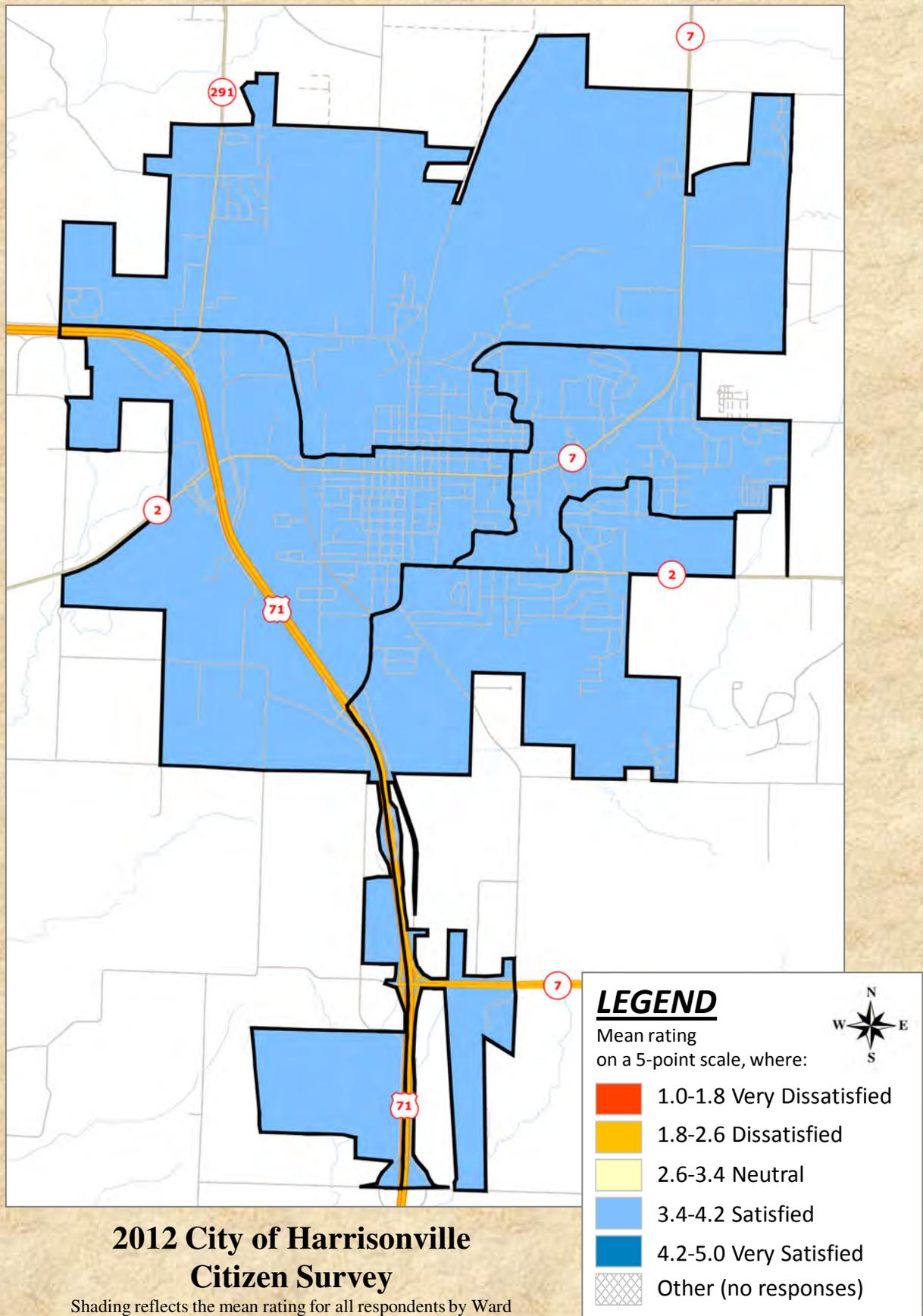
Q19I Satisfaction with the quality of the City's fire prevention programs



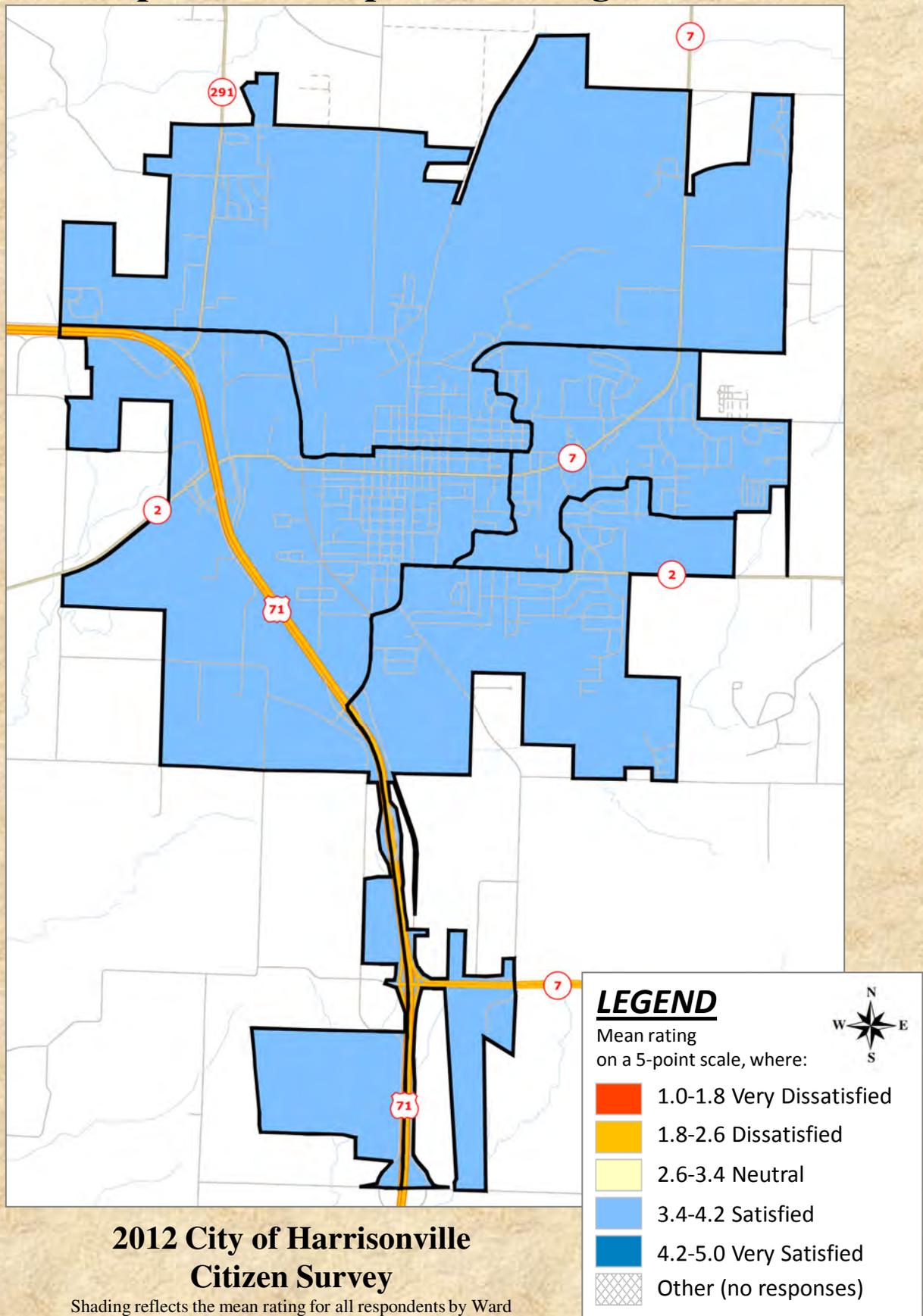
Q19J Satisfaction with fire-related education programs



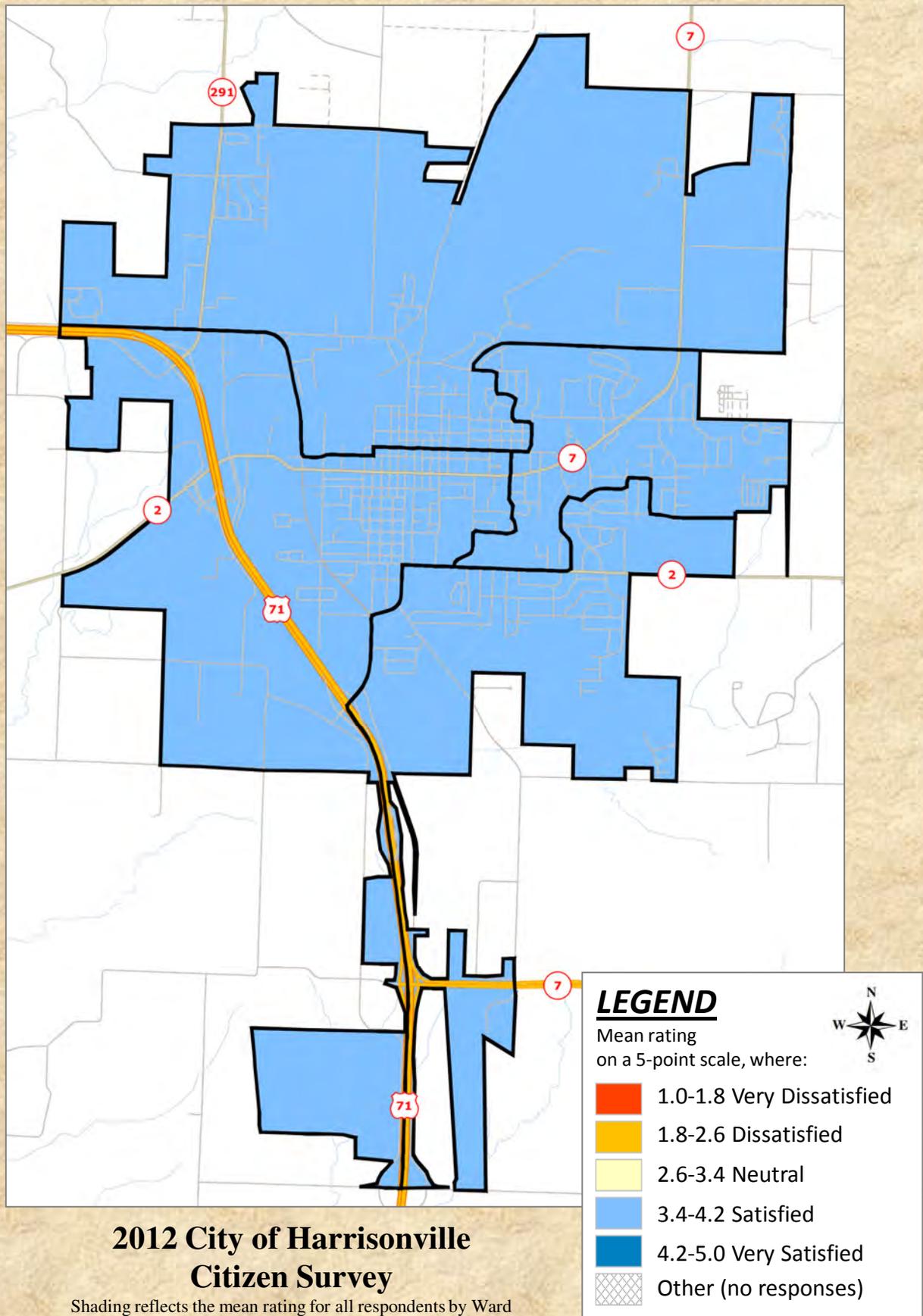
Q19K Satisfaction with the quality of local fire protection



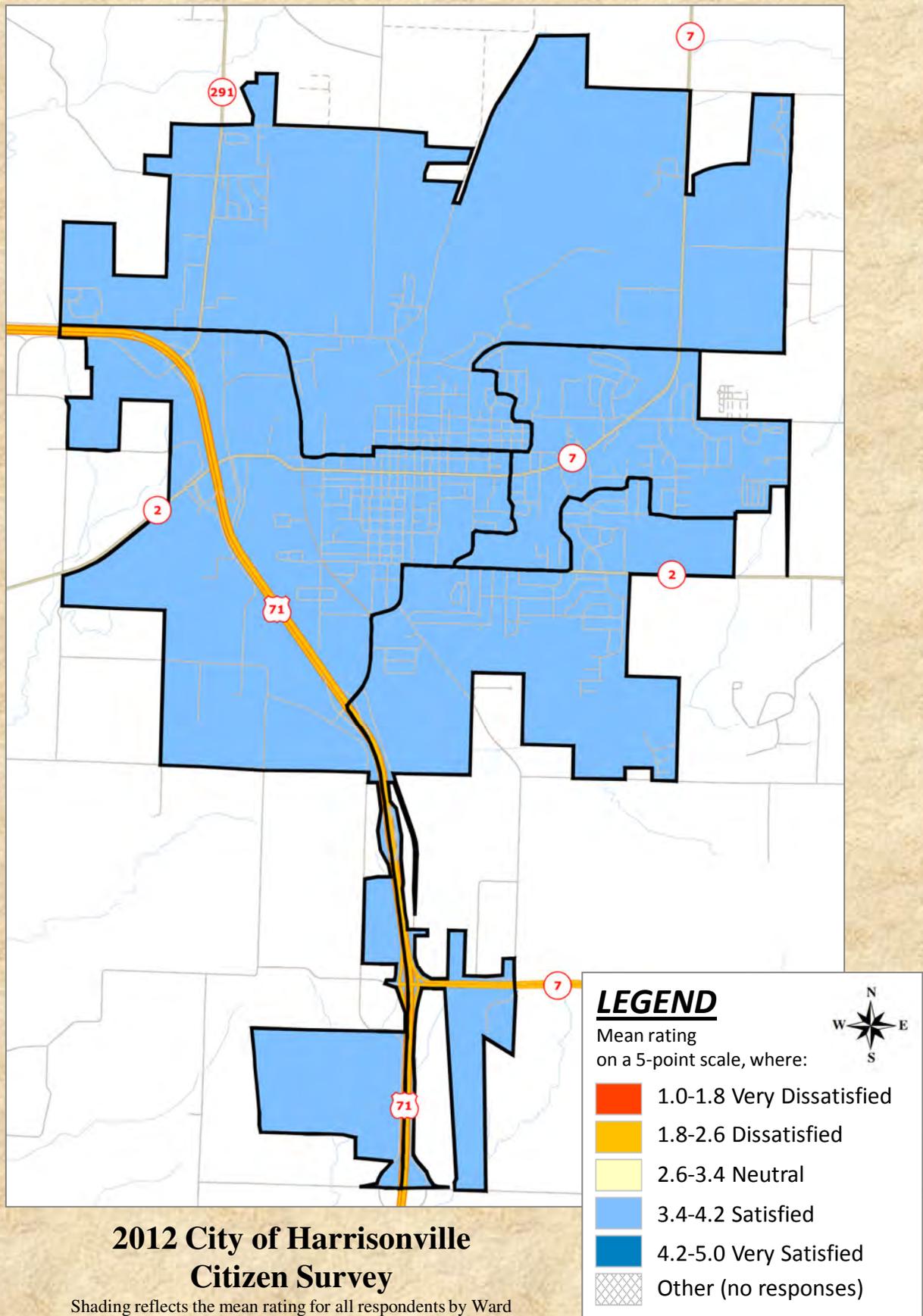
Q19L Satisfaction with how quickly ambulance personnel respond to emergencies



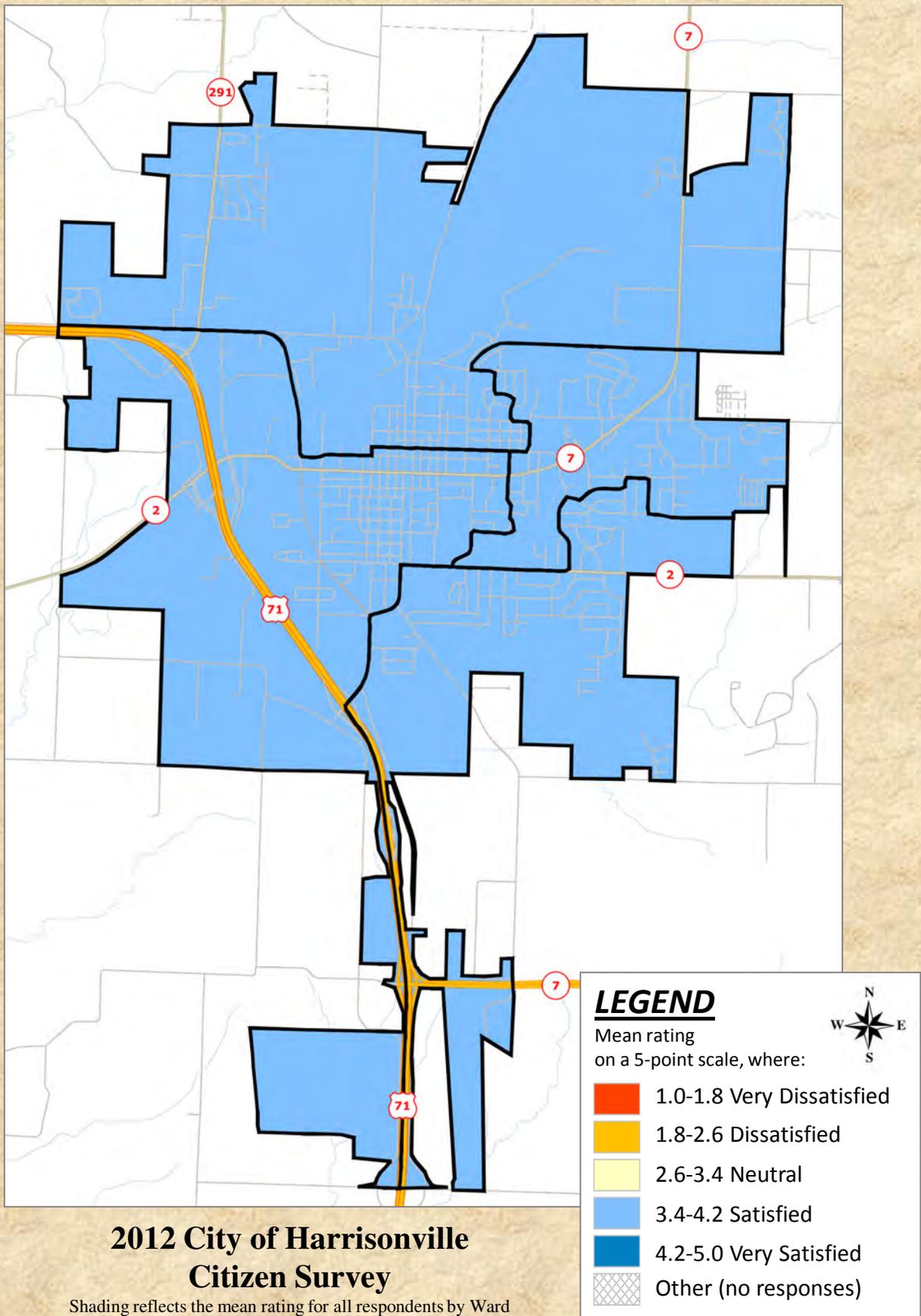
Q19M Satisfaction with the quality of local ambulance service



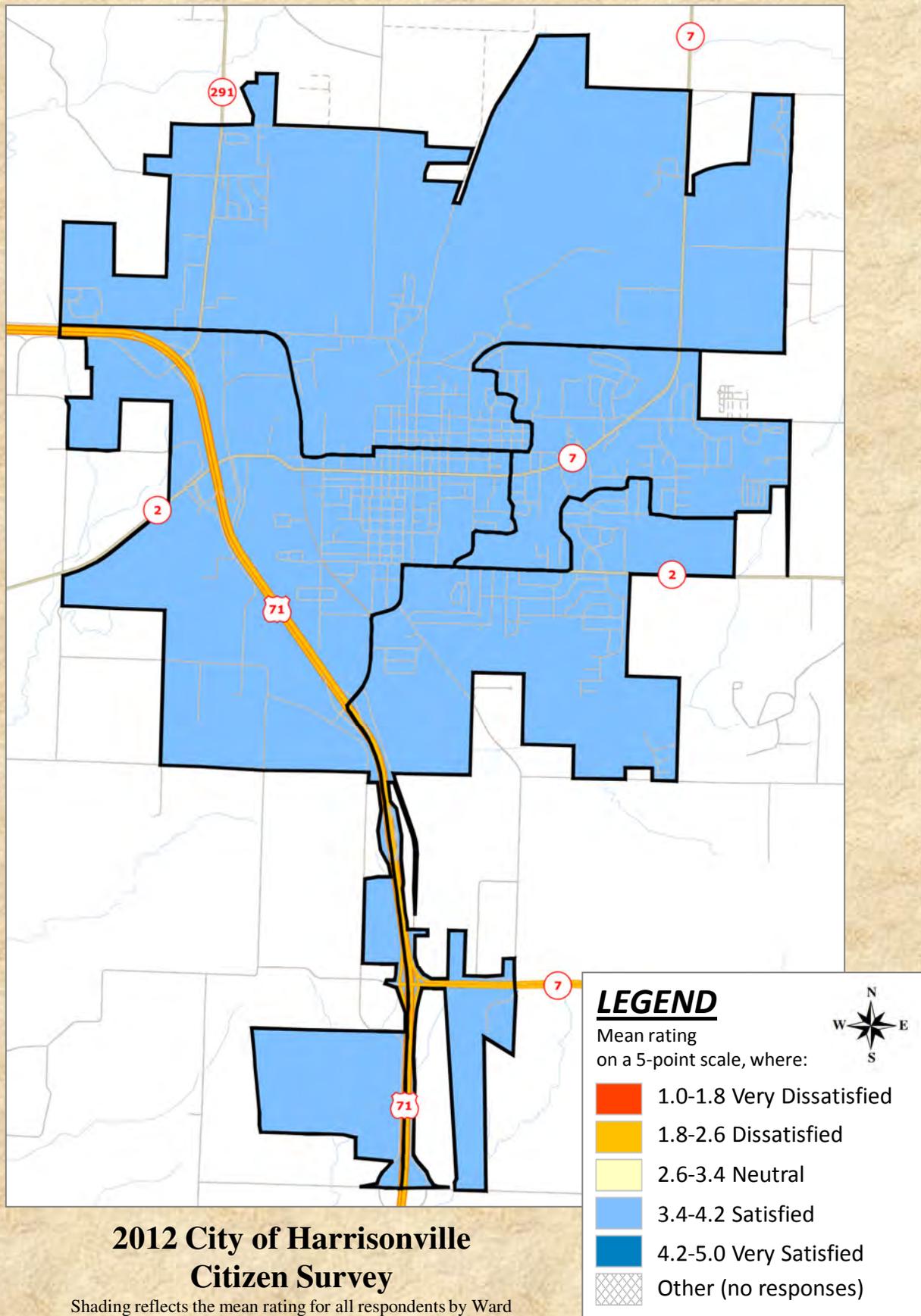
Q19N Satisfaction with the quality of animal control



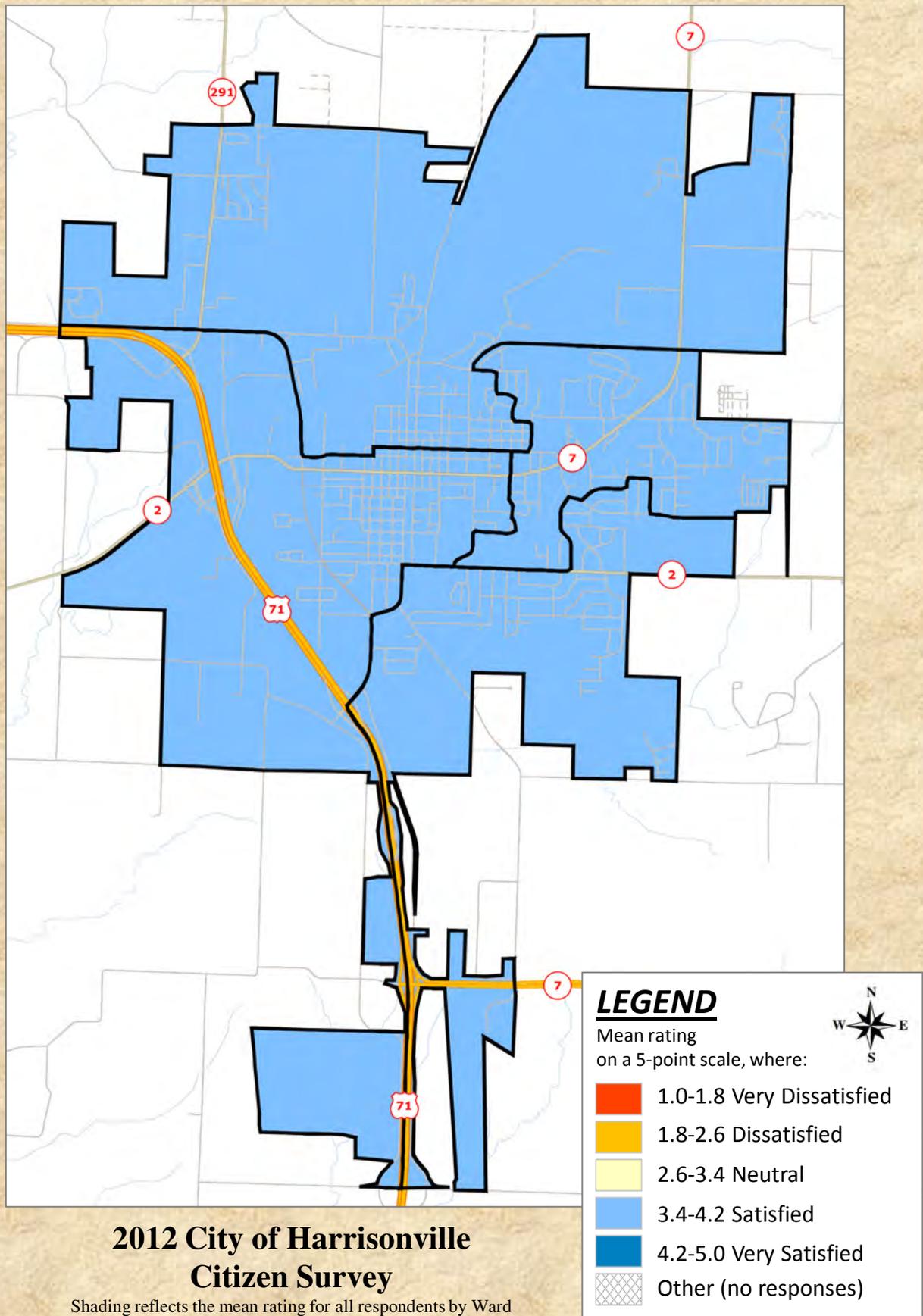
Q22A Satisfaction with the maintenance of City parks



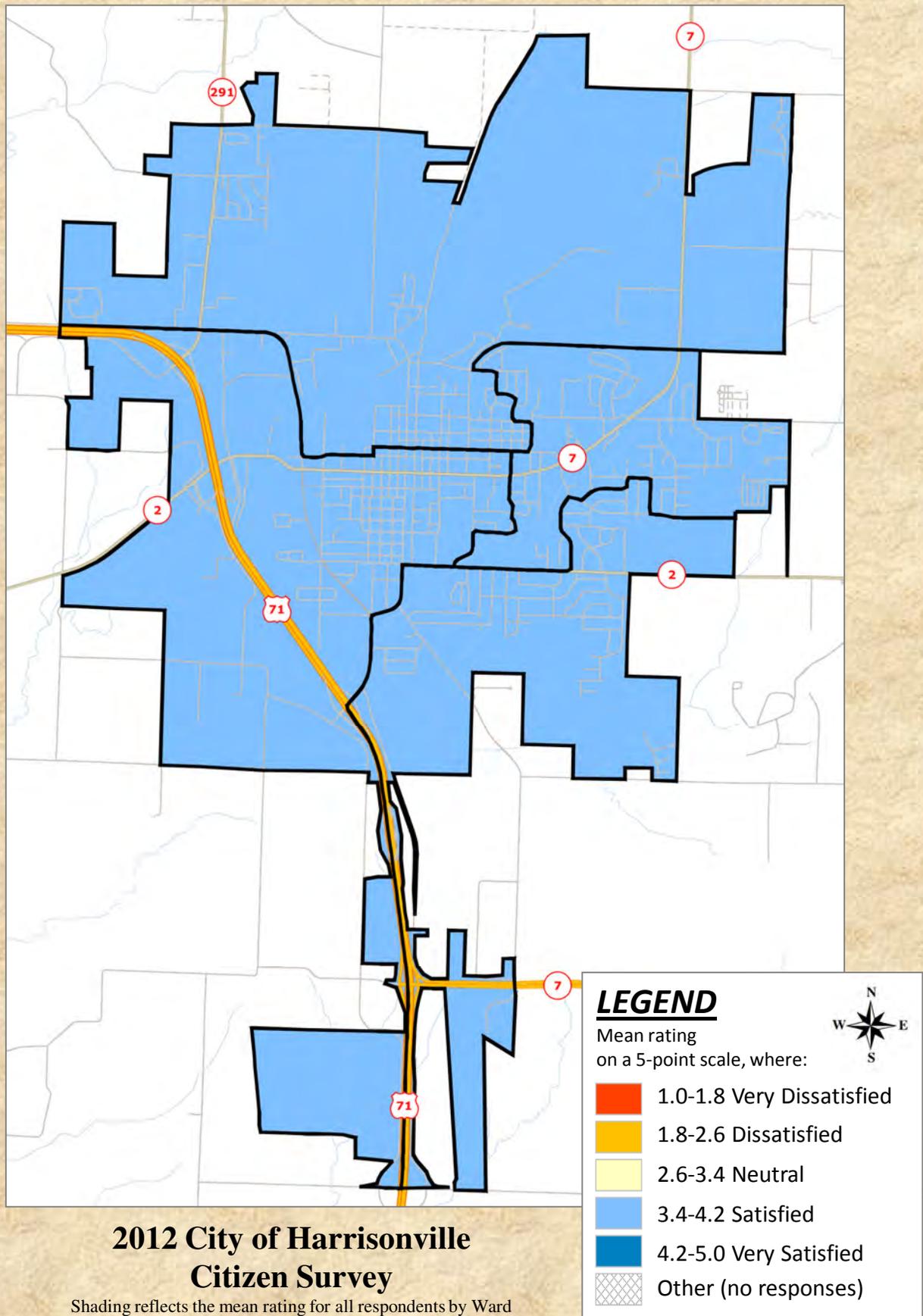
Q22B Satisfaction with the number of City parks



Q22C Satisfaction with the number of walking and biking trails



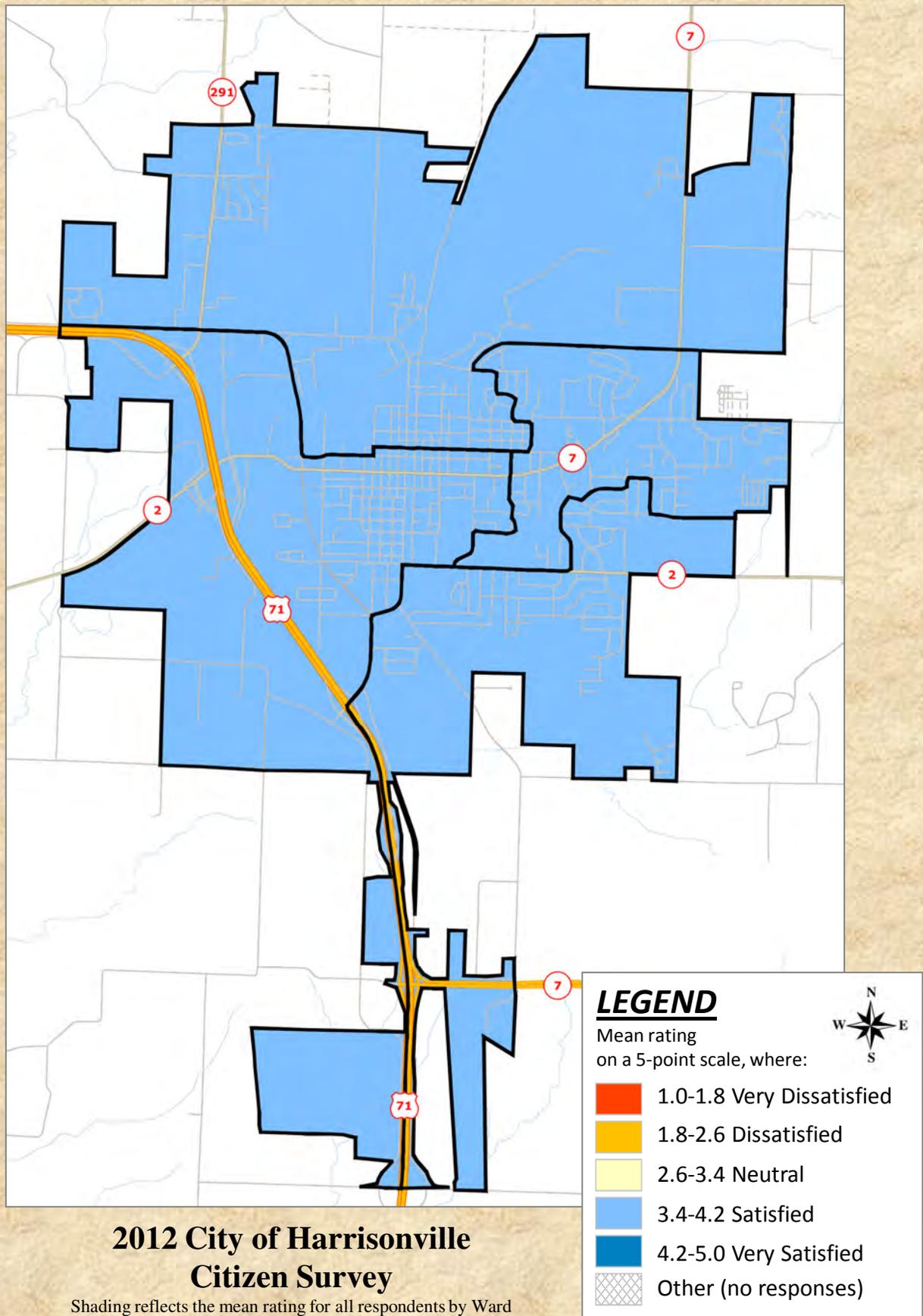
Q22D Satisfaction with City swimming pools



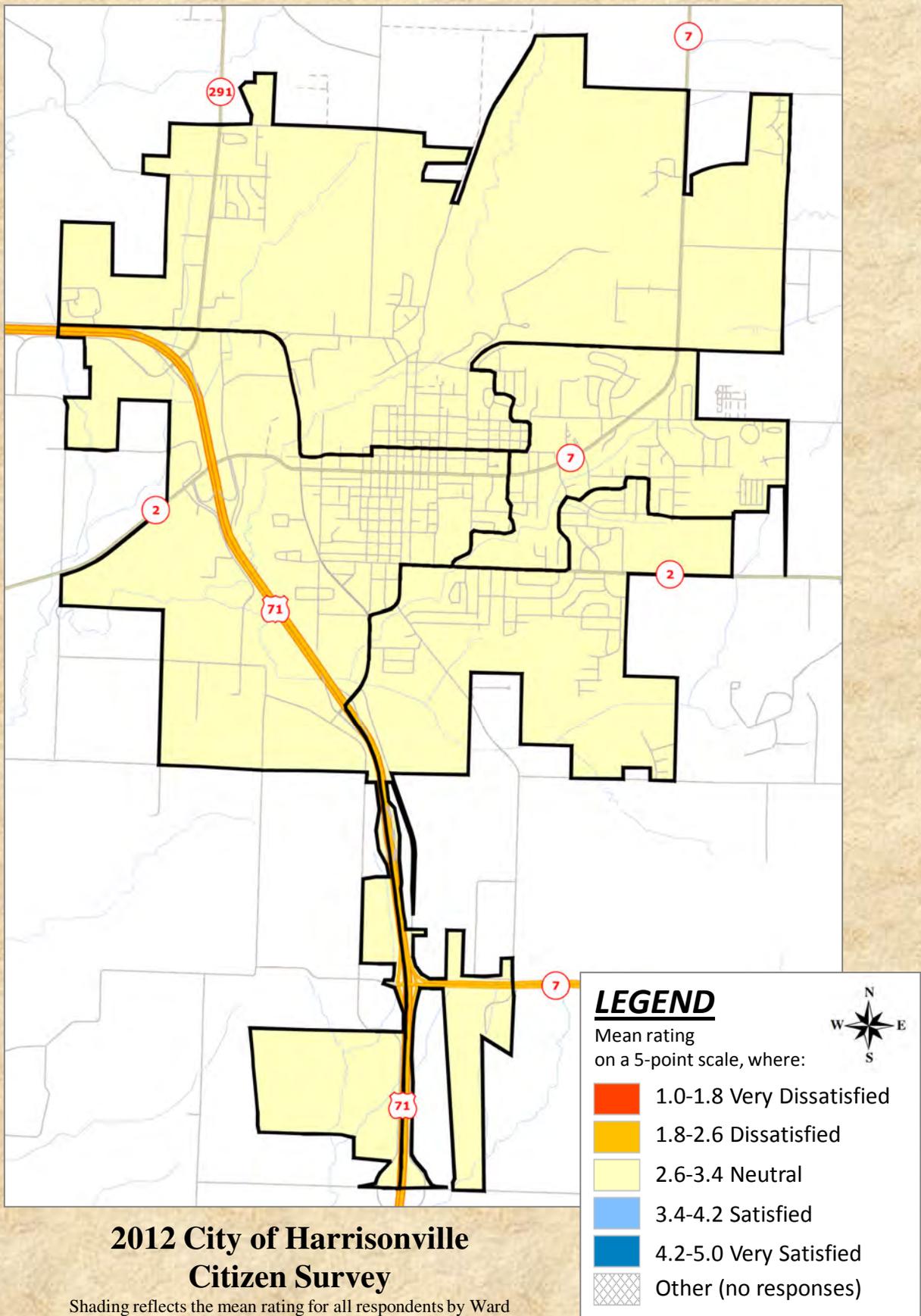
2012 City of Harrisonville Citizen Survey

Shading reflects the mean rating for all respondents by Ward

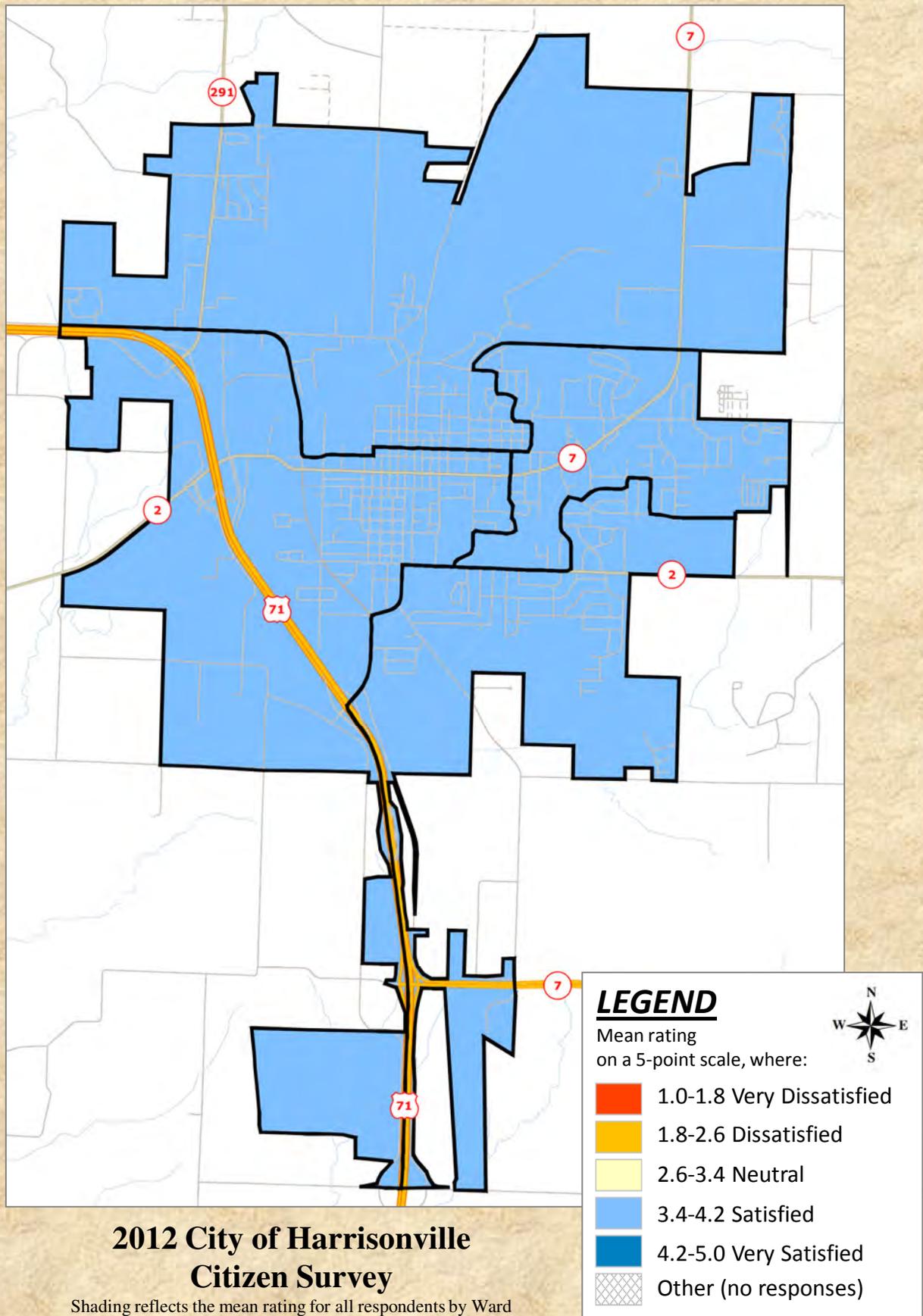
Q22E Satisfaction with the quality of outdoor athletic fields



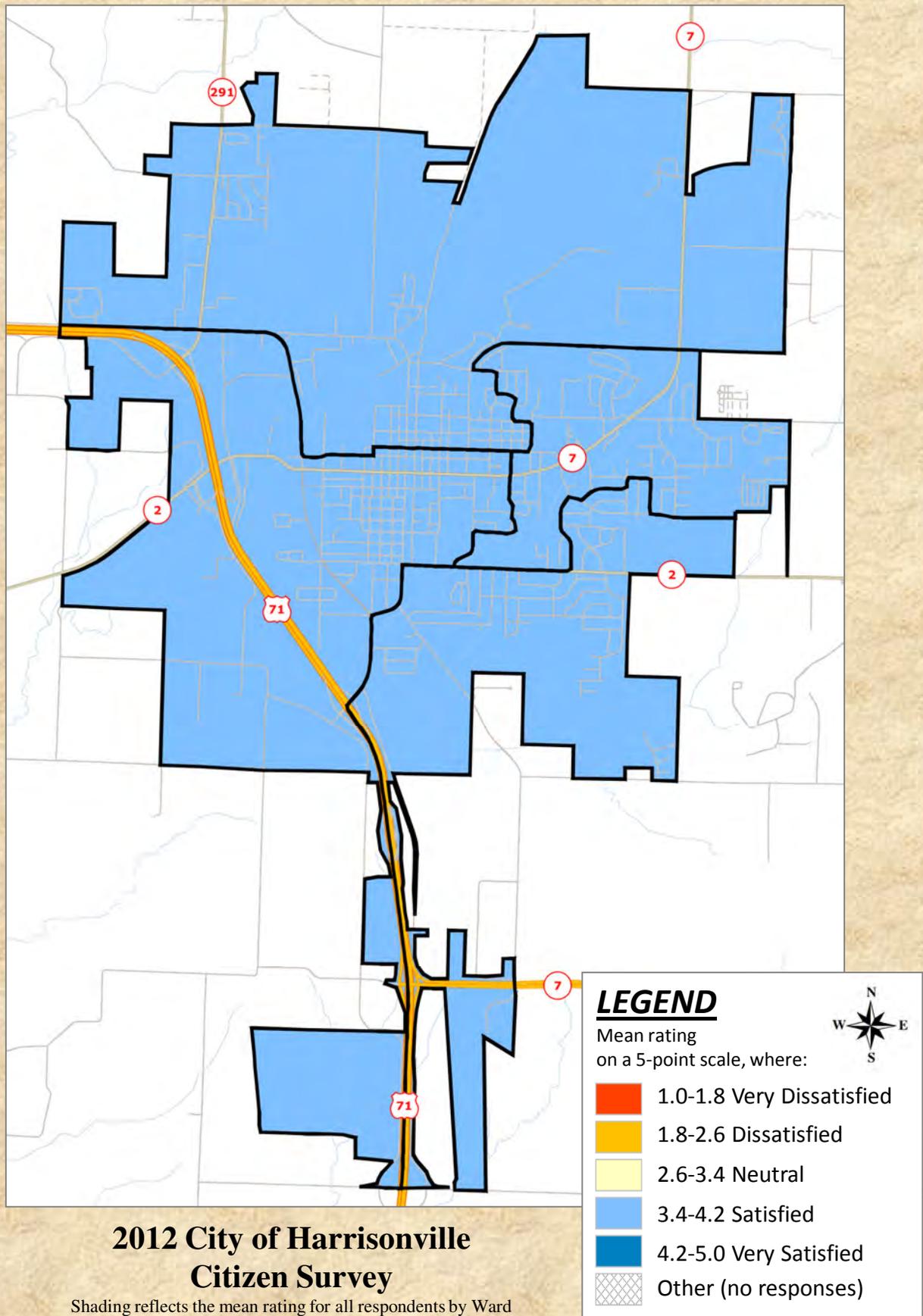
Q22F Satisfaction with teen recreation programs



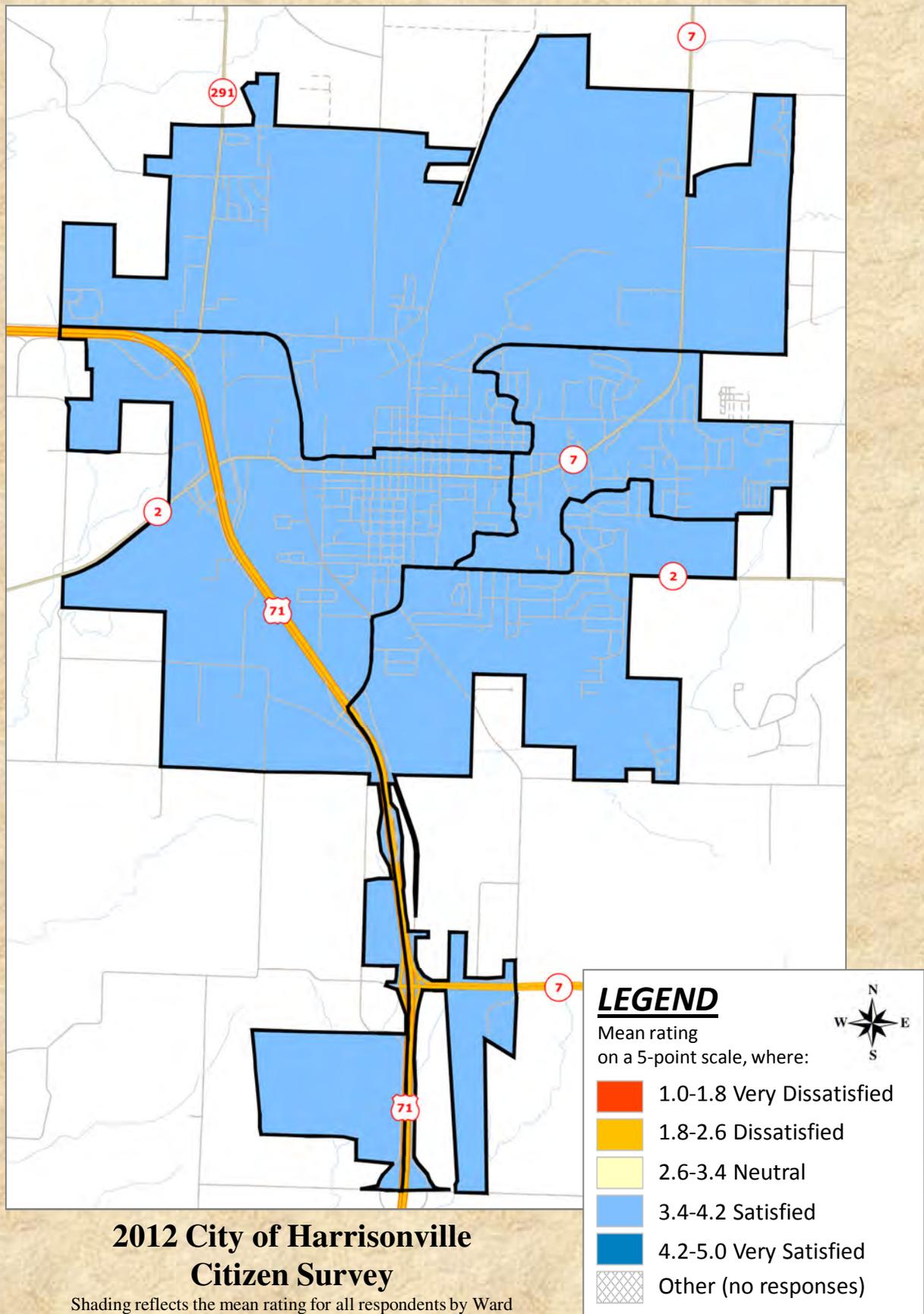
Q22G Satisfaction with senior recreation opportunities



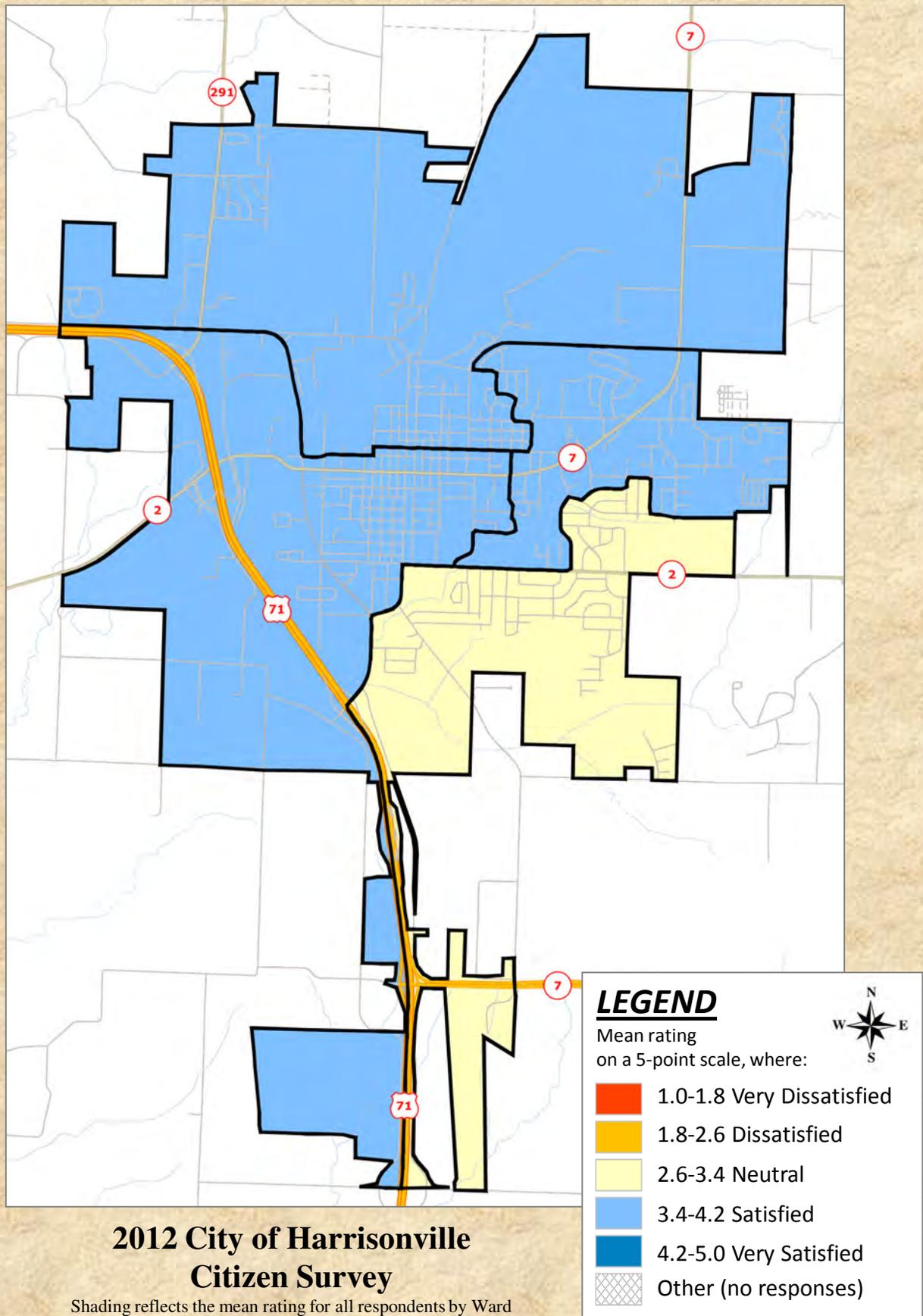
Q22H Satisfaction with the City's youth athletic programs



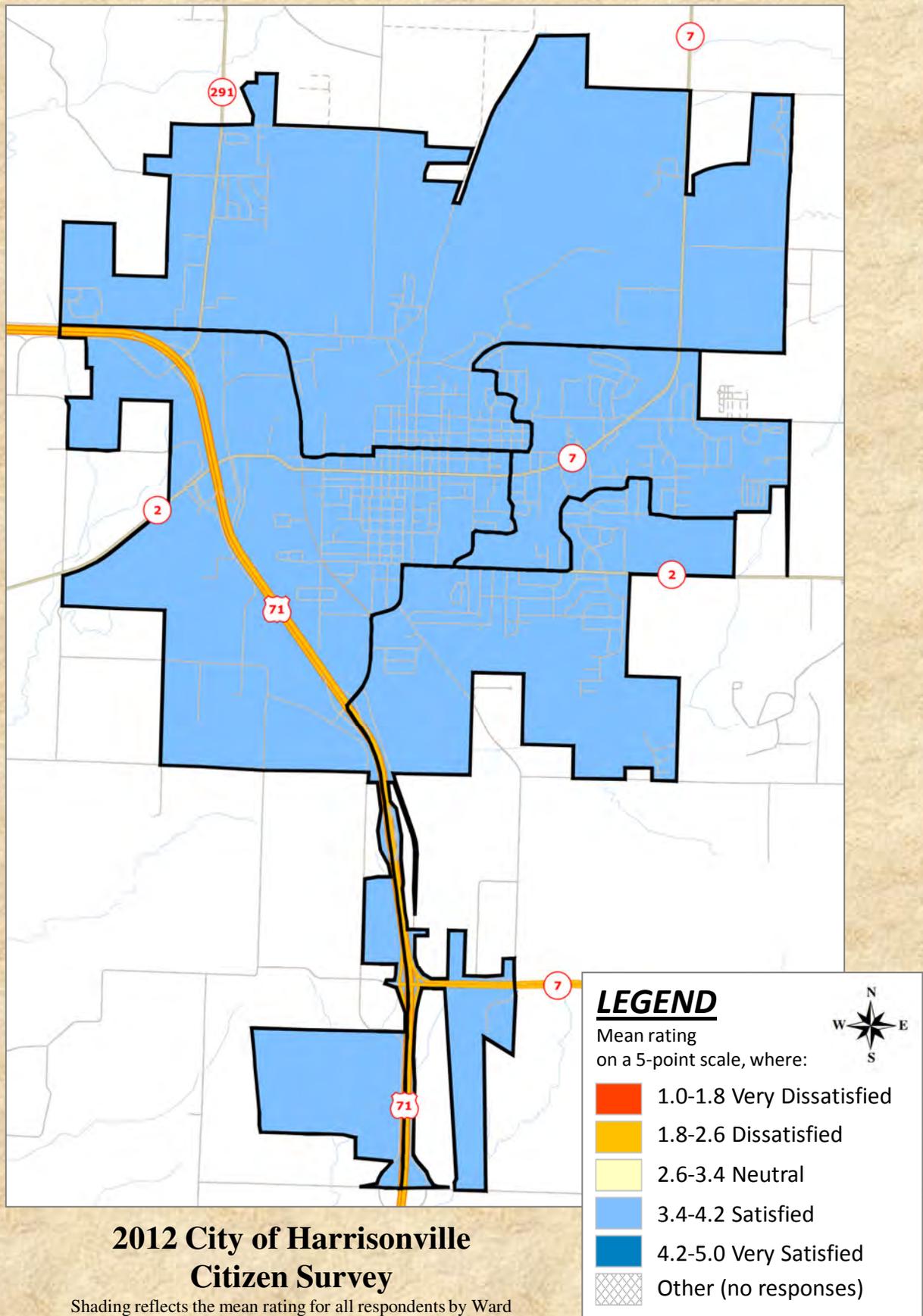
Q22I Satisfaction with the City's adult athletic programs



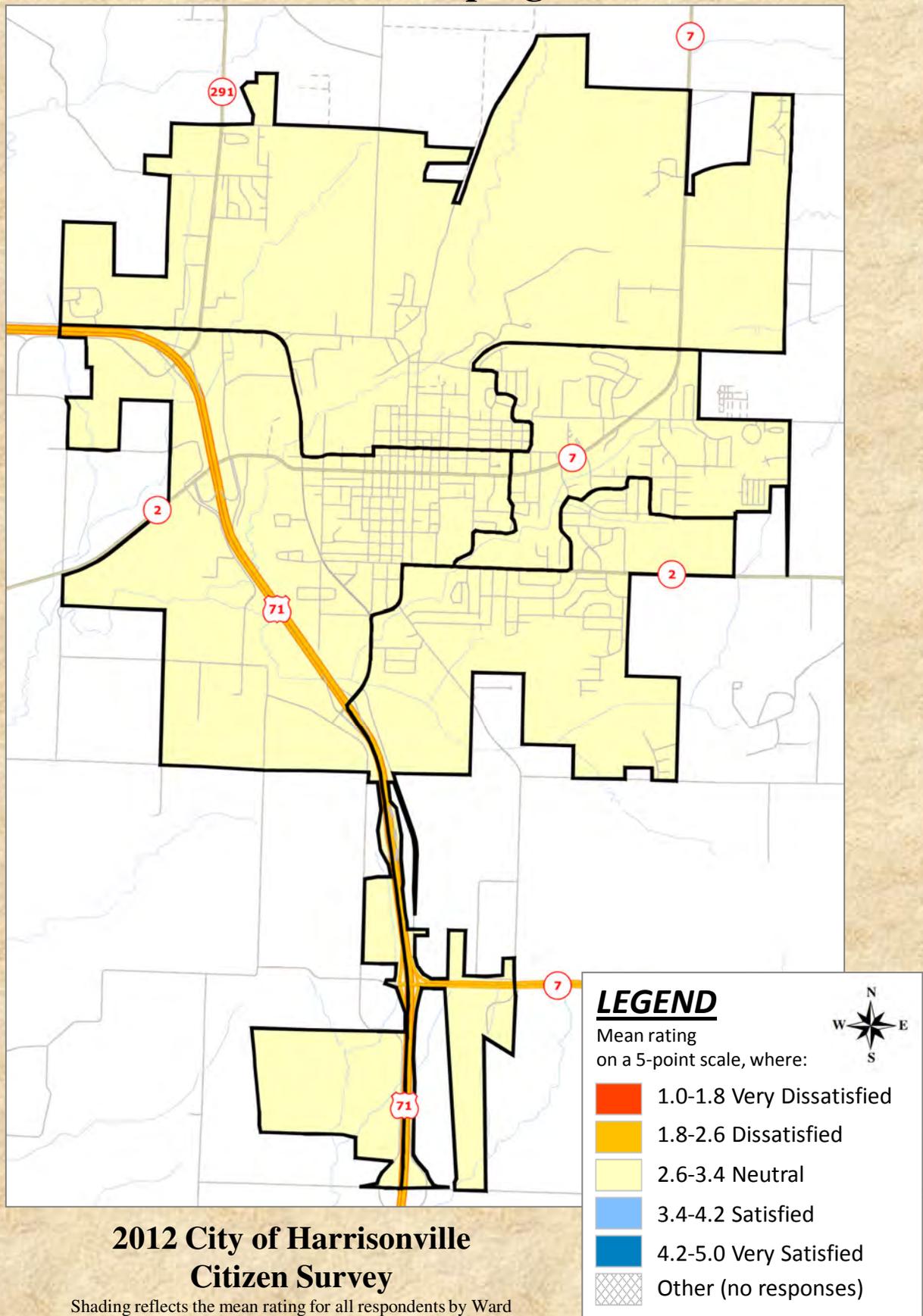
Q22J Satisfaction with the City's other recreation programs



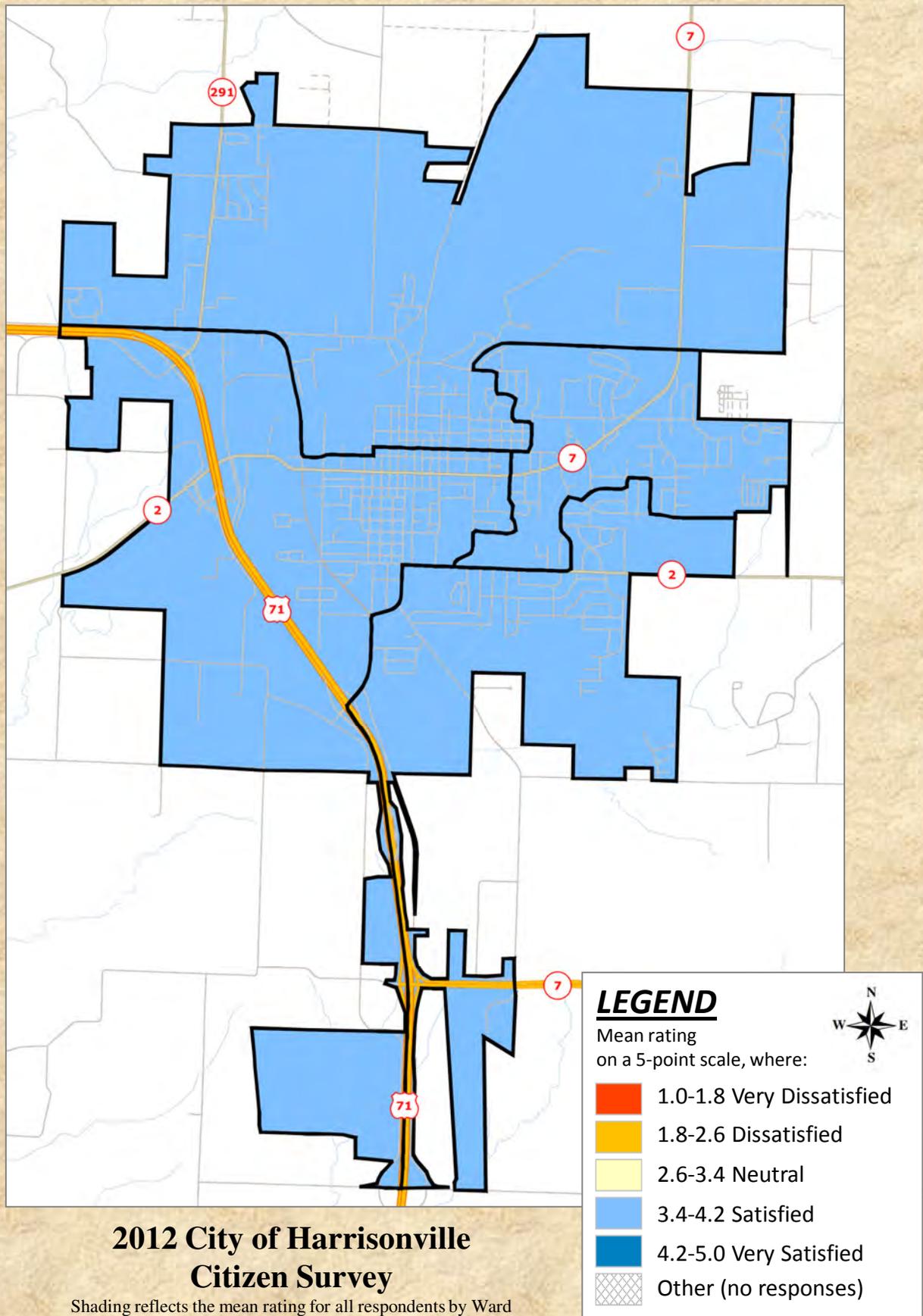
Q22K Satisfaction with the ease of registering for programs



Q22L Satisfaction with the fees charged for recreation programs



Q22M Satisfaction with special events sponsored by the City



Q22N Satisfaction with the quality of the city's indoor recreation facilities

